



# open eir<sup>1</sup> Access Reference Offer Price List

<sup>1</sup> open eir is a trading name of eircom limited, Registered as a Branch in Ireland Number 907674, Incorporated in Jersey Number 116389, Branch Address :

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~~01/01/18~~ ~~01/05/2018~~

Version ~~9~~10.0 - Final

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## Version Control

Version	Status	Update	Effective Date
V8.0	Final	This document is based on V3.2 Implementation of Standardised Change Control.	22/06/2017
V9.0	Final	Price change to Amortised Usage Charge	01/01/2018
<a href="#">V10.0</a>	<a href="#">Final</a>	<a href="#">Addition of Premium Appointment for Provisioning Charge - Service Schedule 103</a>	<a href="#">01/05/2018</a>

This document follows change control procedure:

**Proposed** is defined as a document status when the approved document is uploaded to Proposals Section of open eir Website.

**Final** is defined as a document status when the approved document is uploaded to the relevant section of the open eir Website following the publication period.

**For information:**

- Historical Document History Table located at end of Document.
- Publish means the action of uploading a document to the relevant section of the open eir website be it the Proposal section or appropriate product section.
- **If there are changes to the document between ‘Proposed’ and ‘Final’, change control operates.**



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This *open eir* Access Reference Offer (ARO) Price List, Version 3.7, is effective as a standalone document from the 1st of October 2008 and is published on the *open eir* website.

All prices that have changed from Version 2.1 have the effective date of the price changed marked in the “Applicability” column or as per the table heading.

This list contains details of the services detailed in Annex C of the *open eir* Access Reference Offer an index of which is included below.

**Index of open eir Access Reference Offer Price List**

Service Number	Schedule	Service Title
101		Physical Co location
102		Unbundled Local Metallic Path Service
103		Line Sharing Service
104		Sub Loop Unbundling
106		GLUMP

The charges set out in the *open eir* ARO Price List are subject to the provisions of the Regulations of the European Parliament and the European Council on Unbundled Access to the Local Loop EU Regulation (EC) No. 2887/200. Any changes to these prices are exempt from the requirements of Clause 26 of the *open eir* Access Reference Offer (ARO) and do not constitute Amendments as defined in Clause 26 of the Access Agreement.

Operators will be notified when changes are made to the ARO Price List published on *open eir*'s website.

The charges relevant to each service are listed in Euro and are shown in this document exclusive of VAT.



**ANNEX C**  
**SERVICE SCHEDULE 101**  
*Physical Co-location*

There are four distinct charging elements of physical Colocation offered by open eir. These can be divided into the following categories.

Pre Order Charges ( One off charges per request)

Site Preparation Charges (One off charges per site)

Site License Charges (Annual license for occupancy services)

Attendance Services (Invoiced per site visit each month)

For additional detail on the services and their terms and conditions please revert to the Access Reference Offer document.

**1. Pre-Ordering Charges effective from 12 December 2011 to 30 Sept 2016**

Pre-Ordering Service	Price €	Comment
Initial Survey Request	€207	Standard Price
Full Survey Report	€841	One standard price regardless of building type.
Combined Full Survey Request and Site Offer	€1800	One standard price regardless of building type.
Site Inspection	€1,078	One standard price regardless of site location.
Site Offer	€959	Standard Price

**Pre-Ordering Charges effective from 1 October 2016:**

Pre-Ordering Service	Price €	Comment
Combined Full Survey Request and Site Offer (CFSSOR)	€1179	One standard price regardless of building type.
Site Inspection	€304	One standard price regardless of site location.

Note: if the Access Seeker requests a Site Inspection, the charges shall be as detailed in the table above.

In the event that the Access Seeker seeks modifications to a CFSSOR, open eir shall be entitled to recover any additional costs incurred as a result.



## 2. Site Preparation

The prices listed below are also only applicable where the incremental capital expenditure required for exchange site preparation is relatively low. It is therefore appropriate that, where the actual Site Preparation expenditure exceeds the up front Site Preparation price produced by the principles for any exchange by more than €20,000 EUR, *open eir* be allowed to recover the actual cost of the site preparation from the requesting operator.

### 2.1 Site Preparation charges (per footprint)

Effective from the 1st of January 2014 to 30th Sept 2016 :

Location Type	All Exchange Sizes	All Exchange sizes - OAO provides their own DC Power solution
First Footprint	€16,237	€5,742
Second and subsequent footprints	€237	€237

### 2.1.1 Site Preparation charges (per footprint)

Effective from 1st October 2016 :

Location Type	All Exchange Sizes	All Exchange sizes - OAO provides their own DC Power solution
First Footprint	€15612.25	€5,656.94
Second and subsequent footprints	€234.11	€234.11



## 2.2 Service Provision (Capital Contribution per requested kW) Effective from the 1st of April 2012 to 31<sup>st</sup> of December 2013:

Location Type	Standby Generator Provision	Air-conditioning Provision	All exchange sizes
Urban	No	No	€1,806.92
		Yes	€3,271.66
	Yes	No	€1,896.74
		Yes	€3,430.58
Rural	No	No	€2,640.83
		Yes	€4,105.56
	Yes	No	€2,716.49
		Yes	€4,250.32

### 2.2.1 Service Provision (Capital Contribution per requested kW) Effective from the 1st of January 2014:

From this date all capital contributions to service provision costs will be recovered from the site preparation charges per footprint published at 2.1.1 above.

## 2.3 MDF Terminations

The Basic charge includes the first 10m of external and the first 10m of internal cable installation. The per metre charge applies only to internal or external installations of more than 10m. e.g. an installation of 11m external and 9m internal fibre cable would attract a charge of €231.76 plus €14.29, an installation of 9m external and 11m internal fibre cable would attract a charge of €231.76 plus €8.89 and so on.

### Effective from the 1st of April 2005 to 31<sup>st</sup> December 2013:

		Small Exchange	Medium Exchange	Large Exchange
MDF Block (per 100 pairs, includes cabling)		€241.64	€279.77	€356.04
Fibre Cable Installation	Basic Charge	€231.76	€231.76	€231.76
	External (per m)	€14.29	€14.29	€14.29
	Internal (per m)	€8.89	€8.89	€8.89

With effect from the 1st of January 2014 the costs of extending the OAO cable to the MDF will be recovered from the site preparation charge per footprint published at 2.1.1 above.



### 3. Site License Charges – per site

The annual basic rental licence fee is calculated in three parts. The rental of exchange space is calculated by combining tables 3.1.1 and 3.1.2.1 so for instance two footprints in Crown Alley (would attract a charge of 2 x €465 x 1.67 for an exchange with stand-by generator and air-conditioning with DC power provided for CoLo LLU (uplift would be 1.44 if AC power for CoLo VUA).

In addition there is a separate charge per footprint for services shown at table 3.1.3.1 which in this example will be 2 x €173.36.

The third element of the annual charge is per site shown at table 3.2.2 and an Operator taking the current service for CoLo LLU will be charged €315.88 (or €167.60 if CoLo VUA).

In this example the total annual charge before power usage is €2,215.70.

If the stated power usage requirement is 1 kW then there will also be a power usage charge of €1,446.20\* per annum shown at table 3.4.2 giving a total annual bill of €3,661.90.

\* And may change from time to time

#### 3.1.1 Basic Rental - Per square meter

##### Effective from 1 October 2009

Exchange Name	Address	Location Type	Rental m sq per annum	A/C	False Flooring	Standby Generator	Exch. Size
Arklow	Main Street, Arklow	Urban	€185	Yes	No	Yes	Large
Athlone HPO	Barrack Street, Athlone	Urban	€150	Yes	No	Yes	Med
Ballina	Piper Hill Ballina	Urban	€130	Yes	No	Yes	Large
Ballinasloe	St. Michael's Square, Ballinasloe	Urban	€150	Yes	No	Yes	Med
Ballyboden	SCHOLARSTOWN RD, D16	Urban	€275	Yes	No	yes	Large
Beggars Bush	Shelbourne Road, Dublin 4.	Urban	€400	Yes	No	yes	Large
Belcamp	Newtown Industrial	Urban	€170	Yes	No	yes	Large





	Estate, D.5.						
Carrick on Shannon	St. George's Terrace,	Urban	€150	Yes	No	yes	Med
Castletroy	Limerick	Urban	€150	Yes	Yes	Yes	Large
Cavan	Abbey Street, Cavan	Urban	€150	Yes	No	Yes	Large
Churchfield	Churchfield Road, Cork	Urban	€150	Yes	No	Yes	Large
Clondalkin	NANGOR ROAD,	Urban	€185	Yes	Yes	Yes	Large
Clonee	Meath	Urban	€150	Yes	No	Yes	Large
Clonmel	Constitution Hill	Urban	€150	Yes	Yes	Yes	Large
Clontarf	Dublin	Urban	€225	Yes	Yes	Yes	Large
Coolock	BROOKWOOD CR, Dublin 5	Urban	€225	Yes	No	Yes	Large
Cork Central	Oliver Plunkett	Urban	€260	Yes	Yes	Yes	Large
Crown Alley	7/8 Crown Alley 26/43 Temple Bar	Urban	€465	Yes	Yes	Yes	Large
Crumlin	SOMERVILLE PARK, D12	Urban	€185	Yes	No	Yes	Large
Custom House Dock	DUBLIN 1	Urban	€375	Yes	Yes	Yes	Med
Dennehys Cross	Cork	Urban	€185	Yes	No	Yes	Large
Dolphin's Barn	25 Longs Place, Canal Place	Urban	€185	Yes	No	Yes	Large
Dooradoyle	Raheen Heights, Sluggary	Urban	€150	Yes	No	Yes	Large
Drogheda	Patrick Street, Drogheda	Urban	€150	Yes	Yes	Yes	Large
Dun Laoghaire	38 Patrick Street, Dun Laoghaire	Urban	€325	Yes	Yes	Yes	Large
Dundalk	Louth	Urban	€150	Yes	Yes	Yes	Large
Ennis	Drumbiggle	Urban	€185	Yes	Partial	Yes	Large
Enniscorthy	Friary Lane/Lower Church L.	Urban	€130	Yes	No	Yes	Large
Galway HPO	Eglinton Street, Galway	Urban	€185	Yes	No	Yes	Large
Gorey	Barrack Street, Gorey	Urban	€130	Yes	No	Yes	Large
Greystones	Kimberley Road, Greystones	Urban	€225	Yes	No	Yes	Large



Kildare	Dublin Street, Kildare	Urban	€280	Yes	No	Yes	Med
Kilkenny	The Parade, Kilkenny	Urban	€325	Yes	Partial	Yes	Large
Killarney	Bohereen Na Gonn, New St.	Urban	€150	Yes	Yes	Yes	Large
Letterkenny	Donegal	Urban	€150	Yes	No	Yes	Large
Limerick	Roches Street	Urban	€185	Yes	Partial	Yes	Large
Lucan	Dublin	Urban	€225	Yes	Yes	Yes	Large
Mahon	Ballinure Road, Cork	Urban	€185	Yes	No	Yes	Med
Mallow B	Bank Place, Davies St	Urban	€150	Yes	No	Yes	Large
Merrion	Dublin 2	Urban	€560	Yes	Yes	Yes	Large
Mervue	Monivae Road, Ballybanebeg	Urban	€185	Yes	Yes	Yes	Large
Mullingar	Blackhall Street, Mullingar	Urban	€150	Yes	No	Yes	Large
Naas	Naas, Co. Kildare	Urban	€150	Yes	No	Yes	Large
Navan	Old Corn Market	Urban	€150	Yes	No	Yes	Large
North-Main	O'Connell Street, Dublin	Urban	€375	Yes	No	Yes	Large
Nutley	Nutley Lane, Donnybrook.	Urban	€520	Yes	No	Yes	Large
Phibsorough	PHIBSBOROUGH RD	Urban	€185	Yes	No	Yes	Large
Portlaoise	Knockmay, Portlaoise	Urban	€185	Yes	No	Yes	Large
Priory Park	PRIORY DRIVE	Urban	€275	Yes	Yes	Yes	Large
Quaker Road	3 Quaker Road, Cork	Urban	€185	Yes	Yes	Yes	Large
Rathmines	Rathmines Road	Urban	€465	Yes	No	Yes	Large
Rathredmond (Sligo)	Sligo	Urban	€130	Yes	No	Yes	Large
Roches Street	Limerick	Urban	€185	Yes	Partial	Yes	Large
Roslevin	Ballymahon Road, Athlone	Urban	€150	Yes	No	Yes	Large
Santry	SANTRY AVE	Urban	€225	Yes	Partial	Yes	Large
Shantalla	Galway	Urban	€150	Yes	No	Yes	Large
Ship Street	Ship Street, Leirim House, Dublin 2.	Urban	€300	Yes	Yes	Yes	Large



Sligo HPO	Lower Knox Street	Urban	€150	Yes	No	Yes	Large
Summerhill	89 Summerhill, Dublin 1.	Urban	€225	Yes	Yes	Yes	Large
Tallaght	Belgard Road, Dublin 24	Urban	€185	Yes	No	Yes	Large
Terenure	Terenure Road West, Dublin 6.	Urban	€325	Yes	Yes	Yes	Large
Thurles	Castle Park Towns Park	Urban	€150	Yes	No	Yes	Large
Tralee	Wesleyville	Urban	€150	Yes	Yes	Yes	Large
Tyrrelstown	Dublin 15	Urban	€185	Yes	No		Med
Walkinstown	WALKINSTOWN AVE.	Urban	€185	Yes	No	Yes	Large
Waterford Central	Exchange Street	Urban	€185	Yes	Yes	Yes	Large
Waterford Tycor	Keanes Road, tycor, Waterford	Urban	€130	Yes	No	Yes	Large
Wellington Road	Cork	Urban	€185	Yes	No	Yes	Large
Westport	Castlebar Street, North Mall, Westport	Urban	€150	Yes	No	Yes	Med
Wexford	Distillery Rod, Maudlinstown	Urban	€130	Yes	Yes	Yes	Large
Whitehall	GRIFFITH AVE.	Urban	€275	Yes	No	Yes	Large
Wicklow	High Street	Urban	€185	Yes	No	Yes	Large

If you are interested in a site or currently located in a site that is not listed in this table, please contact your Account Manager to confirm the facilities available and subject to charge.

Note: As part of a Site Offer for any given exchange or when any variation to an existing licence occurs open eir will provide the Operator with a detailed breakdown of all individual cost components

**3.1.2 Basic licence fee uplift per footprint – Excluding power consumption Effective from the 1st of January 2014 to 30 Sept 2016:**

Location Type	Standby Generator Provision	False Flooring	Air-conditioning Provision	All exchange sizes
Urban and No	No	No	No	1.47



Rural	Yes	Yes	1.51
		No	1.47
	Yes	Yes	1.51
		No	1.66
		Yes	1.69
		No	1.66
Yes	1.69		

**3.1.2.1 Effective from 1 October 2016: CoLo LLU**

Location Type	Standby Generator Provision	False Flooring	Air-conditioning Provision	All exchange sizes - LLU (DC power)	All exchange sizes - LLU (AC power)
Urban and Rural	No	No	No	1.45	1.33
			Yes	1.48	1.36
		Yes	No	1.45	1.33
			Yes	1.48	1.36
	Yes	No	No	1.64	1.52
			Yes	1.67	1.55
		Yes	No	1.64	1.52
			Yes	1.67	1.55

**3.1.2.2 Effective from 1 October 2016: CoLo VUA**

Location Type	Standby Generator Provision	False Flooring	Air-conditioning Provision	All exchange sizes - VUA (DC power)	All exchange sizes - VUA (AC power)
Urban and Rural	No	No	No	1.34	1.22
			Yes	1.37	1.25
		Yes	No	1.34	1.22
			Yes	1.37	1.25
	Yes	No	No	1.53	1.41
			Yes	1.56	1.44
		Yes	No	1.53	1.41
			Yes	1.56	1.44

**3.1.3 Plus: Licence Fee for additional services - excluding power consumption**

**Effective from the 1st of January 2014 to 30 Sept 2016:**



False Flooring	Air-conditioning Provision	All Exchange Sizes
No	No	€157.81
	Yes	€225.56
Yes	No	€230.73
	Yes	€298.48

**3.1.3.1 Effective from 1 October 2016:**

False Flooring	Air-conditioning Provision	All Exchange Sizes	All Exchange Sizes
		LLU	VUA (no MDF)
No	No	€101.82	€18.25
	Yes	€155.29	€71.72
Yes	No	€119.88	€36.31
	Yes	€173.36	€89.79

**3.2 Power service provision standing charge - per requested Kw, per annum**

**3.2.1 Service Provision (Annual standing charge per requested kW)  
Effective from the 1st of Jan 2014 to 30<sup>th</sup> Sept 2016:**

Effective from the 1st of January 2014 there will be no separate annual charge per kW as capital costs are now recovered from the “Site Preparation charges (per footprint)” published at 2.1.1 above and recurring costs are recovered from the “Licence Fee for additional services per footprint” published at 3.1.3.1 above. In addition there will be an annual charge per site to recover the costs of DC power supply from eir to include the costs of a stand-by generator and the ongoing cost of the DC power solution.

All sites	Per Site per annum
DC Power from eir including stand-by generator	€361.73
OAO provides their own DC power solution	€211.77

**3.2.2 Service Provision (Annual standing charge per requested kW)  
Effective from 1 October 2016:**



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All sites	Per Site per annum
DC Power from eir - including stand-by generator	€315.88
DC Power from eir - no stand-by generator	€167.60
OAO provides their own DC power solution - including eir stand-by generator	€177.65
OAO provides their own DC power solution - no eir stand-by generator	€99.91



**3.3 MDF and Cabling - Licence Fee (per annum)**

**Effective from the 1st of April 2005 to 31<sup>st</sup> of December 2013:**

	Small Exchange	Medium Exchange	Large Exchange
MDF Block (per 100 pairs, includes cabling)	€20.96	€20.96	€20.96
Fibre Cable Installation			
Basic Charge			
External (per m)			
Internal (per m)			

From the 1st of January 2014 the costs formerly recovered from MDF and Cabling - Licence Fee (per annum) will be recovered from the “Licence Fee per site for additional services - Excluding power consumption” published at 3.1.3.1 above.

**3.4 Power consumption charges (per annum per requested Kw)**

**Effective from the 1st of April 2012 to 30<sup>th</sup> Sept 2016:**

Site with Air-conditioning	€1,458.59
Site without Air-conditioning	€1,121.99

**3.4.1 Effective from 1 October 2016:**

Site with Air-conditioning	€1,446.20
Site without Air-conditioning	€1,112.46



**4.0 Attendance Service**

These services will be logged per site attendance and will be invoiced on the calendar month. These charges will only apply where the Access Seeker has sought escorted access and not where unescorted access, following accreditation, is utilised.

Planned Access Charges effective from the 1<sup>st</sup> Oct 2008 to 30<sup>th</sup> Sept 2016:

	First 30 Mins. on Site	Subsequent 15 minutes
Standard Hours	€62.59	€12.85
After Hours	€93.89	€18.97

Planned Access Charges from 1 October 2016:

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€44.95	€9.23
After Hours	€57.10	€11.54

Unplanned Access Charges effective from the 1<sup>st</sup> Oct 2008 to 30<sup>th</sup> Sept 2016:

	First 30 Mins. on Site	Subsequent 15 minutes
Standard Hours	€87.89	€18.97
After Hours	€125.83	€28.46

Unplanned Access Charges effective from 1 October 2016:

	First 30 Mins. on Site	Subsequent 15 minutes
Standard Hours	€63.13	€12.96
After Hours	€80.18	€16.20







**C. Unescorted Access Accreditation**

The Access Seekers Staff (including their contractors) must be individually accredited to be given “Accredited Access Rights”. The charges for Unescorted Access Accreditation are set out in the table below.

Ist Time Application	€341.11
Re Test	€268.88
Annual Renewal of Card	€76.08

**D. Escorted Access Accreditation**

The Access Seekers Staff (including their contractors) must be individually accredited to be given “Accredited Access Rights”. The charges for Escorted Access Accreditation are set out in the table below.

Application for Escorted Access Registration	€76.08
Annual Renewal of Card	€76.08



**ANNEX C**  
**SERVICE SCHEDULE 102**  
***Unbundled Local Metallic Path***  
***Service***

Effective from 1st June 2013 an Operator can elect to avail of either Standard or Amortised pricing for the connection/migration or fault repair.

Standard pricing refers to the business as usual pricing for ULMP where the full charge for connection/migration or fault repair is invoiced as a single once-off charge on the next invoice following the actual event. These charges are set out in Table 1.1 to Table 1.7 below.

Amortised pricing refers to a regime where the connection/migration or fault repair charge is levied through an initial up-front element with the remainder of the charge being levied as a recurring monthly charge for the life of the service provided. These charges are set out in Table 1.8 to Table 1.13 below.

An Operator can select Standard or Amortised charging separately for connection/migration and fault repair.

### 1.1. Standard Connection Charges

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Connection Charge with Successful Completion (existing metallic path) – PU Order Type **	€29.30	Effective from 01/04/11 to 31/05/13
ULMP Connection Charge with Successful Completion (existing metallic path) – PU Order Type **	€20.00	01/06/13
ULMP Connection Charge with Successful Completion (insitu metallic path) – PUI / MUI Order Type **	€0.00	Effective from 1/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (insitu metallic path) – PUI / MUI Order Type **	€0.00	Effective from 1/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (insitu metallic path) – PUI / MUI Order Type **	€20.00	Effective from 01/01/17
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form - PUS Order Type *	€50.60	Effective from 01/07/12 to 01/07/12
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form - PUS Order Type	€0.00	Effective from 02/07/12 to 30/06/13



****		
ULMP Connection Charge with Successful Completion (existing metallic path) - Survey Option Selected on Order Form - PUS Order Type	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion (existing metallic path) - Survey Option Selected on Order Form - PUS / MUS Order Type	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion (existing metallic path) - Survey Option Selected on Order Form - PUS / MUS Order Type	€0	Effective from 1/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion (existing metallic path) - Survey Option Selected on Order Form - PUS / MUS Order Type	€0	Effective from 1/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (existing metallic path) - Survey Option Selected on Order Form - PUS / MUS Order Type	€0	Effective from 1/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (existing metallic path) - Survey Option Selected on Order Form - PUS / MUS Order Type	€50.60	Effective from 01/01/17
ULMP Connection Charge with Successful Completion - New Line - PUS Order Type	€92.39	Effective from 01/07/12 to 01/07/12
ULMP Connection Charge with Successful Completion - New Line - PUS Order Type ****	€0.00	Effective from 02/07/12 to 30/06/13
ULMP Connection Charge with Successful Completion - New Line - PUS Order Type ****	€0.00	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion - New Line - PUS / MUS Order Type ****	€0.00	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion - New Line - PUS / MUS Order Type ****	€0.00	Effective from 01/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion - New Line - PUS / MUS Order Type ****	€0.00	Effective from 01/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion - New Line - PUS / MUS Order Type ****	€0.00	Effective from 01/01/16 to 31/12/16



ULMP Connection Charge with Successful Completion – New Line – PUS / MUS Order Type	€92.39	Effective from 01/01/17
PUS Order Failing Completion Undeliverable	€20.54	Effective from 01/04/11
PU & PUI Order Failing Completion Undeliverable	€0	Effective from 01/03/07
ULMP Connection Order failing validation – ( PUS order type)	€2.08	Effective from 01/04/11 to 31/6/2013
ULMP Connection Order failing validation – ( PUS order type)	€2.08	Effective from 01/07/13 to 11/07/13
ULMP Connection Order failing validation – ( PUS / MUS order type)	€2.08	Effective from 12/07/13
Connection Order Cancelled (within four working days of Order)	€10.38	Effective from 01/02/11 to 31/03/11
Connection Order Cancelled	€4.00	Effective from 01/04/11

\*\*Prior to 1/03/07 a "Failed Completion" resulted in the full connection charge/full connection with survey charge being raised.

\*\*\*\* Please see promotional details in section 1.14

### 1.2 Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€15.00	Effective from 01/04/11

### 1.3 Standard Disconnection Charge

Service	Price €	Applicability
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ULMP Disconnection *** (Note7)	€15.00	Effective from 01/04/11 to 31/05/13
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

#### 1.4 Standard Recurring Charge

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Monthly Rental (Note 9)	€12.41	Applies from 09/03/10 to 31/01/13
ULMP Monthly Rental ****	€9.91	Applies from 01/02/13 to 30 <sup>th</sup> June 2016
ULMP Monthly Rental	€9.34	Effective from 1 <sup>st</sup> July 2016 to 30 <sup>th</sup> June 2017
ULMP Monthly Rental	€9.88	Effective from 1 <sup>st</sup> July 2017 to 30 <sup>th</sup> June 2018
ULMP Monthly Rental	€10.40	Effective from 1 <sup>st</sup> July 2018 to 30 <sup>th</sup> June 2019
ULMP Monthly Rental	TBC	Effective from 1 <sup>st</sup> July 2019

\*\*\*\* Please see promotional details in section 1.14

#### 1.5 Standard Usage Charge

Service	Price €	Applicability
ULMP Line Testing	€42.16	Effective from 1/02/05 to 30/09/08
ULMP Line Testing ****	€32.30	Effective from 01/10/08
ULMP Fault Clearance (incl. Line Test)*****	€117.31	Effective from 01/10/08
ULMP Fault Clearance (excl. Line Test)*****	€109.97	Effective from 01/10/08

\*\*\*\* The Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

\*\*\*\*\* The Fault Clearance (incl. Line Test) charge is currently under review.



\*\*\*\*\* This charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

Note: open eir will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

open eir will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

#### **Dead on Arrival**

open eir define Dead on Arrival (DOA) as instances where open eir advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

#### **Early Life Faults**

open eir define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

#### **Repeat Faults**

open eir define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### 1.6 Standard Line Categorisation for Unbundled Local Metallic Path

	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from 1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from 1/03/08
Order Related Line Categorisation per line	€3.66	Effective from 1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from 1/03/07

### 1.7 Standard Bulk Data Charges

Bulk Data files are available free of charge via open eir's Unified Gateway.

The Bulk Data files provide the OAO with information on the capacitance of lines at particular open eir sites.



### 1.8 Amortised Connection Charges

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Connection Charge with Successful Completion (existing metallic path) – PU Order Type **	€2.50	Effective from 01/06/13
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI Order Type **	€0.00	Effective from 01/06/13 to 30/06/13
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI Order Type **	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 01/07/14 to 30/06/14
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 01/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 01/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / PUS Order Type **	€2.50	Effective from 01/01/17
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form - PUS Order Type ****	€0.00	Effective from 01/06/13 to 30/06/13
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS Order Type	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 01/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 01/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 01/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€50.60	Effective from 01/07/16
ULMP Connection Charge with Successful Completion - New Line - PUS Order Type ****	€0.00	Effective from 01/06/13 to 30/06/13
ULMP Connection Charge with Successful Completion - New Line – PUS Order Type	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion - New Line – PUS / MUS Order Type	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion - New Line – PUS / MUS Order Type	€0	Effective from 1/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion - New Line – PUS / MUS Order Type	€92.39	Effective from 01/07/15





PUS Order Failing Completion Undeliverable	€20.54	Effective from 01/06/13 to 30/06/2013
PUS Order Failing Completion Undeliverable	€20.54	Effective from 01/07/13 to 11/07/13
PUS / MUS Order Failing Completion Undeliverable	€20.54	Effective from 12/07/13
PU & PUI Order Failing Completion Undeliverable	€0	Effective from 01/06/13 to 30/06/2013
PU & PUI Order Failing Completion Undeliverable	€0	Effective from 01/06/13 to 11/07/13
PU & PUI & MUI Order Failing Completion	€0	Effective from 12/07/13
ULMP Connection Order failing validation (existing metallic path)	€0.50	Effective from 01/06/13
ULMP Connection Order failing validation - ( PUS order type)	€2.08	Effective from 01/06/13 to 30/06/2013
ULMP Connection Order failing validation - ( PUS order type)	€2.08	Effective from 01/07/13 to 11/07/13
ULMP Connection Order failing validation - ( PUS / MUS order type)	€2.08	Effective from 12/07/13
Connection Order Cancelled	€4.00	Effective from 01/06/13

\*\*\*\* Please see promotional details in section 1.14

### 1.9 Amortised Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€2.50	Effective from 01/06/13

### 1.10 Amortized Disconnection Charge

	Price €	Applicability
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator



### 1.11 Amortised Recurring Charge

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Monthly Rental ****	€9.91	Effective from 01/06/13 to 30 <sup>th</sup> June 2016
ULMP Monthly Rental	€9.34	Effective from 1st July 2016 to 30th June 2017
ULMP Monthly Rental	€9.88	Effective from 1st July 2017 to 30th June 2018
ULMP Monthly Rental	€10.40	Effective from 1st July 2018 to 30th June 2019
ULMP Monthly Rental	TBC	Effective from 1st July 2019
ULMP Monthly Rental (Connection / Migration)	€0.38	Effective from 01/06/13

The ULMP Monthly Rental (Connection/Migration) rental charge above applies to both single and bulk connections/migrations.

\*\*\*\* Please see promotional details in section 1.14

### 1.12 Amortised Usage Charge

Service	Price €	Applicability
Monthly Fault Rental Charge	€0.96	Effective from 01/06/13 to 31/12/17
Monthly Fault Rental Charge	€0.63	Effective from 01/01/18

Any faults deemed to be a Non Fault at or beyond the threshold set out in the LLU Standard SLA shall incur a penalty as outlined below. The definition of a Non Fault shall be as set out in the LLU Standard SLA

Service	Price €	Applicability
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Non fault penalty	€100.00	Effective from 01/06/2013
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1.13 Amortised Line Categorisation for Unbundled Local Metallic Path

Service	Price €	Service
Non-order Related Line Categorisation per line	€0	Effective from 01/06/13
Order Related Line Categorisation per line	€0	Effective from 01/06/13



## 1.14 Promotion Details<sup>2</sup>

### Current Promotions

Below lists the current promotions offered for ULMP.

#### Promotion 11: (formerly referred to as Note 11)

##### Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the open eir network.

The Promotion will commence on 1st January 2013 and run until 30th June 2013. A list of all lines qualifying for this promotion will be provided in December 2012.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 10 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 10 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 10 month period has elapsed.

#### Promotion 12:

##### Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the open eir network.

The Promotion will commence on 1st July 2013 and run until 31st December 2013. A list of all lines qualifying for this promotion will be provided in June 2013.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 10 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 10 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 10 month period has elapsed.

#### Promotion 13:

##### Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the open eir network. The Promotion will commence on 1st January 2014 to 30th June 2014. A list of all lines qualifying for this promotion will be provided in December 2013.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 12 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 12 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 12 month period has elapsed.

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<sup>2</sup> For historic details of promotions, please refer to ARO Price List Version 6.3 and 7.2



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**Promotion 14:**

**Terms & Conditions:**

A rental credit of €50 will be applied to eligible LLU in situ or pre-cabled Lines that have been inactive for a period of 6 months or more on the open eir network and once connected remain active for 6 months. The Promotion will commence on 9<sup>th</sup> March 2015 to 30<sup>th</sup> September 2015. A list of all lines qualifying for this promotion will be provided in February 2015. The credit will be applied in Month 7.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. . In the event of the cessation or migration of the LLU service to another operator over the course of the 6 month period, all further benefits under the promotion will be terminated from that point onwards. Rental charges will come into effect once the line is connected.



## ANNEX C

### SERVICE SCHEDULE 103

#### *Line Sharing Service*

The charges applicable to the Line Sharing Service are as follows:

Effective from 1st June 2013 an Operator can elect to avail of either Standard or Amortised pricing for the connection/migration or fault repair.

Standard pricing refers to the business as usual pricing for Line share where the full charge for connection/migration or fault repair is invoiced as a single once-off charge on the next invoice following the actual event. These charges are set out in Table 1.1 to Table 1.7 below.

Amortised pricing refers to a regime where the connection/migration or fault repair charge is levied through an initial up-front element with the remainder of the charge being levied as a recurring monthly charge for the life of the service provided. These charges are set out in Table 1.8 to Table 1.13 below.

#### 1.1. Standard Connection Charges

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) ** (Note1)	€29.30	Effective from 01/04/11 to 31/05/13
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) ** (Note1)	€20.00	Effective from 01/06/13
LS Connection Charge with Successful Completion(existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) **	€61.75	Effective from 01/02/11 to 31/03/11
LS Connection Charge with Successful Completion(existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) **	€50.60	Effective from 01/04/11
Connection Order failing validation *	€0.61	Effective from 01/02/11 to 31/03/11
Connection Order failing validation *	€0.50	Effective from 01/04/11



Connection Order Cancelled within four working days of Order	€9.78	Effective from 01/02/11 to 31/03/11
Connection Order Cancelled	€4.00	Effective from 01/04/11
Upgrade from LS to ULMP on the same pair	€39.29	Effective from 01/02/11 to 31/03/11
Upgrade from LS to ULMP on the same pair	€15.00	Effective from 01/04/11
Soft Migration from LS to ULMP / GLUMP on the same pair	€4.00	Effective from 03/10/12
Connection Charge Line Share Full Install by open eir	€27	Effective from 26/10/2015
<a href="#">Premium Appointment Charge</a>	<a href="#">€15</a>	<a href="#">Effective from 01/05/2018</a>

\*\* A "Failed Completion" results in the full connection charge/full connection with survey charge being raised.

\*\*\*\* Please see promotional details in section 1.14

## 1.2. Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€15.00	Effective from 01/04/11

## 1.3. Standard Disconnection Charge

Service	Price €	Applicability
LS Disconnection ***	€15.00	Effective from 01/04/11 to 31/05/13
LS Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

## 1.4. Standard Recurring Charge

Service	Price €	Applicability
LS Monthly Rental	€8.41	Applies from 01/12/07 to 31/10/09





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LS Monthly Rental	€0.77	Applies from 01/11/09 to 30/06/2016
LS Monthly Rental	€0.77	Applies from 01/07/2016



### 1.5. Standard Usage Charges

Service	Price €	Applicability
LS Line Testing ****	€14.52	Effective from 1/02/05 to 30/09/08
LS Line Testing ****	€9.70	Effective from 01/10/08
LS Fault Clearance (incl. Line Test) *****	€117.31	Effective from 01/10/08 to 30/04/2014
LS Fault Clearance (incl. Line Test) *****	€44	Effective from 01/05/2014
LS Fault Clearance (excl. Line Test) *****	€107.61	Effective from 01/10/08 to 30/04/2014
LS Fault Clearance (excl. Line Test) *****	€44	Effective from 01/05/2014

\*\*\*\* The Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

\*\*\*\*\* The Fault Clearance (incl. Line Test) charge is currently under review.

\*\*\*\*\* this charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

Note: open eir will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

open eir will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

#### Dead on Arrival

open eir define Dead on Arrival (DOA) as instances where open eir advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

#### Early Life Faults

open eir define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

#### Repeat Faults

open eir define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.



### 1.6 Standard Line Categorisation for Line Sharing

Service	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from 1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from 01/03/08
Order Related Line Categorisation per line	€3.66	Effective from 1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from 01/03/07

### 1.7 Standard Bulk Data Charges

Bulk Data files are available free of charge via open eir's Unified Gateway.

The Bulk Data files provide the OAO with information on the capacitance of lines at particular open eir sites.

### 1.8 Amortised Connection Charges

Service	Price €	Applicability
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) **	€2.50	Effective from 01/06/13
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) **	€50.60	Effective from 01/06/13
Connection Order failing validation	€0.50	Effective from 01/06/13
Connection Order Cancelled	€4.00	Effective from 01/06/13
Upgrade from LS to ULMP on the same pair	€15.00	Effective from 01/06/13
Soft Migration from LS to ULMP / GLUMP on the same pair	€4.00	Effective from 01/06/13
Connection Charge Line Share Full Install by open eir	€27	Effective from 26/10/2015



\*\* A "Failed Completion" results in the full connection charge/full connection with survey charge being raised.

### 1.9 Amortised Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€2.50	Effective from 01/06/13

### 1.10 Amortised Disconnection Charge

Service	Price €	Applicability
LS Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

### 1.11 Amortised Recurring Charge

Service	Price €	Applicability
LS Monthly Rental	€0.77	Applies from 01/06/13 to 30/06/2016
LS Monthly Rental	€0.77	Applies from 01/07/2016
LS Monthly Rental (Connection/Migration)	€0.38	Applies from 01/06/13

The Line Share Monthly Rental (Connection/Migration) rental charge above applies to both single and bulk connections/migrations.

### 1.12 Amortised Usage Charges

Service	Price €	Applicability
Monthly Fault Rental Charge	€0.24	Applies from 01/06/13
Monthly Fault Rental Charge	€0.05	Applies from 01/12/13



Any faults deemed to be a Non Fault at or beyond the threshold set out in the LLU Standard SLA shall incur a penalty as outlined below. The definition of a Non Fault shall be as set out in the LLU Standard SLA.

Service	Price €	Applicability
Non fault penalty	€100.00	Effective from 01/06/2013

### 1.13 Amortised Line Categorisation for Line Sharing

Service	Price €	Applicability
Non-order Related Line Categorisation per line	€0	Applies from 01/06/13
Order Related Line Categorisation per line	€0	Applies from 01/06/13

### 1.14 Promotion Details<sup>3</sup>

#### Current Promotions

Below lists the current promotions offered for Line Share.

<sup>3</sup> For historic details of promotions, please refer to ARO Price List Version 6.3



**ANNEX C**  
**SERVICE SCHEDULE 104**  
*Sub Loop Unbundling*

The charges applicable to Sub Loop Unbundling are as follows:

**1.1 Survey Charges**

Service	Price €
Cabinet Survey	€99.17

**1.2 Offer**

Service	Price €
Cabinet Site Offer	€81.96
Cabinet Site Preparation (including Process Charge)	Actual cost of Materials and Labour plus a process charge 15% of the direct costs

**1.3 Connection Order with Successful Completion**

Service	Price €	Applicability
Sub Loop ULMP (with survey for spare pair)	168.65	Effective to 31/5/2013
Sub Loop ULMP (with survey for spare pair)	82.03	Applies from 01/04/13 to 31/5/2013
Sub Loop ULMP (with survey for spare pair)	72.73	Effective from 01/6/2013
Sub Loop ULMP (without survey)	135.92	Effective to 31/5/2013
Sub Loop ULMP (without survey)	49.30	Applies from 01/04/13 to 31/5/2013
Sub Loop ULMP (without survey)	40.00	Effective from 01/6/2013
Sub Loop Line Sharing (with survey for spare pair)	172.51	Effective to 31/5/2013
Sub Loop Line Sharing (with survey for spare pair)	85.89	Applies from 01/04/13 to 31/5/2013
Sub Loop Line Sharing (with survey for spare pair)	76.59	Effective from 01/6/2013
Sub Loop Line Sharing (without survey)	139.78	Effective to 31/5/2013
Sub Loop Line Sharing (without survey)	53.16	Applies from 01/04/13 to 31/5/2013
Sub Loop Line Sharing (without survey)	43.86	Effective from 01/6/2013



#### 1.4 Connection Order Failing Validation

Service	Price €
Sub Loop ULMP (with survey for spare pair)	45.21
Sub Loop ULMP (without survey)	17.38
Sub Loop Line Sharing (with survey for spare pair)	45.43
Sub Loop Line Sharing (without survey)	17.60

#### 1.5 Cancel Order

Service	Price €
Sub Loop ULMP	€24.12
Sub Loop Line Sharing	€24.12

#### 1.6 Monthly Rental

Service	Price €	Applicability
Sub Loop ULMP	€10.53	Applies from 09/03/10 to 31/01/13
Sub Loop ULMP	€9.03	Applies from 01/02/13 to 30/06/2016
Sub Loop ULMP	€5.41	Effective from 1/7/2016 to 30/06/2017
Sub Loop ULMP	€5.60	Effective from 01/07/2017 to 30/06/2018
Sub Loop ULMP	€5.77	Effective from 01/07/2018 to 30/06/2019
Sub Loop ULMP	TBC	Effective from 01/07/2019
Sub Loop Line Sharing	€7.61	Applies from 01/12/07 to 31/10/09
Sub Loop Line Sharing	€0.77	Applies from 01/11/09 to 30/06/2016
Sub Loop Line Sharing	€0.77	Applies from 01/07/2016

#### 1.7 Line Test

Service	Price €
Sub Loop ULMP Line Test	49.18
Sub Loop Line Sharing Line Test	18.09

#### 1.8 Fault Clearance

Service	Price €
Sub Loop ULMP Fault Clearance	110.86
Sub Loop Line Sharing Fault Clearance	110.86

#### 1.9 Disconnection



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Service	Price €
Sub Loop ULMP Disconnection	69.03
Sub Loop Line Sharing Disconnection	92.34





**1.10 Attendance Charges**

**A. Planned Access Charges effective to the 30th September 2008**

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€60.46	€12.12
After Hours	€100.77	€20.19

**Planned Access Charges effective from the 1<sup>st</sup> October 2008:**

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€62.59	€12.85
After Hours	€93.89	€18.97

**B Unplanned Access effective to the 30th September 2008**

	First 30 Mins on Site	Subsequent 15 mins
Standard Hours	€121.04	€18.17
After Hours	€217.90	€33.32

**Unplanned Access Charges effective from the 1<sup>st</sup> October 2008:**

	First 30 Mins on Site	Subsequent 15 mins
Standard Hours	€87.89	€18.97
After Hours	€125.83	€28.46



## ANNEX C

### SERVICE SCHEDULE 106

#### ***GLUMP, combined GNP (Geographic Number Portability) and ULMP (Unbundled Local Metallic Path) Service***

Effective from 1st June 2013 an Operator can elect to avail of either Standard or Amortised pricing for the connection/migration or fault repair.

Standard pricing refers to the business as usual pricing for GLUMP where the full charge for connection/migration or fault repair is invoiced as a single once-off charge on the next invoice following the actual event. These charges are set out in Table 1.1 to Table 1.7 below.

Amortised pricing refers to a regime where the connection/migration or fault repair charge is levied through an initial up-front element with the remainder of the charge being levied as a recurring monthly charge for the life of the service provided. These charges are set out in Table 1.8 to Table 1.10 below.

An Operator can select Standard or Amortised charging separately for connection/migration and fault repair.

#### 1.1 Standard Connection Charges

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
GLUMP Connection Charge with Successful Completion (existing metallic path) *	€32.63	Effective from 01/04/11 to 31/05/2013
GLUMP Connection Charge with Successful Completion (existing metallic path) * / ** / *** (Note1)	€23.33	Effective from 01/06/2013
GLUMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€65.08	Effective from 01/02/11 to 31/03/11
GLUMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€53.93	Effective from 01/04/11
Number Porting Component failing validation	€6.63	Effective from 01/02/11 to 31/03/11



Number Porting Component failing validation	€1.15	Effective from 01/04/11
ULMP Component failing validation *	€0.61	Effective from 01/02/11 to 31/03/11
ULMP Component failing validation *	€0.50	Effective from 01/04/11

\* The GLUMP connection charge will be charged in two discrete elements. €3.33 will be charged following a successful number port of an accepted order. The remaining balance will be charged following the successful unbundling of the metallic path, without and with survey option, associated with that accepted order.

## 1.2 Standard Migrations Services

.These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€18.33	Effective from 01/04/11

## 1.3 Standard Failed Completion Charges

Service	Price €	Applicability
Number Porting Component requiring Rollback	€3.50	Applies from 01/10/08 to 31/01/11
Number Porting Component requiring Rollback	€3.33	Effective from 1/02/11
GLUMP Failed Completion requiring Rollback (existing metallic path) *	€46.08	Effective from 1/02/11 to 31/03/11
GLUMP Failed Completion requiring Rollback (existing metallic path) *	€32.63	Effective from 01/04/11
GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop	€65.08	Effective from 1/02/11 to 31/03/11



GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€53.93	Effective from 01/04/11
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\* The GLUMP failed completion charge will be charged in two discrete elements. €3.33 will be charged following the rollback of the number porting component. The remaining balance will be charged following the rollback of the ULMP component, without and with survey option, associated with the GLUMP failed completion.

#### 1.4 Standard Disconnection Charge

Service	Price €	Applicability
ULMP Disconnection **** (Note2)	€15.00	Effective from 01/04/11
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

#### 1.5 Standard Recurring Charge

Service	Price €	Applicability
ULMP Monthly Rental	€12.41	Applies from 09/03/10 to 31/01/13
ULMP Monthly Rental	€9.91	Applies from 01/02/13 to 30 <sup>th</sup> June 2016
ULMP Monthly Rental	€9.34	Effective from 1st July 2016 to 30th June 2017
ULMP Monthly Rental	€9.88	Effective from 1st July 2017 to 30th June 2018
ULMP Monthly Rental	€10.40	Effective from 1st July 2018 to 30th June 2019



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ULMP Monthly Rental	TBC	Effective from 1st July 2019
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### 1.6 Standard Usage Charge

Service	Price €	Applicability
ULMP Line Testing	€42.16	Effective from 1/02/05 to 30/09/08
ULMP Line Testing ****	€32.30	Effective from 01/10/08
ULMP Fault Clearance (incl. Line Test)*****	€117.31	
ULMP Fault Clearance (excl. Line Test)*****	€109.97	Effective from 01/10/08

\*\*\*\* The Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

\*\*\*\*\* The Fault Clearance (incl. Line Test) charge is currently under review.

\*\*\*\*\* This charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

Note: open eir will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

open eir will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

#### Dead on Arrival

open eir define Dead on Arrival (DOA) as instances where open eir advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

#### Early Life Faults

open eir define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

#### Repeat Faults

open eir define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.



### 1.7 Standard Line Categorisation for Unbundled Local Metallic Path

	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from 1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from 1/03/08
Order Related Line Categorisation per line	€3.66	Effective from 1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from 01/03/07

### 1.8 Amortised Connection Charges

Service	Price €	Applicability
GLUMP Connection Charge with Successful Completion (existing metallic path) *	€5.83	Effective from 01/06/2013
GLUMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€53.93	Effective from 01/06/13
Number Porting Component failing validation	€1.15	Effective from 01/06/13
ULMP Component failing validation *	€0.50	Effective from 01/06/13

\* The GLUMP connection charge will be charged in two discrete elements. €3.33 will be charged following a successful number port of an accepted order. The remaining balance will be charged following the successful unbundling of the metallic path, without and with survey option, associated with that accepted order.

### 1.9 Amortised Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
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Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€5.83	Effective from 01/06/13
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**1.10 Amortised Failed Completion Charges**

Service	Price €	Applicability
Number Porting Component requiring Rollback ***	€3.33	Effective from 1/06/13
GLUMP Failed Completion requiring Rollback (existing metallic path) *	€32.63	Effective from 01/06/13
GLUMP Failed Completion requiring Rollback (existing metallic path) - Survey Option Selected on Order Form	€53.93	Effective from 01/06/13

\* The GLUMP failed completion charge will be charged in two discrete elements. €3.33 will be charged following the rollback of the number porting component. The remaining balance will be charged following the rollback of the ULMP component, without and with survey option, associated with the GLUMP failed completion.

**1.11 Amortized Disconnection Charge**

Service	Price €	Applicability
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator.

**1.12 Amortised Recurring Charge**

Service	Price €	Applicability
ULMP Monthly Rental	€9.91	Applies from 01/06/13 to 30 <sup>th</sup> June 2016
ULMP Monthly Rental	€9.34	Effective from 1st July 2016 to 30th June 2017
ULMP Monthly Rental	€9.88	Effective from 1st July 2017 to 30th June 2018
ULMP Monthly Rental	€10.40	Effective from 1st July 2018 to 30th June 2019
ULMP Monthly Rental	TBC	Effective from 1st July 2019
ULMP Monthly Rental (Connection/Migration I)	€0.38	Effective from 01/06/13



The ULMP Monthly Rental (Connection/Migration) rental charge above applies to both single and bulk connections/migrations.

### 1.13 Amortised Usage Charge

Service	Price €	Applicability
Monthly Fault Rental Charge	€0.96	Effective from 01/06/13 to 31/12/17
Monthly Fault Rental Charge	€0.63	Effective from 01/01/18

Any faults deemed to be a Non Fault at or beyond the threshold set out in the LLU Standard SLA shall incur a penalty as outlined below. The definition of a Non Fault shall be as set out in the LLU Standard SLA.

Service	Price €	Applicability
Non fault penalty	€100.00	Effective from 01/06/2013

### 1.14 Standard Line Categorisation for Unbundled Local Metallic Path

Service	Price €	Applicability
Non-order Related Line Categorisation per line	€0	Effective from 01/06/13
Order Related Line Categorisation per line	€0	Effective from 01/06/13

### 1.14 Promotion Details<sup>4</sup>

#### Current Promotions

Below lists the current promotions offered for GLUMP

<sup>4</sup> For historic details of promotions, please refer to ARO Price List Version 6.3 and 7.2



## Version Control History

Version	Status	Update	Effective Date
2.5	Approved	- Introduction of Version Control Table - Implementation of DN D15/04 adjusting LLU rental prices by CPI	10/12/05
2.6	Approved	Section 4.0 Attendance Service: C / D- Unescorted / Escorted Access Accreditation Charges Added	08/03/06
2.7	Approved	Table 1.1, Annex C, Service Schedule 101 and Table 1.1, Annex C, Service Schedule 102. Clarification of "Failed Completion" charges.	09/05/06
2.8	Approved	Introduction of new Service Schedule 106 GLUMP	08/08/06
2.9	Approved	- Implementation of DN D15/04 adjusting LLU rental prices by CPI & the volume impact on the price of connection charges.	01/12/06
3.0	Approved	-Table 1.5, Annex C, Service Schedule 102, Table 1.5, Annex C, Service Schedule 103, and Table 1.6, Annex C, Service Schedule 106. Removal of "Line Categorisation – Order Related" charges.-Table 1.1, Annex C, Service Schedule 102. Change in price of undelivered ULMP orders.	01-03-07
3.1	Approved	Introduction of PUI order type. Table 1.1, Annex C, Service Schedule 102.	14-05-07
3.2	Approved	Revision of Schedule 106 rates to reflect revised GNP charge	01/08/07
3.3	Approved	Adjustment of LLU rental prices by CPI under Decision Notice D15/04	01/12/07
3.4	Approved	Revision of rates in Schedule 102, 103 & 106	01/03/08
3.5	Approved	Revised rate for Line Share Rental	24/08/08



3.6	Approved	Revised rate for Line Share Rental to remove revision 3.5	01/03/08
3.7	Approved	Revision of Rates in Schedule 101, 102, 103 and 106	01/10/08
3.8	Approved	Addition of Promotional Details	18/09/09
3.9	Approved	Revised Physical Co-location Rental pricing for Beggars Bush and Ship Street	01/10/09
4.0	Approved	Revised rate for Line Share Rental Please note: This price change is being implemented in accordance with Com Reg Decision D04/09. However, open eir has challenged the validity of the price directed in the Decision by way of an appeal to the High Court. If the appeal is successful open eir will apply a new price in accordance with the Court Decision retrospectively for the period commencing 01 November 2009 to ensure that there is no under-recovery between the price now charged and the	01/11/09
4.1	Approved	Revised Promotional Details	20/01/10
4.2	Approved	Removal of note added in version 4.0	01/11/09
4.3	Approved	Adjustment of LLU rental prices under Decision Notice D01/10	09/03/10
4.4	Approved	Adjustment of LLU rental prices under Decision Notice D01/10 (Com Reg Clarification)	09/03/10
4.5	Approved	Addition of Promotional Details	08/06/10
4.6	Approved	Addition of Promotional Details	18/09/10
4.7	Approved	Addition of Promotional Details	01/09/10
4.8	Approved	Addition of Migration Services	01/10/10
4.9	Approved	Addition of Promotional Details	10/01/11
5.0	Approved	Addition of Promotional Details	01/01/11
5.1	Approved	Connection Charges – 5% reduction	01/02/11
5.2	Final Draft	Revised Transaction Charges	10/03/11



5.3	Approved	ULMP Connection Promotion Addition of Promotional Details	08/06/11 11/07/11
5.4	Final ARO Version 2	Incorporates change to section 5.1.1 from the ARO review.	26/05/11
5.5	Approved	Addition of New Line Provide Order	31/08/11
5.6	Approved	Revised Co-location Survey Charges	12/12/11
5.7	Approved	Addition of Promotion Details Addition of Promotion Details	03/01/12 10/01/12
5.8	Pending Approval	Update to Co-location Power Charges	01/04/12
5.9	Approved	Addition of Promotion Details	02/07/12
6.0	Approved	Addition of Soft Migration Connection Charges	03/10/12
6.1	Approved	Addition of Promotion Details	01/01/13
6.2	Approved	Reduction in ULMP and SLU Rental Charges	06/02/13
6.3	Approved	Revised Sub Loop Unbundling Connection Charges	01/04/13
6.4	Approved		01/06/13
6.4	Approved	Revised ULMP Amortized Charge Options Revised Line Share Charges to include Amortized Charge Options Revised GLUMP Charges to include Amortized Charge Options Correction of Date for Reduction in ULMP and SLU Rental Charges (v6.2) from 06/02/13 to 01/02/13 Removal of previous promotion detail Change in SLU connection charges	01/06/13 01/06/13 01/06/13 01/06/13 01/02/13
6.5	Approved	Addition of Connection Promotion Addition of Rental Promotion	01/07/13
6.6	Approved	Addition of MUI / MUS order types	12/07/2013
6.7	Approved	Addition of Revised Amortised Line Share Fault Charge	01/12/2013
6.8	Approved	Addition of Rental Promotion Physical Co-location price changes	01/01/2014
6.9	Approved	Price Change to Line Share Fault charges	01/05/14
6.10	Approved	Addition of connection promotion	01/07/2014



7.0	Approved	Addition of Rental Promotion	09/03/2015
7.1	Approved	Addition of Connection Promotion	01/07/2015
7.2	Approved	Addition of Connection Promotion	01/01/2016
7.3	Approved	Charges to update ULMP rental charges Revised GLUMP Charges to update ULMP rental	01/07/2016
7.4		ANNEX C SERVICE SCHEDULE 101 Physical Co-Location Price reduction for several Pre-Ordering Site Preparation, annual Site Licence and Attendance	1 October 2016
V8.0	Final	This document is based on V3.2 Implementation of Standardised Change Control.	22/06/2017
V9.0	Final	Price change to Amortised Usage Charge	01/01/2018
<u>V10.0</u>	<u>Final</u>	<u>Addition of Premium Appointment for Provisioning Charge - Service Schedule 103</u>	<u>01/05/2018</u>