

### open eir SB-WLR Fault Repair Performance in clock hours for QTR 1 2021

#### Introduction



This presentation details the SB-WLR fault repair performance for eir for the period Jan to Mar 2021.

The charts below detail the performance of PSTN, SB-WLR and White label in clock hours.

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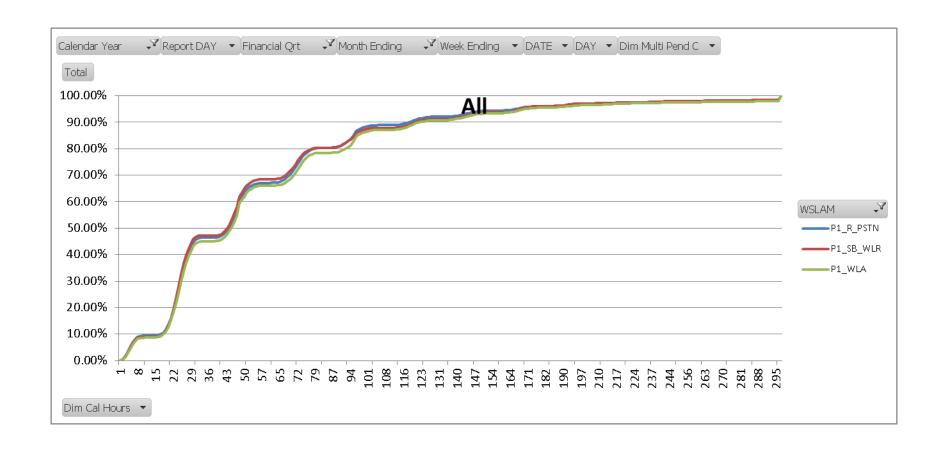
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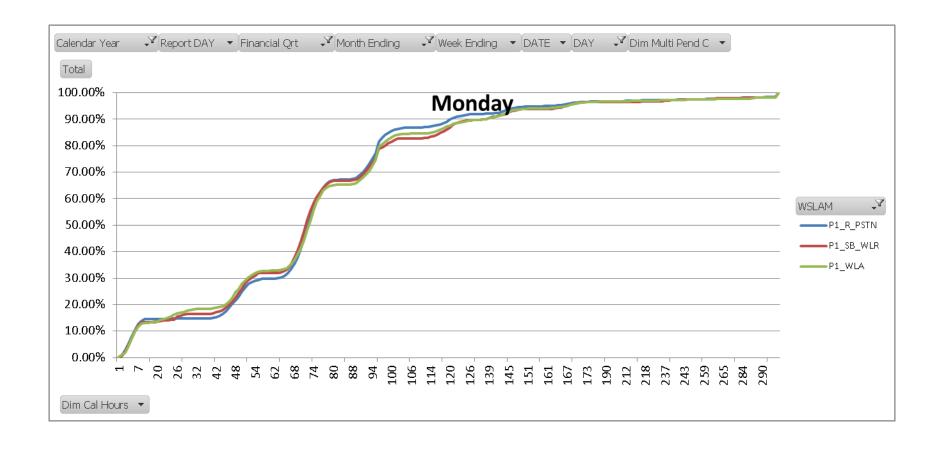
#### Fault Repair in Clock Hours





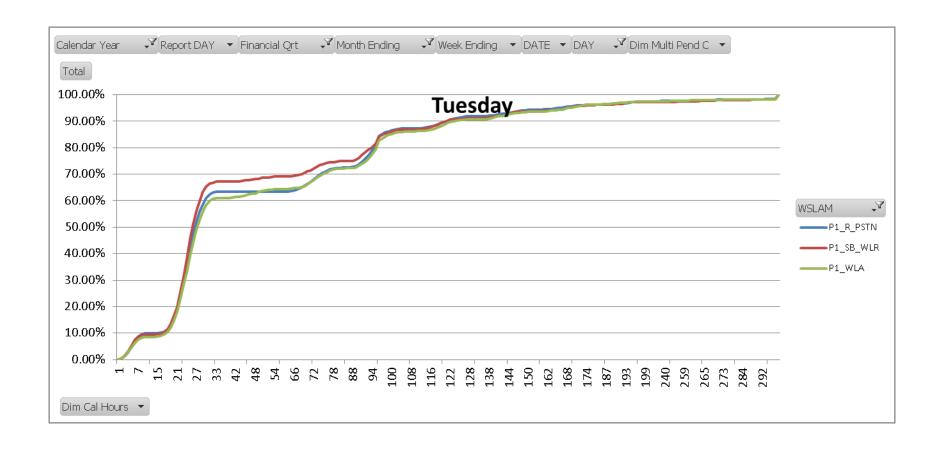
#### Fault Repair for Monday in Clock Hours





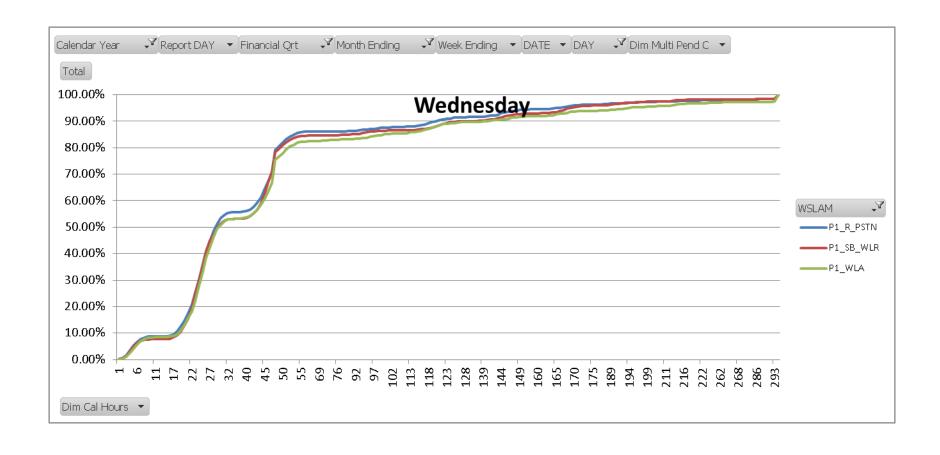
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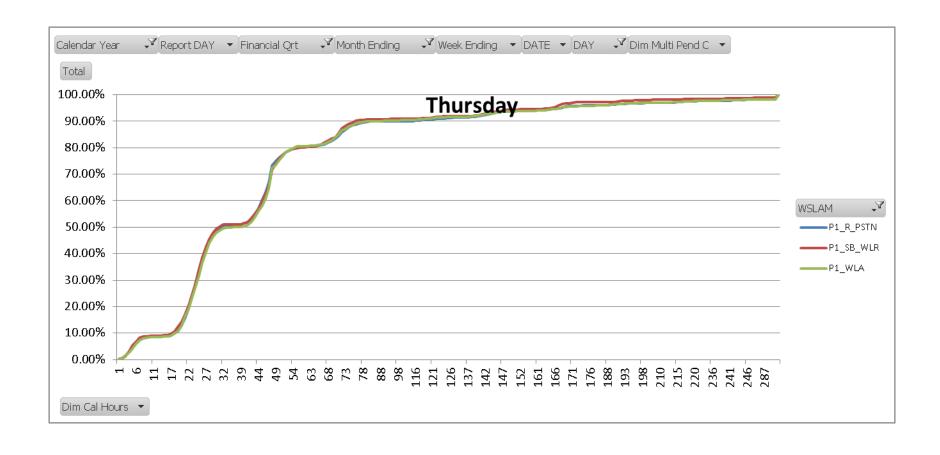
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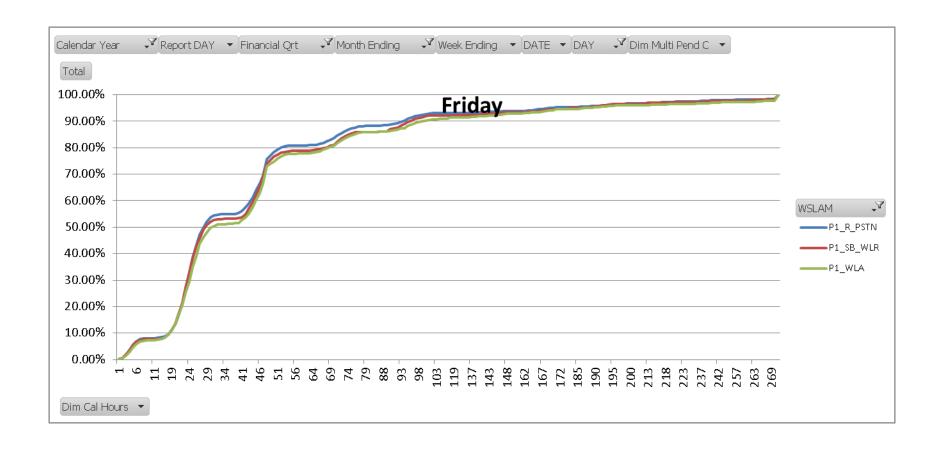
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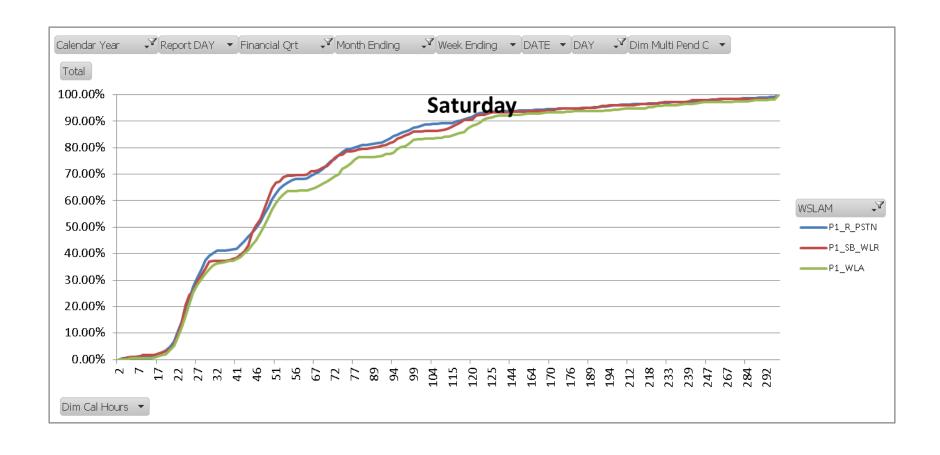
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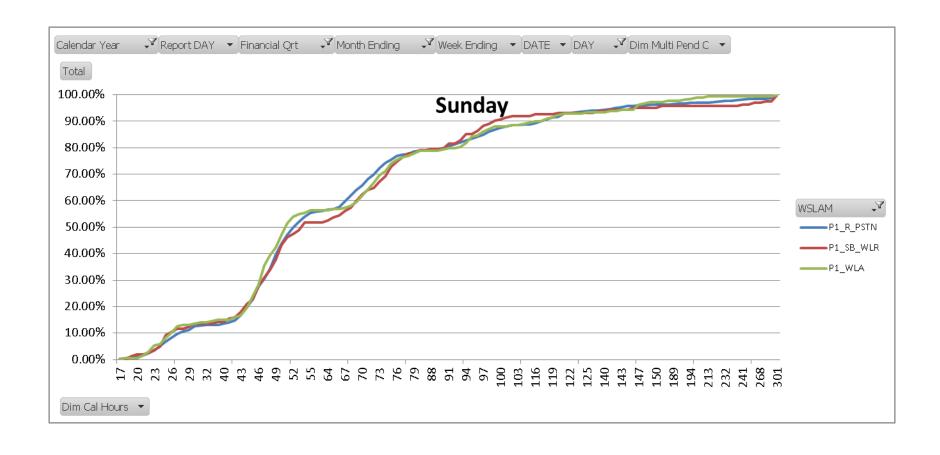
#### Fault Repair for Saturday in Clock Hours





#### Fault Repair for Sunday in Clock Hours





#### Storm Days Removed



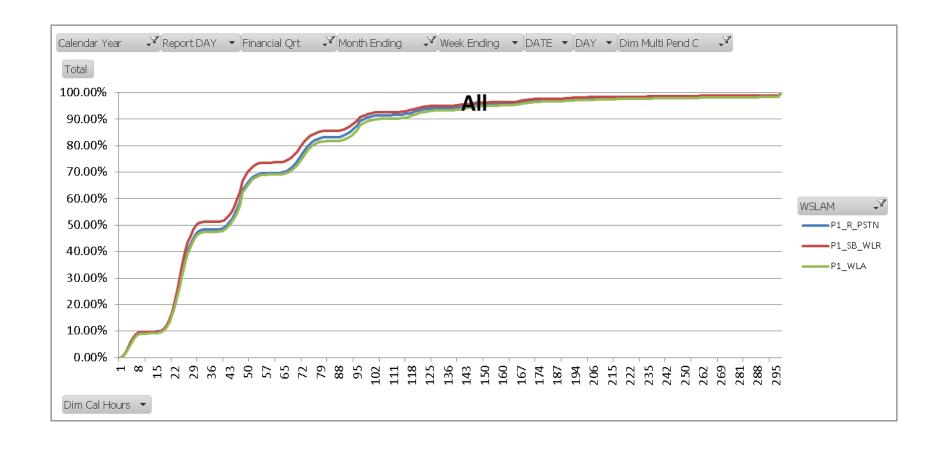
There were no Storm mode days declared at a national level (all exchanges) during the reporting period.

### Multiple Pending Clears Removed



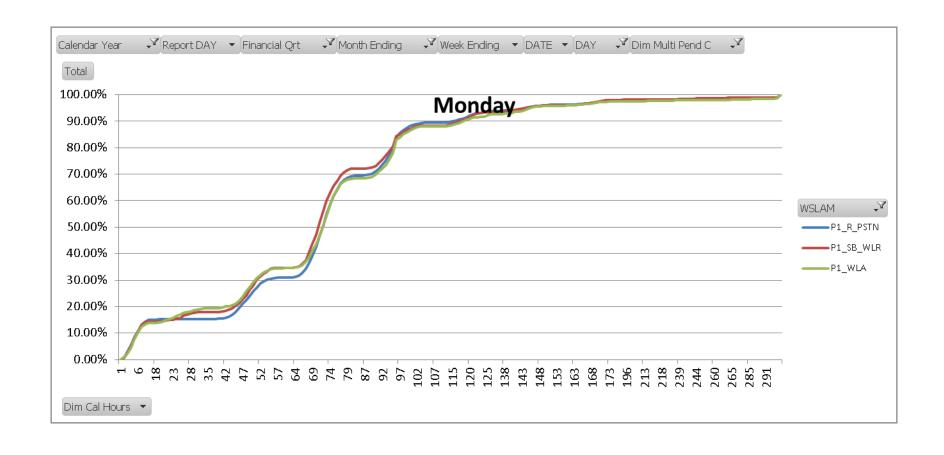
## Fault Repair in Clock Hours Multiple Pending Clears Removed





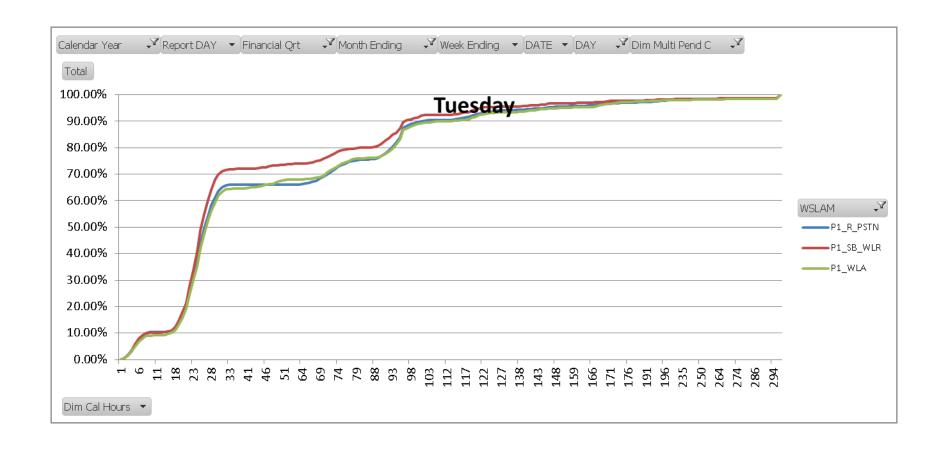
#### Fault Repair for Monday In Clock Hours Multiple Pending Clears Removed





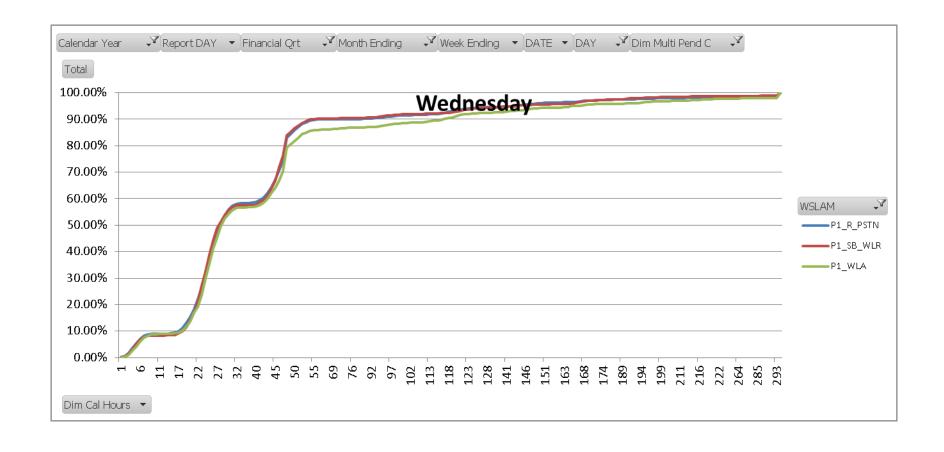
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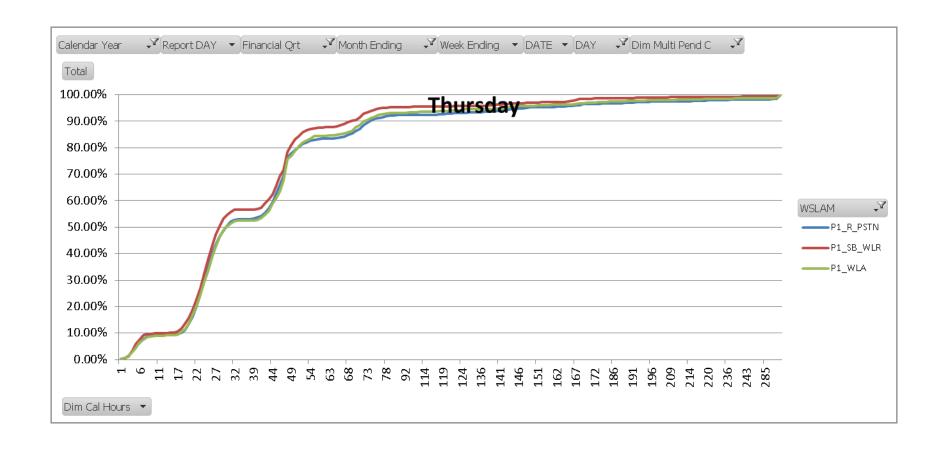
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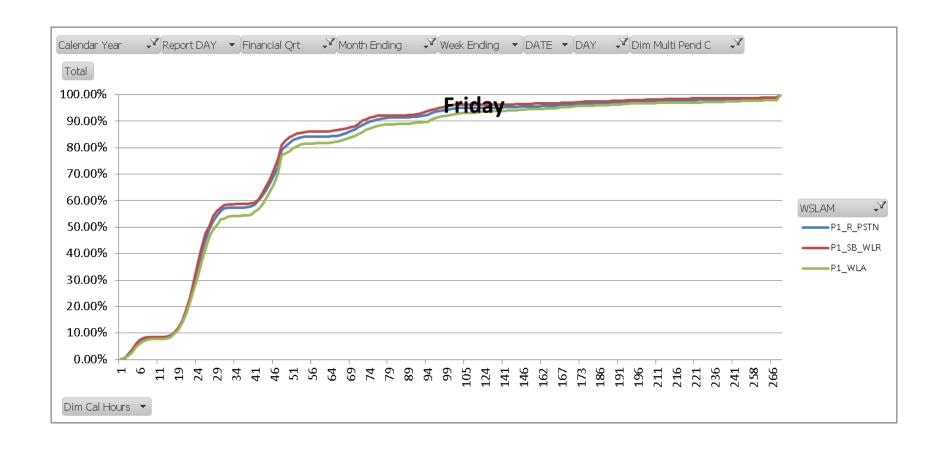
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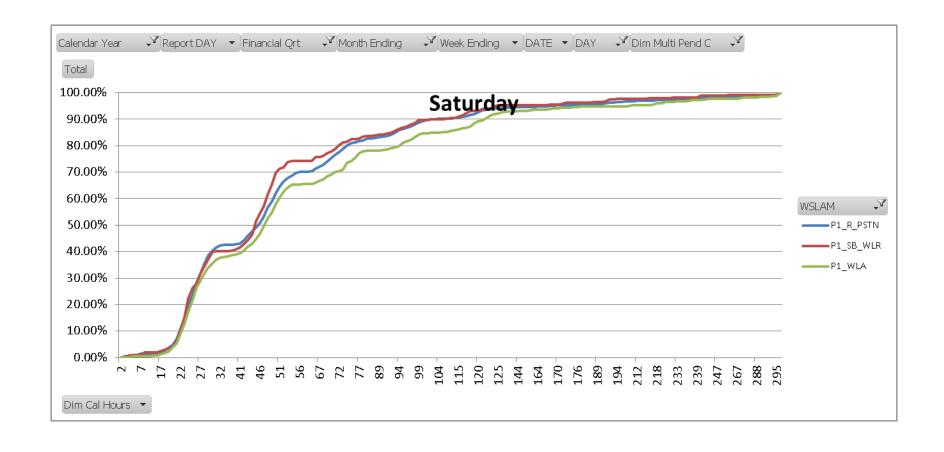
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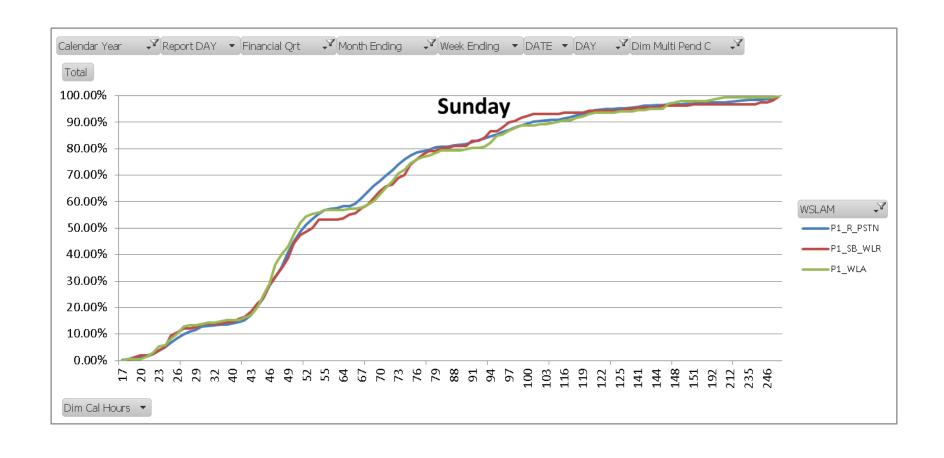
## Fault Repair for Saturday In Clock Hours Multiple Pending Clears Removed





# Fault Repair for Sunday In Clock Hours Multiple Pending Clears Removed





#### Pending Clears and Storm Days Removed



There were no Storm mode days declared at a national level (all exchanges) during the reporting period.