



How to Become a Wholesale Customer

Version 1.2

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Introduction

We'd be delighted to help your organisation access open eir's unrivalled nationwide network, products and technical expertise. To make this process as straightforward as possible below we've listed the steps to becoming an eircom Wholesale customer.

Operator Authorisation

A general requirement to qualify as a Wholesale customer is that you hold or obtain a General Authorisation to provide an electronic communications network and/or services from the Commission of Communications Regulation (ComReg).

<https://www.comreg.ie/industry/licensing/general-authorisation/>

Once you have an Authorisation in place we follow these steps:

Step 1

The first step is to sign a Non-Disclosure Agreement (NDA) with open eir to ensure that we can enter into meaningful discussions and the exchange of information to identify the ways in which we can assist your business with the necessary protections in place. A copy of the standard NDA is available on this section of the website.

Step 2

After an NDA is in place we can work with you to identify which of our products and services best address your needs. Once we've identified which of our services you wish to use, we can issue you with tailored draft agreement based on our published reference offers and/or commercial offerings.

Step 3

Prior to entering into an agreement with a new Wholesale customer or a new contract for an existing Wholesale customer, Wholesale conducts a credit assessment. The policy and process associated with our credit assessment are also available on this section of the site.

Step 4

Upon confirmation from you that your customer information is accurate in our standard agreements, we are in a position to issue final contracts for signature.

Step 5

After the contracts are signed, open eir can begin to deliver services to you.