



eircom **wholesale**

Bitstream Service Price List

Version 7.14

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7.0	Approved	<ul style="list-style-type: none"> • 1.4 The addition of new 'Up to' 24Mb Bitstream MB • 1.4 The amendment of the speeds for Bitstream Swift IP and Bitstream Turbo IP Plus • 1.7.2 Addition of Upgrade Charge for 24Mb Bitstream Managed Backhaul 	29 th November 2010
7.1	Approved	<ul style="list-style-type: none"> • 1.8.7 The Addition of a new Bitstream Provide Promotion • 1.8.8 The Addition of a new Bitstream Upgrade Promotion • 1.8.9 The Addition of a new promotion – Bitstream Growth Promotion – New Bitstream Connections • 1.8.10 The Addition of a new promotion – Bitstream Retention Promotion – Reduction in Bitstream Ceases 	10 th December 2010
7.2	Approved	<ul style="list-style-type: none"> • Removal of details for 1.8.3 as the promotion is finished. • Removal of details for 1.8.4 as the promotion is finished. • 1.8.11 The addition of a new Bitstream In-Situ Provide Promotion 	21 st February 2011
7.3	Approved	<ul style="list-style-type: none"> • 1.3 Amendment of Connection Charge from 1st April 2011 • 1.5 Amendment of Cessation Charge from 1st April 2011 • 1.6 Amendment of Port Transfer Charge from 1st April 2011 • 1.7.2 Amendment of Upgrade Charge for 24Mb Bitstream Managed Backhaul from 1st April 2011 	10 th March 2011
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7.5	Approved	<ul style="list-style-type: none"> 1.8.14 The Addition of a new Bitstream Downgrade Bitstream (DB) Promotion 	30 th March 2011
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Version	Status	Source	Effective date
		<p>promotion is finished.</p> <ul style="list-style-type: none"> • Removal of details for 1.8.14 as the promotion is finished. • Removal of details for 1.8.15 as the promotion is finished. 	
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7.13	Approved	<ul style="list-style-type: none"> • Reformatting Price list in line with eircom Wholesale rebranding. • All sections renumbered. • Archived closed rates added. • 3.24 The Addition of a new Bitstream Provide Promotion for certain products • 3.25 The Addition of a new Bitstream Upgrade Promotion for certain products • Removal of details for previous section 1.8.16 now section 3.16 as the promotion is finished. • Removal of details for previous section 1.8.17 now section 3.17 as the promotion is finished. • Removal of details for previous section 1.8.18 now section 3.18 as the promotion is finished. 	6th August 2012
7.14		<ul style="list-style-type: none"> • 3.26 The Addition of a new Bitstream Provide Promotion for certain products • 2.2 Bitstream EA Pricing Added to Connection Charges • 2.3.4 Bitstream EA Pricing Added Rental Charges 	6th October 2012



1. Introduction

This document describes all prices relating to eircom Wholesale's ADSL / ADSL 2plus Bitstream Service

2. Charges

The price for eircom's ADSL / ADSL 2plus Bitstream Service is made up of a number of elements:

- Service Establishment Charge
- Port Connection
- Port Rental
- Cessation (per port)
- Transfer (per port)
- Upgrade/Downgrade (per port)
- Aggregate usage charge (Bitstream Managed Backhaul only)
- Promotional Offers (covered in section 3)

The prices set out in the eircom ADSL/ADSL 2plus Bitstream Service may vary from time to time. Any changes to these prices are exempt from the requirements of Clause 10 of the eircom Bitstream Access Reference Offer (BARO) and the eircom Bitstream Reference Offer Minimum Term (BARO MT) and do not constitute Amendments as defined in Clause 10 of the eircom BARO and the eircom BARO MT.

Prices are effective from the date indicated on this Price List. Where applicable tables indicate the time frames for which a charge is valid with "effective from" and "effective to" dates shown. This eircom Bitstream Price List will be updated and republished from time to time.

Operators will be notified when changes are made to the Bitstream Price published on eircom's website.

The charges relevant to each service are listed in EURO.

2.1 Service Establishment Charge

Service	Price (€)
Service Establishment per Operator	8035

The Service Establishment Charge is levied once for each Operator to recover eircom's costs in providing authorisation and training to Operator staff in Bitstream IT systems to support order processing.

2.2 Connection Charges

Service	Effective From	Effective to	Price €
Connection Charge (per port) for Bitstream IP and Bitstream MB Product Sets	01/01/2009	31/03/2011	30
Connection Charge (per port) for Bitstream IP and Bitstream MB Product Sets	01/04/2011		15
Connection Charge (per port) for Bitstream VC Product Sets	01/01/2009	30/11/2011	180
Connection Charge (per port) for Bitstream VC Product Sets	01/12/2011		90
Connection Charge (per port) for Bitstream EA Product Sets	06/10/2012		75

2.3 Monthly Recurring Charges

2.3.1 Bitstream ATM / VC Product Set

Service	Effective From	Effective to	Price €
Bitstream Swift - 512 kb/s	19/01/2009		49
Bitstream Express - 1024 kb/s	19/01/2009		79
Bitstream Swift VC – 1024 kb/s	19/01/2009	30/11/2011	33
Bitstream Swift VC – 1024 kb/s	01/12/2011		29
Bitstream Swift VC Plus – 1024 kb/s	19/01/2009	30/11/2011	35
Bitstream Swift VC Plus – 1024 kb/s	01/12/2011		31
Bitstream Swift VC Gold – 1024 kb/s	19/01/2009	30/11/2011	39
Bitstream Swift VC Gold – 1024 kb/s	01/12/2011		34
Bitstream Express VC – 2048 kb/s	19/01/2009	30/11/2011	53
Bitstream Express VC – 2048 kb/s	01/12/2011		40
Bitstream Express VC Plus – 2048 kb/s	19/01/2009	30/11/2011	56
Bitstream Express VC Plus – 2048 kb/s	01/12/2011		43
Bitstream Express VC Gold – 2048 kb/s	19/01/2009	30/11/2011	65
Bitstream Express VC Gold – 2048 kb/s	01/12/2011		48
Bitstream Sonic VC – 4096 kb/s	19/01/2009	30/11/2011	84
Bitstream Sonic VC – 4096 kb/s	01/12/2011		55
Bitstream Sonic VC Plus – 4096 kb/s	19/01/2009	30/11/2011	88
Bitstream Sonic VC Plus – 4096 kb/s	01/12/2011		59
Bitstream Sonic VC Gold – 4096 kb/s	19/01/2009	30/11/2011	99
Bitstream Sonic VC Gold – 4096 kb/s	01/12/2011		65
Bitstream Comet VC – 6144kbs	19/01/2009	30/11/2011	112
Bitstream Comet VC – 6144kbs	01/12/2011		67
Bitstream Comet VC Plus – 6144kbs	19/01/2009	30/11/2011	120
Bitstream Comet VC Plus – 6144kbs	01/12/2011		72
Bitstream Comet VC Gold – 6144kbs	19/01/2009	30/11/2011	135
Bitstream Comet VC Gold – 6144kbs	01/12/2011		79

2.3.2 Bitstream IP Product Set

Service	Effective From	Effective to	Price €
Bitstream Connect – 1024/128 kb/s RA 48:1 (**)	01/10/2006	29/02/2008	10.29
Bitstream Connect – 1024/128 kb/s RA 48:1 (**)	01/03/2008		9.48
Bitstream Expand IP – “up to” 3072/384 kb/s RA 48:1(*)	01/10/2006	29/02/2008	13.15
Bitstream Expand IP – “up to” 3072/384 kb/s RA 48:1(*)	01/03/2008		11.55
Bitstream Rapid IP – “up to” 7168/384 kb/s RA 48:1(*)	01/10/2008		14.00
Bitstream Zoom IP – “up to” 24576 / 768 kb/s RA 48:1 (*)	01/03/2011	30/06/2012	23
Bitstream Zoom IP – “up to” 24576 / 768 kb/s RA 48:1 (*)	01/07/2012		21.50
Bitstream Swift IP – “up to” 12288 / 1120 kb/s RA 12:1(*) (****)	01/10/2006	29/02/2008	22.85
Bitstream Swift IP – “up to” 12288 / 1120 kb/s RA 12:1(*) (****)	01/03/2008	31/07/2010	16.95
Bitstream Swift IP – “up to” 12288 / 1120 kb/s RA 12:1(*) (****)	01/08/2010		16.50
Bitstream Arrow IP – “up to” 12288 / 1024 kb/s RA 12:1(*) (****)	07/08/2008	31/03/2009	45
Bitstream Arrow IP – “up to” 12288 / 1024 kb/s RA 12:1(*) (****)	01/04/2009		34.50
Bitstream Sprint IP – “up to” 24576 / 1024 kb/s RA 12:1 (*) (****)	01/04/2009	30/04/2011	38.50
Bitstream Sprint IP – “up to” 24576 / 1024 kb/s RA 12:1 (*) (****)	01/05/2011	30/06/2012	34.50
Bitstream Sprint IP – “up to” 24576 / 1024 kb/s RA 12:1 (*) (****)	01/07/2012		21.50
Bitstream Turbo IP Plus – “up to” 18432 / 2048 kb/s RA 12:1 (****)	01/04/2009	30/06/2012	38.50
Bitstream Turbo IP Plus – “up to” 18432 / 2048 kb/s RA 12:1 (****)	01/07/2012		24.50

Please Note Bitstream Arrow IP is being removed from sale and is in the process of being withdrawn.

(*) See product description for a list of associated profiles.

(**) This price applies in all instances where the Access Seeker has ordered this product, including where the Access Seeker has chosen to avail of the Mid-band process, which is detailed in the Bitstream Industry Process Manual as published on www.eircomwholesale.ie.

(***) Usage Charge is based on 95th Percentile Billing and is aggregated across all ports attached to Bitstream MB product per Access Seeker. Please see Appendix A for further detail

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Service	Effective From	Effective to	Base Price €	Usage Charge €	Cap
Bitstream Kronos – 1024/128 kb/s RA 48:1 (**)	01/03/2008		7.96 up to 20 hours	2c per minute after 20 hours	Maximum usage charge of € 15.00

2.3.3 Bitstream Managed Backhaul (Bitstream MB) Product Set

Service	Effective From	Effective to	Base Rental €	Usage Charge € (***)
8Mb Bitstream MB – 8192/512 kb/s (*)	01/03/2010	30/06/2012	4.90	50 (*****)
8Mb Bitstream MB – 8192/512 kb/s (*)	01/07/2012		4.90	30 (*****)
24 Mb Bitstream MB – 24576/768 kb/s (*)	20/12/2010	30/04/2012	7.65	50 (*****)
24 Mb Bitstream MB – 24576/768 kb/s (*)	01/05/2012	30/06/2012	5.90	50 (*****)
24 Mb Bitstream MB – 24576/768 kb/s (*)	01/07/2012		5.90	30 (*****)

(*) See product description for a list of associated profiles.

(**) This price applies in all instances where the Access Seeker has ordered this product, including where the Access Seeker has chosen to avail of the Mid-band process, which is detailed in the Bitstream Industry Process Manual as published on www.eircomwholesale.ie.

(***) Usage Charge is based on 95th Percentile Billing and is aggregated across all ports attached to Bitstream MB product per Access Seeker. Please see Appendix A for further detail

(****) These products are Uncongested within NGN Exchanges

(*****) eircom Wholesale will charge all operators' usage on a tiered basis from 1st May 2012 until the price reduction for Bitstream MB is introduced on 1st July 2012. The format of the tiered pricing will be as follows:

Tier	Usage Charge
0-100 kb/s	€50 per Mbps per month
100.01 +	€50 per Mbps per month for the initial 100kbps (i.e. €5), plus €30 per Mbps per month for the balance over 100kbps.

For the avoidance of doubt, tiered pricing would result in a charge of €6.50 per month for a usage level of 150kbps (€5 for first 100Kbps, plus €1.50 for the balance).

2.3.4 Bitstream Ethernet Access (Bitstream EA) Product Set

Service	Effective From	Effective to	Price €
Bitstream EA - 1Mb/256kb - Std ¹	06/10/2012		€19
Bitstream EA - 1Mb/256kb - Plus ²	06/10/2012		€23
Bitstream EA - 1Mb/256kb - Gold ³	06/10/2012		€25
Bitstream EA - 2Mb/384kb - Std	06/10/2012		€28
Bitstream EA - 2Mb/384kb - Plus	06/10/2012		€34
Bitstream EA - 2Mb/384kb - Gold	06/10/2012		€37
Bitstream EA - 4Mb/512kb - Std	06/10/2012		€35
Bitstream EA - 4Mb/512kb - Plus	06/10/2012		€41
Bitstream EA - 4Mb/512kb - Gold	06/10/2012		€45
Bitstream EA - 6Mb/672kb - Std	06/10/2012		€42
Bitstream EA - 6Mb/672kb - Plus	06/10/2012		€50
Bitstream EA - 6Mb/672kb - Gold	06/10/2012		€55
Bitstream EA - 8Mb/1Mb - Std	06/10/2012		€47
Bitstream EA - 8Mb/1Mb - Plus	06/10/2012		€56
Bitstream EA - 8Mb/1Mb - Gold	06/10/2012		€62
Bitstream EA - 8Mb/2Mb - Std	06/10/2012		€51
Bitstream EA - 8Mb/2Mb - Plus	06/10/2012		€62
Bitstream EA - 8Mb/2Mb - Gold	06/10/2012		€68
Bitstream EA - 10Mb/1.5Mb - Std	06/10/2012		€54
Bitstream EA - 10Mb/1.5Mb - Plus	06/10/2012		€66
Bitstream EA - 10Mb/1.5Mb - Gold	06/10/2012		€72
Bitstream EA - 12Mb/2Mb - Std	06/10/2012		€63
Bitstream EA - 12Mb/2Mb - Plus	06/10/2012		€74
Bitstream EA - 12Mb/2Mb - Gold	06/10/2012		€80
Bitstream EA - 16Mb/1.2Mb - Std	06/10/2012		€73
Bitstream EA - 16Mb/1.2Mb - Plus	06/10/2012		€83
Bitstream EA - 16Mb/1.2Mb - Gold	06/10/2012		€89

¹ Please note Std refers to 0% EF

² Please note Plus refers to 5% EF

³ Please note Gold refers to 10% EF

(****) This Upgrade Charge is applied to all Upgrades to the 24 Mb Bitstream MB Product, including those from the 8Mb Bitstream MB Product to the 24Mb Bitstream MB Product.

2.4 Cessation Charge

As per clause 6 of the ADSL/ADSL 2plus Bitstream Service Description, Operators may choose one of two contract options: a minimum term per Bitstream port or no minimum term but a cease fee per Bitstream port. Where the Operator has chosen the Bitstream contract without minimum term, the following charge applies:

Service	Effective From	Effective to	Price €
Cessation Charge (per port)	01/01/2009	31/03/2011	60
Cessation Charge (per port)	01/04/2011		15

This charge is not applicable to Operators under the Standard Bitstream Agreement Subject to a Minimum Term.

2.5 Port Transfer Charge

Service	Effective From	Effective to	Price €
Transfer Charge (per port)	01/01/2009	31/03/2011	30
Transfer Charge (per port)	01/04/2011		15

2.6 Downgrade Charge

Service	Effective From	Effective to	Price €
Downgrade Charge (per port)	01/01/2009		15

2.7 Upgrade Charge

Service	Effective From	Effective to	Price €
Upgrade Charge (per port)	01/01/2009		0
24Mb Bitstream MB Upgrade (per port)(*****)	01/12/2012	31/03/2011	30
24Mb Bitstream MB Upgrade (per port)(*****)	01/04/2011		15

(*****) This Upgrade Charge is applied to all Upgrades to the 24 Mb Bitstream MB Product, including those from the 8Mb Bitstream MB Product to the 24Mb Bitstream MB Product.

3. Promotions

3.1 Bitstream Provide Bitstream (PB) Promotion

Promotion ended 22nd July 2010. Details removed as part of publication of Bitstream Pricelist v6.6.

Previously Promotion - 1.8.1 Bitstream Provide Bitstream (PB) Promotion

3.2 Bitstream Upgrade Bitstream (UB) Promotion

Promotion ended 14th July 2010. Details removed as part of publication of Bitstream Pricelist v6.6.

Previously Promotion - 1.8.2 Bitstream Upgrade Bitstream (UB) Promotion

3.3 Bitstream Provide Bitstream (PB) Promotion

Bitstream Price Promotion 28th July 2010 – 27th September 2010 (inclusive).

Promotion ended 27th September 2010. Details removed as part of publication of Bitstream Pricelist v7.2.

Previously Promotion - 1.8.3 Bitstream Provide Bitstream (PB) Promotion

3.4 Bitstream Upgrade Bitstream (UB) Promotion

Bitstream Upgrade Promotion 22nd July 2010 until 21st September 2010.

Promotion ended 21st September 2010. Details removed as part of publication of Bitstream Pricelist v7.2.

Previously Promotion - 1.8.4 Bitstream Upgrade Bitstream (UB) Promotion

3.5 Bitstream Provide Bitstream (PB) Promotion

Bitstream Price Promotion 6th October 2010 – 5th January 2011 (inclusive).

Promotion ended 5th January 2011. Details removed as part of publication of Bitstream Pricelist v7.7.

Previously Promotion - 1.8.5 Bitstream Provide Bitstream (PB) Promotion

3.6 Bitstream Upgrade Bitstream (UB) Promotion

Bitstream Upgrade Promotion 2nd October 2010 – 1st January 2011.

Promotion ended 1st January 2011. Details removed as part of publication of Bitstream Pricelist v7.7.

Previously Promotion - 1.8.6 Bitstream Upgrade Bitstream (UB) Promotion

3.7 Bitstream Provide Bitstream (PB) Promotion

Bitstream Price Promotion 11th January 2011 – 5th April 2011 (inclusive).

Promotion ended 5th April 2011. Details removed as part of publication of Bitstream Pricelist v7.9.

Previously Promotion - 1.8.7 Bitstream Provide Bitstream (PB) Promotion

3.8 Bitstream Upgrade Bitstream (UB) Promotion

Bitstream Upgrade Promotion 6th January 2011 – 1st April 2011 (inclusive).

Promotion ended 1st April 2011. Details removed as part of publication of Bitstream Pricelist v7.9.

Previously Promotion - 1.8.8 Bitstream Upgrade Bitstream (UB) Promotion

3.9 Bitstream Growth Promotion – New Bitstream Connections

Details removed as part of publication of Bitstream Pricelist v7.11.

Previously Promotion - 1.8.9 Bitstream Growth Promotion – New Bitstream Connections

3.10 Bitstream Retention Promotion – Reduction in Bitstream Ceases

Details removed as part of publication of Bitstream Pricelist v7.11.

Previously Promotion - 1.8.10 Bitstream Retention Promotion – Reduction in Bitstream Ceases

3.11 Bitstream Provide Bitstream (PB) In-Situ Promotion

Bitstream Price Promotion 21st March 2011 – 20th June 2011 (inclusive).

Details removed as part of publication of Bitstream Pricelist v7.11.

Previously Promotion - 1.8.11 Bitstream Provide Bitstream (PB) In-Situ Promotion

3.12 Bitstream Provide Bitstream (PB) Promotion

Bitstream Price Promotion 10th April 2011 – 5th July 2011 (inclusive).

Promotion ended 5th July 2011. Details removed as part of publication of Bitstream Pricelist v7.11.

Previously Promotion - 1.8.12 Bitstream Provide Bitstream (PB) Promotion

3.13 Bitstream Provide Bitstream (PB) Promotion

Bitstream Price Promotion 10th April 2011 – 5th July 2011 (inclusive).

Promotion ended 5th July 2011. Details removed as part of publication of Bitstream Pricelist v7.11.

Previously Promotion - 1.8.13 Bitstream Provide Bitstream (PB) Promotion

3.14 Bitstream Downgrade Bitstream (DB) Promotion

Bitstream Price Promotion 21st April 2011 – 20th July 2011 (inclusive).

Promotion ended 20th July 2011. Details removed as part of publication of Bitstream Pricelist v7.11.

Previously Promotion - 1.8.14 Bitstream Downgrade Bitstream (DB) Promotion



3.15 Bitstream Provide Bitstream (PB) Promotion

Bitstream Price Promotion 6th July 2011 – 5th October 2011 (inclusive).

Promotion ended 5th October 2011. Details removed as part of publication of Bitstream Pricelist v7.11.

Previously Promotion - 1.8.15 Bitstream Provide Bitstream (PB) Promotion

3.16 Bitstream Provide Bitstream (PB) Promotion

Bitstream Price Promotion 6th July 2011 - 5th October 2011 (inclusive).

Promotion ended 5th October 2011. Details removed as part of publication of Bitstream Pricelist v7.13.

Previously Promotion - 1.8.16 Bitstream Provide Bitstream (PB) Promotion

3.17 Bitstream Provide Bitstream (PB) Promotion

Bitstream Price Promotion 6th October 2011 – 5th January 2012 (inclusive).

Promotion ended 5th January 2012. Details removed as part of publication of Bitstream Pricelist v7.13.

Previously Promotion - 1.8.17 Bitstream Provide Bitstream (PB) Promotion

3.18 Bitstream Upgrade Bitstream (UB) Promotion

Bitstream Upgrade Promotion 2nd October 2011 – 1st January 2012 (inclusive).

Promotion ended 1st January 2012. Details removed as part of publication of Bitstream Pricelist v7.13

Previously Promotion - 1.8.18 Bitstream Upgrade Bitstream (UB) Promotion

3.19 Bitstream Upgrade Bitstream (UB) Promotion

Previously Promotion - 1.8.19 Bitstream Upgrade Bitstream (UB) Promotion

Service	Promotion €
<p>Bitstream Upgrade Promotion 2nd October 2011 – 1st January 2012 (inclusive).</p> <p>Promotion applies to new Subscribers connected to the applicable Bitstream products (as listed below) during the promotional period.</p> <p>Eligible Subscriber orders must be:</p> <p>Upgrade (UB) orders to the:</p> <ul style="list-style-type: none"> • “up to” 12M Swift IP product • “up to” 24M Sprint IP product <p>completed during the Promotional Period for the Bitstream Price Promotion 2nd October 2011 until 1st January 2012.</p> <p>Applicable Subscribers upgraded during the promotional period must also be active on the Bitstream product for a minimum of 6 months (minimum 182 days), after which eircom will pay the Operator a rebate per eligible Subscriber.</p> <p>Offer not applicable to Provides, Downgrades (DB) or Transfer (XB) order types. While Provide orders are not eligible for this Upgrade promotion 3.19; provide orders may be eligible under the terms and conditions of the Bitstream Provide promotion as outlined in section 3.17 (previously 1.8.17).</p> <p>eircom reserves the right to withdraw this promotion at any time prior to this date.</p> <p>Please refer to the Conditions Applicable to Promotional Offers in section 3.19.1 (previously 1.8.19.1) for further details.</p>	<p>Promotion amount is a rebate to the values defined below for the product:</p> <p style="text-align: right;">80.00</p> <p style="text-align: right;">195.00</p>

Conditions Applicable to Promotional Offer (section 3.19.1)

This promotion is aimed at encouraging current customers to upgrade to higher speed products.

3.19.1 Conditions Applicable to the Bitstream Upgrade promotion 2nd October 2011 until 1st January 2012.

1. To be eligible for the Bitstream "Upgrade" order price promotion each telephone number/CLI must meet each of the following criteria:
 - a) The Promotion shall apply only to new Bitstream Subscriber "Upgrade (UB)" orders only to the:
 - a. "up to" 12M Swift IP product from any IP product lower than the "up to" 12M product
 - b. "up to" 24M Sprint IP product from any IP product lower than the "up to" 24M product
 - b) An Operator will be eligible to receive a rebate under this Bitstream Promotion for any Subscriber's telephone number/CLI irrespective of whether a promotion rebate has previously been applied to that telephone number/CLI for any of the Bitstream promotions since 1st of June 2004; subject to all other terms and conditions of this promotion being met.
 - c) To be eligible for the Bitstream Upgrade Promotion each telephone number/CLI must be active on the upgraded Bitstream product for a minimum of **six (6)** consecutive full months (**minimum 182 days**) to become eligible for the Bitstream Promotion rebate. This six (6)-month (minimum 182 days) period will be calculated from the "Billing Effect Date", which for purposes of the promotion is the later of the order completion date or the appointment date, for that telephone number/CLI on the Operator's Bitstream invoice.
2. eircom will provide the Operator with a list of the telephone numbers/CLIs for that Operator's Subscribers who have met the eligibility criteria defined here. This will be provided to the Operator to verify those Bitstream Subscriber upgrade orders for which eircom intends to provide a rebate to the Operator. It is the responsibility of the Operator to determine whether a potential Subscriber has not met any of the eligibility criteria set out here, as these Subscribers will not be eligible for a rebate.
3. The Operator will be charged connection, rental and other applicable charges for each Subscriber as published in the then current Bitstream Service Price List. All charges must be paid in full according to standard Billing terms defined in the Standard Agreement for the Provision of the ADSL Bitstream Service.
4. The promotion rebate will be provided as a credit on the Operator's invoice after the subscriber upgrade order becomes eligible to have the respective promotion rebate applied.
5. Offer not applicable to Downgrades (DB) or Transfer (XB) order types.
6. The Promotion Period for the Bitstream Promotion shall run from **2nd October 2011 until 1st January 2012 inclusive for applicable Upgrade (UB) orders only**, however eircom reserves the right to withdraw this promotion at any time prior to that date.

3.20 Bitstream Provide Bitstream (PB) Promotion

Previously Promotion - 1.8.20 Bitstream Provide Bitstream (PB) Promotion

Service	Promotion €										
<p>Bitstream Provide Promotion 13th January – 5th April 2012 (inclusive).</p> <p>Promotion applies to new Subscribers connected to the applicable Bitstream products (as listed below) during the promotional period. Eligible Subscriber orders must be:</p> <p>Provide (PB) orders only to the:</p> <ul style="list-style-type: none"> • “up to” 3M Expand IP product • “up to” 7.1M Rapid IP product • “up to” 24M Zoom IP product • 8Mb Bitstream Managed Backhaul • 24Mb Bitstream Managed Backhaul <p>completed during the Promotional Period for the Bitstream Price Promotion 13th January – 5th April 2012</p> <p>Applicable Subscribers provided during the promotional period must also be active on the provided Bitstream product for a minimum of 2 months (minimum 60 days), after which eircom will pay the Operator a rebate per eligible Subscriber.</p> <p>The Bitstream Provide order (PB) Promotional offer is not applicable to Upgrades (UB), Downgrades (DB) or Transfer (XB) order types. Upgrade orders may be eligible under the Bitstream Upgrade (UB) Promotion, details of which are outlined in sections 3.21 and 3.22 (previously sections 1.8.21 and 1.8.22).</p> <p>eircom reserves the right to withdraw this promotion at any time prior to this date.</p> <p>Please refer to the Conditions Applicable to Promotional Offers in section 3.20.1 (previously section 1.8.20.1) for further details.</p>	<p>Promotion amount is a rebate to the values defined below for the product:</p> <table style="margin-left: auto; margin-right: auto;"> <tr> <td style="padding-right: 20px;">“up to” 3M Expand IP product</td> <td style="text-align: right;">24.80</td> </tr> <tr> <td>“up to” 7.1M Rapid IP product</td> <td style="text-align: right;">24.80</td> </tr> <tr> <td>“up to” 24M Zoom IP product</td> <td style="text-align: right;">24.80</td> </tr> <tr> <td>8Mb Bitstream Managed Backhaul</td> <td style="text-align: right;">24.80</td> </tr> <tr> <td>24Mb Bitstream Managed Backhaul</td> <td style="text-align: right;">24.80</td> </tr> </table>	“up to” 3M Expand IP product	24.80	“up to” 7.1M Rapid IP product	24.80	“up to” 24M Zoom IP product	24.80	8Mb Bitstream Managed Backhaul	24.80	24Mb Bitstream Managed Backhaul	24.80
“up to” 3M Expand IP product	24.80										
“up to” 7.1M Rapid IP product	24.80										
“up to” 24M Zoom IP product	24.80										
8Mb Bitstream Managed Backhaul	24.80										
24Mb Bitstream Managed Backhaul	24.80										

Conditions Applicable to Promotional Offer (section 3.20.1)

This promotion is aimed at bringing new subscribers onto the broadband network.

3.20.1 Conditions Applicable to Bitstream new Provide order Promotion 13th January until 5th April 2012.

7. To be eligible for the Bitstream "Provide" order price promotion each telephone number/CLI must meet each of the following criteria:
 - d) The Promotion shall apply only to eligible Provide (PB) orders to one of the following products:
 - a. "up to" 3M Expand IP product
 - b. "up to" 7.1M Rapid IP product
 - c. "up to" 24M Zoom IP product
 - d. 8Mb Bitstream Managed Backhaul
 - e. 24Mb Bitstream Managed Backhaul
 - e) Eligible Subscriber orders must be Provide orders only during the promotional period for the Bitstream price promotion. The promotional period for Wholesale is from **13th January until 5th April 2012 inclusive for Provide orders.** eircom reserves the right to withdraw this promotion at any time prior to that date.
 - f) Downgrades or Transfer order types are not eligible for the promotion rebate. While Upgrade orders are not eligible for this Provide promotion 3.20; upgrade orders may be eligible under the terms and conditions of the Bitstream Upgrade promotion as outlined in sections 3.21 and 3.22 (previously section 1.8.21 and 1.8.22). The Operator may still choose to offer that Subscriber a DSL service via a Transfer or Downgrade but will not avail of the Bitstream Price Promotion.
 - g) An Operator will be eligible to receive a rebate under this Bitstream Price Promotion for any Subscriber's telephone number/CLI irrespective of whether a promotion rebate has previously been applied to that telephone number/CLI for any of the Bitstream promotions since 1st of June 2004; subject to all other terms and conditions of this promotion being met.
 - h) To be eligible for the Bitstream Price Promotion each eligible Provide telephone number/CLI must be active on that particular Bitstream product for a minimum of **two (2) consecutive full months (minimum 60 days)** to become eligible for the Bitstream Price Promotion rebate. This two (2) month (minimum 60 days) period will be calculated from the "Billing Effect Date", which for purposes of the promotion is the later of the order completion date or the appointment date, for that telephone number/CLI on the Operator's Bitstream invoice.
8. eircom will provide the Operator with a list of the telephone numbers/CLIs for that Operator's Subscribers who have met the eligibility criteria defined here. This will be provided to the Operator to verify those Bitstream Subscriber Provide (PB) orders for which eircom intends to provide a rebate to the Operator. It is the responsibility of the Operator to determine whether a potential Subscriber has not met any of the eligibility criteria set out here, as these Subscribers will not be eligible for a rebate.
9. The Operator will be charged rental and other applicable charges for each Subscriber as published in the then current Bitstream Service Price List (the "Price List"). All



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charges must be paid in full according to standard Billing terms defined in the Standard Agreement for the Provision of the ADSL Bitstream Service.

10. The promotion rebate will be provided as a bulk credit on the Operator's invoice after the Subscriber Provide (PB) order becomes eligible to have the respective promotion rebate applied.
11. The Promotion Period for the Bitstream Price Promotion shall run from **13th January until 5th April 2012 inclusive for applicable Provide (PB) orders only**, however eircom reserves the right to withdraw this promotion at any time prior to that date.

3.21 Bitstream Upgrade Bitstream (UB) Promotion

Previously Promotion - 1.8.21 Bitstream Upgrade Bitstream (UB) Promotion

Service	Promotion €										
<p>Bitstream Upgrade Promotion 8th January – 1st April 2012 (inclusive).</p> <p>Promotion applies to new Subscribers connected to the applicable Bitstream products (as listed below) during the promotional period. Eligible Subscriber orders must be:</p> <p>Upgrade (UB) orders to the:</p> <ul style="list-style-type: none"> • “up to” 3M Expand IP product • “up to” 7.1M Rapid IP product • “up to” 24M Zoom IP product • 24Mb Bitstream Managed Backhaul • “up to” 24M Sprint IP product <p>completed during the Promotional Period for the Bitstream Price Promotion 8th January until 1st April 2012.</p> <p>Applicable Subscribers upgraded during the promotional period must also be active on the Bitstream product for a minimum of 2 months (minimum 60 days), after which eircom will pay the Operator a rebate per eligible Subscriber.</p> <p>Offer not applicable to Provides, Downgrades (DB) or Transfer (XB) order types. While Provide orders are not eligible for this Upgrade promotion 3.21; provide orders may be eligible under the terms and conditions of the Bitstream Provide promotion as outlined in section 3.20 (previously section 1.8.20).</p> <p>eircom reserves the right to withdraw this promotion at any time prior to this date.</p> <p>Please refer to the Conditions Applicable to Promotional Offers in section 3.21.1 (previously section 1.8.21.1) for further details.</p>	<p>Promotion amount is a rebate to the values defined below for the product:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">24.80</td> </tr> <tr> <td></td> <td style="text-align: right;">24.80</td> </tr> <tr> <td></td> <td style="text-align: right;">24.80</td> </tr> <tr> <td></td> <td style="text-align: right;">24.80</td> </tr> <tr> <td></td> <td style="text-align: right;">65.00</td> </tr> </table>		24.80		24.80		24.80		24.80		65.00
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	24.80										
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	24.80										
	65.00										

Conditions Applicable to Promotional Offer (section 3.21.1)

This promotion is aimed at encouraging current customers to upgrade to higher speed products.

3.21.1 Conditions Applicable to the Bitstream Upgrade promotion 8th January until 1st April 2012.

12. To be eligible for the Bitstream "Upgrade" order price promotion each telephone number/CLI must meet each of the following criteria:
- i) The Promotion shall apply only to new Bitstream Subscriber "Upgrade (UB)" orders only to the:
 - a. "up to" 3M Expand IP product from any IP product lower than the "up to" 3M product
 - b. "up to" 7.1M Rapid IP product from any IP product lower than the "up to" 7M product
 - c. "up to" 24M Zoom IP product from any IP product lower than the "up to" 24M product
 - d. 24Mb Bitstream Managed Backhaul from any IP product lower than the "up to" 24M product
 - e. "up to" 24M Sprint IP product from any IP product lower than the "up to" 24M product
 - j) An Operator will be eligible to receive a rebate under this Bitstream Promotion for any Subscriber's telephone number/CLI irrespective of whether a promotion rebate has previously been applied to that telephone number/CLI for any of the Bitstream promotions since 1st of June 2004; subject to all other terms and conditions of this promotion being met.
 - k) To be eligible for the Bitstream Upgrade Promotion each telephone number/CLI must be active on the upgraded Bitstream product for a minimum of **two (2)** consecutive, full months (**minimum 60 days**) to become eligible for the Bitstream Promotion rebate. This two (2)-month (minimum 60 days) period will be calculated from the "Billing Effect Date", which for purposes of the promotion is the later of the order completion date or the appointment date, for that telephone number/CLI on the Operator's Bitstream invoice.
13. eircom will provide the Operator with a list of the telephone numbers/CLIs for that Operator's Subscribers who have met the eligibility criteria defined here. This will be provided to the Operator to verify those Bitstream Subscriber upgrade orders for which eircom intends to provide a rebate to the Operator. It is the responsibility of the Operator to determine whether a potential Subscriber has not met any of the eligibility criteria set out here, as these Subscribers will not be eligible for a rebate.
14. The Operator will be charged connection, rental and other applicable charges for each Subscriber as published in the then current Bitstream Service Price List. All charges must be paid in full according to standard Billing terms defined in the Standard Agreement for the Provision of the ADSL Bitstream Service.
15. The promotion rebate will be provided as a credit on the Operator's invoice after the subscriber upgrade order becomes eligible to have the respective promotion rebate applied.
16. Offer not applicable to Downgrades (DB) or Transfer (XB) order types.



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17. The Promotion Period for the Bitstream Promotion shall run from **8th January until 1st April 2012 inclusive for applicable Upgrade (UB) orders only**, however eircom reserves the right to withdraw this promotion at any time prior to that date.

3.22 Bitstream Upgrade Bitstream (UB) Promotion

Previously Promotion - 1.8.22 Bitstream Upgrade Bitstream (UB) Promotion

Service	Promotion €
<p>Bitstream Upgrade Promotion 8th January – 1st April 2012 (inclusive).</p> <p>Promotion applies to new Subscribers connected to the applicable Bitstream products (as listed below) during the promotional period. Eligible Subscriber orders must be:</p> <p>Upgrade (UB) orders to the:</p> <ul style="list-style-type: none"> • “up to” 12M/1.1M Swift IP product • “up to” 18M/2M Turbo IP Plus product <p>completed during the Promotional Period for the Bitstream Price Promotion 8th January until 1st April 2012.</p> <p>Applicable Subscribers upgraded during the promotional period must also be active on the Bitstream product for a minimum of 6 months (minimum 182 days), after which eircom will pay the Operator a rebate per eligible Subscriber.</p> <p>Offer not applicable to Provides, Downgrades (DB) or Transfer (XB) order types. While Provide orders are not eligible for this Upgrade promotion 3.22; provide orders may be eligible under the terms and conditions of the Bitstream Provide promotion as outlined in section 3.20 (previously section 1.8.20).</p> <p>eircom reserves the right to withdraw this promotion at any time prior to this date.</p> <p>Please refer to the Conditions Applicable to Promotional Offers in section 3.22.1 (previously section 1.8.22.1) for further details.</p>	<p>Promotion amount is a rebate to the values defined below for the product:</p> <p style="text-align: right;">40.00</p> <p style="text-align: right;">99.00</p>

Conditions Applicable to Promotional Offer (section 3.22.1)

This promotion is aimed at encouraging current customers to upgrade to higher speed products.

3.22.1 Conditions Applicable to the Bitstream Upgrade promotion 8th January until 1st April 2012.

1. To be eligible for the Bitstream "Upgrade" order price promotion each telephone number/CLI must meet each of the following criteria:
 - a) The Promotion shall apply only to new Bitstream Subscriber "Upgrade (UB)" orders only to the:
 - a. "up to" 12M/1.1M Swift IP product from any IP product lower than the "up to" 12M/1.1M product
 - b. "up to" 18M/2M Turbo IP Plus product from any IP product lower than the "up to" 18M/2M product
 - b) An Operator will be eligible to receive a rebate under this Bitstream Promotion for any Subscriber's telephone number/CLI irrespective of whether a promotion rebate has previously been applied to that telephone number/CLI for any of the Bitstream promotions since 1st of June 2004; subject to all other terms and conditions of this promotion being met.
 - c) To be eligible for the Bitstream Upgrade Promotion each telephone number/CLI must be active on the upgraded Bitstream product for a minimum of **six (6)** consecutive, full months (**minimum 182 days**) to become eligible for the Bitstream Promotion rebate. This six (6)-month (minimum 182 days) period will be calculated from the "Billing Effect Date", which for purposes of the promotion is the later of the order completion date or the appointment date, for that telephone number/CLI on the Operator's Bitstream invoice.
2. eircom will provide the Operator with a list of the telephone numbers/CLIs for that Operator's Subscribers who have met the eligibility criteria defined here. This will be provided to the Operator to verify those Bitstream Subscriber upgrade orders for which eircom intends to provide a rebate to the Operator. It is the responsibility of the Operator to determine whether a potential Subscriber has not met any of the eligibility criteria set out here, as these Subscribers will not be eligible for a rebate.
3. The Operator will be charged connection, rental and other applicable charges for each Subscriber as published in the then current Bitstream Service Price List. All charges must be paid in full according to standard Billing terms defined in the Standard Agreement for the Provision of the ADSL Bitstream Service.
4. The promotion rebate will be provided as a credit on the Operator's invoice after the subscriber upgrade order becomes eligible to have the respective promotion rebate applied.
5. Offer not applicable to Downgrades (DB) or Transfer (XB) order types.
6. The Promotion Period for the Bitstream Promotion shall run from **8th January until 1st April 2012 inclusive for applicable Upgrade (UB) orders only**, however eircom reserves the right to withdraw this promotion at any time prior to that date.



3.23 Bitstream Provide Bitstream (PB) Promotion

Previously Promotion - 1.8. 23 Bitstream Provide Bitstream (PB) Promotion

Service	Promotion €
<p>Bitstream Price Promotion 6th April – 5th July 2012 (inclusive).</p> <p>Promotion applies to new Subscribers connected to the applicable Bitstream products (as listed below) during the promotional period. Eligible Subscriber orders must be:</p> <p>Provide (PB) orders only to the:</p> <ul style="list-style-type: none"> • 1M Connect IP product • “up to” 3M Expand IP product • “up to” 7.1M Rapid IP product • “up to” 24M Zoom IP product • “up to” 12M Swift IP product • “up to” 24M Sprint IP product • “up to” 18M Turbo IP Plus product • 8Mb Bitstream Managed Backhaul • 24Mb Bitstream Managed Backhaul <p>completed during the Promotional Period for the Bitstream Price Promotion 6th April – 5th July 2012</p> <p>Applicable Subscribers provided during the promotional period must also be active on the provided Bitstream product for a minimum of 2 months (minimum 60 days), after which eircom will pay the Operator a rebate per eligible Subscriber.</p> <p>The Bitstream Provide order (PB) Promotional offer is not applicable to Upgrades (UB), Downgrades (DB) or Transfer (XB) order types.</p> <p>eircom reserves the right to withdraw this promotion at any time prior to this date.</p> <p>Please refer to the Conditions Applicable to Promotional Offers in section 3.23.1 (previously section 1.8.23.1) for further details.</p>	<p>Promotion amount is a rebate to the values defined below for the product:</p> <ul style="list-style-type: none"> 24.48 26.55 29.00 38.00 31.50 49.50 53.50 29.70 37.95

Conditions Applicable to Promotional Offer (section 3.23.1)

This promotion is aimed at bringing new subscribers onto the broadband network.

3.23.1 Conditions Applicable to Bitstream new Provide order Promotion 6th April until 5th July 2012.

1. To be eligible for the Bitstream "Provide" order price promotion each telephone number/CLI must meet each of the following criteria:
 - a) The Promotion shall apply only to eligible Provide (PB) orders to one of the following products:
 - c. 1M Connect IP product
 - d. "up to" 3M Expand IP product
 - e. "up to" 7.1M Rapid IP product
 - f. "up to" 24M Zoom IP product
 - g. "up to" 12M Swift IP product
 - h. "up to" 24M Sprint IP product
 - i. "up to" 18M Turbo IP Plus product
 - j. 8Mb Bitstream Managed Backhaul
 - k. 24Mb Bitstream Managed Backhaul
 - b) Eligible Subscriber orders must be Provide orders only during the promotional period for the Bitstream price promotion. The promotional period for Wholesale is from **6th April until 5th July 2012 inclusive for Provide orders.** eircom reserves the right to withdraw this promotion at any time prior to that date.
 - c) Upgrade, Downgrade or Transfer order types are not eligible for the promotion rebate. The Operator may still choose to offer that Subscriber a DSL service via an Upgrade, Transfer or Downgrade but will not avail of the Bitstream Price Promotion.
 - d) An Operator will be eligible to receive a rebate under this Bitstream Price Promotion for any Subscriber's telephone number/CLI irrespective of whether a promotion rebate has previously been applied to that telephone number/CLI for any of the Bitstream promotions since 1st of June 2004; subject to all other terms and conditions of this promotion being met.
 - e) To be eligible for the Bitstream Price Promotion each eligible Provide telephone number/CLI must be active on that particular Bitstream product for a minimum of **two (2) consecutive full months (minimum 60 days)** to become eligible for the Bitstream Price Promotion rebate. This two (2) month (minimum 60 days) period will be calculated from the "Billing Effect Date", which for purposes of the promotion is the later of the order completion date or the appointment date, for that telephone number/CLI on the Operator's Bitstream invoice.
2. eircom will provide the Operator with a list of the telephone numbers/CLIs for that Operator's Subscribers who have met the eligibility criteria defined here. This will be provided to the Operator to verify those Bitstream Subscriber Provide (PB) orders for which eircom intends to provide a rebate to the Operator. It is the responsibility of



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the Operator to determine whether a potential Subscriber has not met any of the eligibility criteria set out here, as these Subscribers will not be eligible for a rebate.

3. The Operator will be charged rental and other applicable charges for each Subscriber as published in the then current Bitstream Service Price List (the "Price List"). All charges must be paid in full according to standard Billing terms defined in the Standard Agreement for the Provision of the ADSL Bitstream Service.
4. The promotion rebate will be provided as a bulk credit on the Operator's invoice after the Subscriber Provide (PB) order becomes eligible to have the respective promotion rebate applied.
5. The Promotion Period for the Bitstream Price Promotion shall run from **6th April until 5th July 2012 inclusive for applicable Provide (PB) orders only**, however eircom reserves the right to withdraw this promotion at any time prior to that date.

3.24 Bitstream Provide Bitstream (PB) Promotion

Service	Promotion €																
<p>Bitstream Provide Promotion 6th August – 3rd October 2012 (inclusive).</p> <p>Promotion applies to new Subscribers connected to the applicable Bitstream products (as listed below) during the promotional period. Eligible Subscriber orders must be:</p> <p>Provide (PB) orders only to the:</p> <ul style="list-style-type: none"> • 1M Connect IP product • "up to" 3M Expand IP product • "up to" 7.1M Rapid IP product • "up to" 12M Swift IP product • "up to" 24M Sprint IP product • "up to" 18M Turbo IP Plus product • 8Mb Bitstream Managed Backhaul • 24Mb Bitstream Managed Backhaul <p>completed during the Promotional Period for the Bitstream Price Promotion 6th August until 3rd October 2012</p> <p>Applicable Subscribers provided during the promotional period must also be active on the provided Bitstream product for a minimum of 2 months (minimum 60 days), after which eircom will pay the Operator a rebate per eligible Subscriber.</p> <p>The Bitstream Provide order (PB) Promotional offer is not applicable to Upgrades (UB), Downgrades (DB) or Transfer (XB) order types. Upgrade orders may be eligible under the Bitstream Upgrade (UB) Promotion, details of which are outlined in section 3.25.</p> <p>eircom reserves the right to withdraw this promotion at any time prior to this date.</p> <p>Please refer to the Conditions Applicable to Promotional Offers in section 3.24.1 for further details.</p>	<p>Promotion amount is a rebate to the values defined below for the product:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> </table>		25.00		25.00		25.00		25.00		25.00		25.00		25.00		25.00
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Conditions Applicable to Promotional Offer (section 3.24.1)

This promotion is aimed at bringing new subscribers onto the broadband network.

3.24.1 Conditions Applicable to Bitstream new Provide order Promotion 6th August until 3rd October 2012.

1. To be eligible for the Bitstream "Provide" order price promotion each telephone number/CLI must meet each of the following criteria:
 - a) The Promotion shall apply only to eligible Provide (PB) orders to one of the following products:
 - a. 1M Connect IP product
 - b. "up to" 3M Expand IP product
 - c. "up to" 7.1M Rapid IP product
 - d. "up to" 12M Swift IP product
 - e. "up to" 24M Sprint IP product
 - f. "up to" 18M Turbo IP Plus product
 - g. 8Mb Bitstream Managed Backhaul
 - h. 24Mb Bitstream Managed Backhaul
 - b) Eligible Subscriber orders must be Provide orders only during the promotional period for the Bitstream price promotion. The promotional period for Wholesale is from **6th August until 3rd October 2012 inclusive for Provide orders.** eircom reserves the right to withdraw this promotion at any time prior to that date.
 - c) Downgrades or Transfer order types are not eligible for the promotion rebate. While Upgrade orders are not eligible for this Provide promotion 3.24; upgrade orders may be eligible under the terms and conditions of the Bitstream Upgrade promotion as outlined in sections 3.25. The Operator may still choose to offer that Subscriber a DSL service via a Transfer or Downgrade but will not avail of the Bitstream Price Promotion.
 - d) An Operator will be eligible to receive a rebate under this Bitstream Price Promotion for any Subscriber's telephone number/CLI irrespective of whether a promotion rebate has previously been applied to that telephone number/CLI for any of the Bitstream promotions since 1st of June 2004; subject to all other terms and conditions of this promotion being met.
 - e) To be eligible for the Bitstream Price Promotion each eligible Provide telephone number/CLI must be active on that particular Bitstream product for a minimum of **two (2) consecutive full months (minimum 60 days)** to become eligible for the Bitstream Price Promotion rebate. This two (2) month (minimum 60 days) period will be calculated from the "Billing Effect Date", which for purposes of the promotion is the later of the order completion date or the appointment date, for that telephone number/CLI on the Operator's Bitstream invoice.
2. eircom will provide the Operator with a list of the telephone numbers/CLIs for that Operator's Subscribers who have met the eligibility criteria defined here. This will be provided to the Operator to verify those Bitstream Subscriber Provide (PB) orders for which eircom intends to provide a rebate to the Operator. It is the responsibility of the Operator to determine whether a potential Subscriber has not met any of the eligibility criteria set out here, as these Subscribers will not be eligible for a rebate.



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3. The Operator will be charged rental and other applicable charges for each Subscriber as published in the then current Bitstream Service Price List (the "Price List"). All charges must be paid in full according to standard Billing terms defined in the Standard Agreement for the Provision of the ADSL Bitstream Service.
4. The promotion rebate will be provided as a bulk credit on the Operator's invoice after the Subscriber Provide (PB) order becomes eligible to have the respective promotion rebate applied.
5. The Promotion Period for the Bitstream Price Promotion shall run from **6th August until 3rd October 2012 inclusive for applicable Provide (PB) orders only**, however eircom reserves the right to withdraw this promotion at any time prior to that date.

3.25 Bitstream Upgrade Bitstream (UB) Promotion

Service	Promotion €
<p>Bitstream Upgrade Promotion 6th August – 3rd October 2012 (inclusive).</p> <p>Promotion applies to new Subscribers connected to the applicable Bitstream products (as listed below) during the promotional period. Eligible Subscriber orders must be:</p> <p>Upgrade (UB) orders to the:</p> <ul style="list-style-type: none"> • 1M Connect IP product <p>completed during the Promotional Period for the Bitstream Price Promotion 6th August until 3rd October 2012.</p> <p>Applicable Subscribers upgraded during the promotional period must also be active on the Bitstream product for a minimum of 2 months (minimum 60 days), after which eircom will pay the Operator a rebate per eligible Subscriber.</p> <p>Offer not applicable to Provides, Downgrades (DB) or Transfer (XB) order types. While Provide orders are not eligible for this Upgrade promotion 3.25; provide orders may be eligible under the terms and conditions of the Bitstream Provide promotion as outlined in section 3.24.</p> <p>eircom reserves the right to withdraw this promotion at any time prior to this date.</p> <p>Please refer to the Conditions Applicable to Promotional Offers in section 3.25.1 for further details.</p>	<p>Promotion amount is a rebate to the values defined below for the product:</p> <p style="text-align: center;">25.00</p>

Conditions Applicable to Promotional Offer (section 3.25.1)

This promotion is aimed at encouraging current customers to upgrade to higher speed products.

3.25.1 Conditions Applicable to the Bitstream Upgrade promotion 6th August until 3rd October 2012.

1. To be eligible for the Bitstream "Upgrade" order price promotion each telephone number/CLI must meet each of the following criteria:
 - a) The Promotion shall apply only to new Bitstream Subscriber "Upgrade (UB)" orders only to the:
 - a. 1M Connect IP product
 - b) An Operator will be eligible to receive a rebate under this Bitstream Promotion for any Subscriber's telephone number/CLI irrespective of whether a promotion rebate has previously been applied to that telephone number/CLI for any of the Bitstream promotions since 1st of June 2004; subject to all other terms and conditions of this promotion being met.
 - c) To be eligible for the Bitstream Upgrade Promotion each telephone number/CLI must be active on the upgraded Bitstream product for a minimum of **two (2)** consecutive, full months (**minimum 60 days**) to become eligible for the Bitstream Promotion rebate. This two (2)-month (minimum 60 days) period will be calculated from the "Billing Effect Date", which for purposes of the promotion is the later of the order completion date or the appointment date, for that telephone number/CLI on the Operator's Bitstream invoice.
2. eircom will provide the Operator with a list of the telephone numbers/CLIs for that Operator's Subscribers who have met the eligibility criteria defined here. This will be provided to the Operator to verify those Bitstream Subscriber upgrade orders for which eircom intends to provide a rebate to the Operator. It is the responsibility of the Operator to determine whether a potential Subscriber has not met any of the eligibility criteria set out here, as these Subscribers will not be eligible for a rebate.
3. The Operator will be charged connection, rental and other applicable charges for each Subscriber as published in the then current Bitstream Service Price List. All charges must be paid in full according to standard Billing terms defined in the Standard Agreement for the Provision of the ADSL Bitstream Service.
4. The promotion rebate will be provided as a credit on the Operator's invoice after the subscriber upgrade order becomes eligible to have the respective promotion rebate applied.
5. Offer not applicable to Downgrades (DB) or Transfer (XB) order types.
6. The Promotion Period for the Bitstream Promotion shall run from **6th August until 3rd October 2012 inclusive for applicable Upgrade (UB) orders only**, however eircom reserves the right to withdraw this promotion at any time prior to that date.

3.26 Bitstream Provide Bitstream (PB) Promotion

Service	Promotion €																
<p>Bitstream Provide Promotion 6th October – 31st December 2012 (inclusive).</p> <p>Promotion applies to new Subscribers connected to the applicable Bitstream products (as listed below) during the promotional period. Eligible Subscriber orders must be:</p> <p>Provide (PB) orders only to the:</p> <ul style="list-style-type: none"> • 1M Connect IP product • "up to" 3M Expand IP product • "up to" 7.1M Rapid IP product • "up to" 12M Swift IP product • "up to" 24M Sprint IP product • "up to" 18M Turbo IP Plus product • 8Mb Bitstream Managed Backhaul • 24Mb Bitstream Managed Backhaul <p>completed during the Promotional Period for the Bitstream Price Promotion 6th October until 31st December 2012</p> <p>Applicable Subscribers provided during the promotional period must also be active on the provided Bitstream product for a minimum of 2 months (minimum 60 days), after which eircom will pay the Operator a rebate per eligible Subscriber.</p> <p>The Bitstream Provide order (PB) Promotional offer is not applicable to Upgrades (UB), Downgrades (DB) or Transfer (XB) order types. Upgrade orders may be eligible under the Bitstream Upgrade (UB) Promotion, details of which are outlined in section 3.25.</p> <p>eircom reserves the right to withdraw this promotion at any time prior to this date.</p> <p>Please refer to the Conditions Applicable to Promotional Offers in section 3.26.1 for further details.</p>	<p>Promotion amount is a rebate to the values defined below for the product:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> <tr> <td style="width: 80%;"></td> <td style="text-align: right;">25.00</td> </tr> </table>		25.00		25.00		25.00		25.00		25.00		25.00		25.00		25.00
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Conditions Applicable to Promotional Offer (section 3.26.1)

This promotion is aimed at bringing new subscribers onto the broadband network.

3.26.1 Conditions Applicable to Bitstream new Provide order Promotion 6th October until 31st December 2012.

7. To be eligible for the Bitstream "Provide" order price promotion each telephone number/CLI must meet each of the following criteria:
- d) The Promotion shall apply only to eligible Provide (PB) orders to one of the following products:
 - b. 1M Connect IP product
 - c. "up to" 3M Expand IP product
 - d. "up to" 7.1M Rapid IP product
 - e. "up to" 12M Swift IP product
 - f. "up to" 24M Sprint IP product
 - g. "up to" 18M Turbo IP Plus product
 - h. 8Mb Bitstream Managed Backhaul
 - i. 24Mb Bitstream Managed Backhaul
 - e) Eligible Subscriber orders must be Provide orders only during the promotional period for the Bitstream price promotion. The promotional period for Wholesale is from **6th October until 31st December 2012 inclusive for Provide orders.** eircom reserves the right to withdraw this promotion at any time prior to that date.
 - f) Downgrades or Transfer order types are not eligible for the promotion rebate. While Upgrade orders are not eligible for this Provide promotion 3.24; upgrade orders may be eligible under the terms and conditions of the Bitstream Upgrade promotion as outlined in sections 3.25. The Operator may still choose to offer that Subscriber a DSL service via a Transfer or Downgrade but will not avail of the Bitstream Price Promotion.
 - g) An Operator will be eligible to receive a rebate under this Bitstream Price Promotion for any Subscriber's telephone number/CLI irrespective of whether a promotion rebate has previously been applied to that telephone number/CLI for any of the Bitstream promotions since 1st of June 2004; subject to all other terms and conditions of this promotion being met.
 - h) To be eligible for the Bitstream Price Promotion each eligible Provide telephone number/CLI must be active on that particular Bitstream product for a minimum of **two (2) consecutive full months (minimum 60 days)** to become eligible for the Bitstream Price Promotion rebate. This two (2) month (minimum 60 days) period will be calculated from the "Billing Effect Date", which for purposes of the promotion is the later of the order completion date or the appointment date, for that telephone number/CLI on the Operator's Bitstream invoice.
8. eircom will provide the Operator with a list of the telephone numbers/CLIs for that Operator's Subscribers who have met the eligibility criteria defined here. This will be provided to the Operator to verify those Bitstream Subscriber Provide (PB) orders for which eircom intends to provide a rebate to the Operator. It is the responsibility of



BITSTREAM SERVICE PRICE LIST

the Operator to determine whether a potential Subscriber has not met any of the eligibility criteria set out here, as these Subscribers will not be eligible for a rebate.

9. The Operator will be charged rental and other applicable charges for each Subscriber as published in the then current Bitstream Service Price List (the "Price List"). All charges must be paid in full according to standard Billing terms defined in the Standard Agreement for the Provision of the ADSL Bitstream Service.
10. The promotion rebate will be provided as a bulk credit on the Operator's invoice after the Subscriber Provide (PB) order becomes eligible to have the respective promotion rebate applied.
11. The Promotion Period for the Bitstream Price Promotion shall run from **6th October until 31st December 2012 inclusive for applicable Provide (PB) orders only**, however eircom reserves the right to withdraw this promotion at any time prior to that date.



Appendix A – Bitstream MB Additional Details

For the Bitstream Managed Backhaul (Bitstream MB) product a new VLAN is required on the Bitstream (Ethernet) Connection Service to carry the Bitstream MB traffic separately to the existing Bitstream IP traffic.

The Operator will be billed for the amount of capacity that they use on this dedicated VLAN over their BECS connection using the 95th percentile usage based model. This is in addition to the fixed charge per DSL port.

95th Percentile Billing is a standard way in which bandwidth is billed by ISP's. Typically it means that samples are taken every 5 minutes for a month and the top 5% are discarded. This allows the Operator to have short periods (less than 36 hours total for the month) where higher than normal bursts in traffic do not count against the amount being charged.

The 8Mb and 24Mb Bitstream MB traffic will use the same VLAN and the usage will be based on an aggregate figure using the existing calculation.

The Usage will be included on the Backhaul Bill which will be changed from quarterly to monthly billings. The existing Backhaul charges will still only be applied on a quarterly basis.



Appendix B – Product Regrade Sequence

The below table describes the products that upgrade and downgrade to other products, this went into effect 1st April 2012. This listing is for Bitstream IP and Bitstream MB products only.

Product	Upgrades to	Downgrades to
Bitstream Kronos	Bitstream Connect Bitstream Expand IP Bitstream Rapid IP 8Mb Bitstream MB Bitstream Zoom IP 24 Mb Bitstream MB Bitstream Swift IP Bitstream Sprint IP Bitstream Turbo IP Plus	None
Bitstream Connect	Bitstream Expand IP Bitstream Rapid IP 8Mb Bitstream MB Bitstream Zoom IP 24 Mb Bitstream MB Bitstream Swift IP Bitstream Sprint IP Bitstream Turbo IP Plus	Bitstream Kronos
Bitstream Expand IP	Bitstream Rapid IP 8Mb Bitstream MB Bitstream Zoom IP 24 Mb Bitstream MB Bitstream Swift IP Bitstream Sprint IP Bitstream Turbo IP Plus	Bitstream Kronos Bitstream Connect
Bitstream Rapid IP	8Mb Bitstream MB Bitstream Zoom IP 24 Mb Bitstream MB Bitstream Swift IP Bitstream Sprint IP Bitstream Turbo IP Plus	Bitstream Kronos Bitstream Connect Bitstream Expand IP



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Product	Upgrades to	Downgrades to
8Mb Bitstream MB	Bitstream Zoom IP 24 Mb Bitstream MB Bitstream Swift IP Bitstream Sprint IP Bitstream Turbo IP Plus	Bitstream Kronos Bitstream Connect Bitstream Expand IP Bitstream Rapid IP
Bitstream Zoom IP	24 Mb Bitstream MB Bitstream Swift IP Bitstream Sprint IP Bitstream Turbo IP Plus	Bitstream Kronos Bitstream Connect Bitstream Expand IP Bitstream Rapid IP 8Mb Bitstream MB
24 Mb Bitstream MB	Bitstream Swift IP Bitstream Sprint IP Bitstream Turbo IP Plus	Bitstream Kronos Bitstream Connect Bitstream Expand IP Bitstream Rapid IP 8Mb Bitstream MB Bitstream Zoom IP
Bitstream Swift IP	Bitstream Sprint IP Bitstream Turbo IP Plus	Bitstream Kronos Bitstream Connect Bitstream Expand IP Bitstream Rapid IP 8Mb Bitstream MB Bitstream Zoom IP 24 Mb Bitstream MB
Bitstream Sprint IP	Bitstream Turbo IP Plus	Bitstream Kronos Bitstream Connect Bitstream Expand IP Bitstream Rapid IP 8Mb Bitstream MB Bitstream Zoom IP 24 Mb Bitstream MB Bitstream Swift IP



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Product	Upgrades to	Downgrades to
Bitstream Turbo IP Plus	None	Bitstream Kronos Bitstream Connect Bitstream Expand IP Bitstream Rapid IP 8Mb Bitstream MB Bitstream Zoom IP 24 Mb Bitstream MB Bitstream Swift IP Bitstream Sprint IP