

# eircom Access Reference Offer Price List

# **Version Control**

Version Status		Source	Effective Date	
2.5	Approved	- Introduction of Version Control Table	10/12/05	
		- Implementation of DN D15/04 adjusting LLU rental		
		prices by CPI		
2.6	Approved	Section 4.0 Attendance Service: C / D– Unescorted /	08/03/06	
2.7	A 1	Escorted Access Accreditation Charges Added	00/05/06	
2.7	Approved	Table 1.1, Annex C, Service Schedule 101 and Table	09/05/06	
		1.1, Annex C, Service Schedule 102. Clarification of		
2.8	Approved	"Failed Completion" charges.  Introduction of new Service Schedule 106 GLUMP	08/08/06	
2.9	Approved	- Implementation of DN D15/04 adjusting LLU rental	01/12/06	
2.9	Approved	prices by CPI & the volume impact on the price of	01/12/00	
		connection charges.		
3	Approved	-Table 1.5, Annex C, Service Schedule 102, Table	01-03-07	
	ripproved	1.5, Annex C, Service Schedule 103, and Table 1.6,	01 03 07	
		Annex C, Service Schedule 106. Removal of "Line		
		Categorisation – Order Related" charges.		
		-Table 1.1, Annex C, Service Schedule 102. Change		
		in price of undelivered ULMP orders.		
3.1	Approved	Introduction of PUI order type. Table 1.1, Annex C,	14-05-07	
		Service Schedule 102.		
3.2	Approved	Revision of Schedule 106 rates to reflect revised GNP	01/08/07	
		charge		
3.3	Approved	Adjustment of LLU rental prices by CPI under Decision	01/12/07	
2.4	A	Notice D15/04	01/02/08	
3.4	Approved	Revision of rates in Schedule 102, 103 & 106	01/03/08	
3.5	Approved	Revised rate for Line Share Rental	24/08/08	
3.6	Approved	Revised rate for Line Share Rental to remove revision 3.5	01/03/08	
	11			
3.7	Approved	Revision of Rates in Schedule 101, 102, 103 and 106	01/10/08	
2.0		A I II CD C I D C	40/00/00	
3.8	Approved	Addition of Promotional Details	18/09/09	
3.9	Approved	Revised Physical Co-location Rental pricing for Beggars Bush and Ship Street	01/10/09	
4.0	Approved	Revised rate for Line Share Rental	01/11/09	
	ripproved			
		Please note: This price change is being implemented in		
		accordance with ComReg Decision D04/09. However,		
		eircom has challenged the validity of the price directed in		
		the Decision by way of an appeal to the High Court.  If the appeal is successful eircom will apply a new price in		
		accordance with the Court Decision retrospectively for the		
		period commencing 01 November 2009 to ensure that there		
		is no under-recovery between the price now charged and the		
		price permitted, and Access Seekers will be invoiced		
4.1	Annroyad	accordingly.  Revised Promotional Details	20/01/10	
4.1	Approved	Revised Promotional Details  Removal of note added in version 4.0	01/11/09	
4.2	Approved Approved	Adjustment of LLU rental prices under Decision Notice	09/03/10	
7.3	Approved	D01/10	03/03/10	
4.4	Approved	Adjustment of LLU rental prices under Decision Notice	09/03/10	
		D01/10 (ComReg Clarification)		
4.5	Approved	Addition of Promotional Details	08/06/10	
4.6	Approved	Addition of Promotional Details	18/09/10	
4.7	Approved	Addition of Promotional Details	01/09/10	
4.8	Approved	Addition of Migration Services	01/10/10	
4.9	Approved	Addition of Promotional Details	10/01/11	

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5.0	Approved	Addition of Promotional Details	01/01/11
5.1	Approved	Connection Charges – 5% reduction	01/02/11
5.2	Final Draft	Revised Transaction Charges	10/03/11
5.3	Approved	ULMP Connection Promotion Addition of Promotional Details	08/06/11 11/07/11
5.4	Final ARO Version 2	Incorporates change to section 5.1.1 from the ARO review.	26/05/11
5.5	Approved	Addition of New Line Provide Order	31/08/11
5.6	Approved	Revised Co-location Survey Charges	12/12/11
5.7	Approved	Addition of Promotion Details Addition of Promotion Details	03/01/12 10/01/12
5.8	Pending Approval	Update to Co-location Power Charges	01/04/12
5.9	Approved	Addition of Promotion Details	02/07/12
6.0	Approved	Addition of Soft Migration Connection Charges	03/10/12
6.1	Approved	Addition of Promotion Details	01/01/13

This *eircom* Access Reference Offer (ARO) Price List, Version 3.7, is effective as a standalone document from the 1st of October 2008 and is published on the *eircom* website.

All prices that have changed from Version 2.1 have the effective date of the price changed marked in the "Applicability" column or as per the table heading.

This list contains details of the services detailed in Annex C of the *eircom* Access Reference Offer an index of which is included below.

Index of eircom Access Reference Offer Price List

Service Schedule	Service Title
Number	
101	Physical Co location
102	Unbundled Local Metallic Path Service
103	Line Sharing Service
104	Sub Loop Unbundling
106	GLUMP

The charges set out in the *eircom* ARO Price List are subject to the provisions of the Regulations of the European Parliament and the European Council on Unbundled Access to the Local Loop EU Regulation (EC) No. 2887/200. Any changes to these prices are exempt from the requirements of Clause 26 of the *eircom* Access Reference Offer (ARO) and do not constitute Amendments as defined in Clause 26 of the Access Agreement.

Operators will be notified when changes are made to the ARO Price List published on *eircom's* website.

The charges relevant to each service are listed in Euro and are shown in this document exclusive of VAT.

## ANNEX C SERVICE SCHEDULE 101

### Physical Co-location

There are four distinct charging elements of physical Colocation offered by *eircom*. These can be divided into the following categories.

- 1. Pre Order Charges (One off charges per request)
- 2. Site Preparation Charges (One off charges per site)
- 3. Site License Charges (Annual license for occupancy services)
- 4. Attendance Services (Invoiced per site visit each month)

For additional detail on the services and their terms and conditions please revert to the Access Reference Offer document.

### 1. Pre-Ordering Charges effective to the 30th September 2008:

Pre-Ordering Service	Price €	Comment
Basic Information Charge	Under Review	
Site Specific Information	€318.00 per Site	Standard Price
Request		
Initial Survey Request	€571.00 per site	Standard Price
Full Survey Report	€3,132 per large MDF	3 Standard Levels depending on
		building type.
	€2,916 per medium MDF	List of building types available
	€2,701 per small MDF	
Combined Full Survey	€6,330 per large MDF	3 Standard Levels depending on
Request and Site Offer		building type.
	€6,115 per medium MDF	List of building types available
	€5,899 per small MDF	
Site Inspection	€1143 per near site	Near – Dublin and immediate
		environs.
	€2194 per distant site	Distant – Provincial,
	€2845 per very distant site	Very Distant – Provincial west
		of lines linking Cork, Limerick,
		Galway and Sligo, as well as
		any site in Donegal.
Site Offer	€3,199	Standard Price

## 1.1 Pre-Ordering Charges effective from the 1st October 2008:

Pre-Ordering Service	Price €	Comment
Initial Survey Request	€207	Standard Price
Full Survey Report	€1,315	One standard price regardless of building type.
Combined Full Survey Request and Site Offer	€2,786	One standard price regardless of building type.

Site Inspection	€1,078	One standard price regardless of site location.
Site Offer	€1,471	Standard Price

### **Pre-Ordering Charges effective from the 12 December 2011:**

Pre-Ordering Service	Price €	Comment
Initial Survey Request	€207	Standard Price
Full Survey Report	€841	One standard price regardless of building type.
Combined Full Survey Request and Site Offer	€1800	One standard price regardless of building type.
Site Inspection	€1,078	One standard price regardless of site location.
Site Offer	€959	Standard Price

Note: The Access Seeker may wish to proceed immediately to the Site Offer stage of a co-location project and in this case the applicable charge shall be the sum of the relevant "Full Survey Report" charge and the "Site Offer" charge.

If following any stage above, the Access Seeker requests a Site Inspection, the charges shall be as detailed in the table above.

In the event that the Access Seeker seeks modifications to a Site Offer, *eircom* shall be entitled to recover any additional costs incurred as a result.

### 2. Site Preparation

The prices listed below are also only applicable where the incremental capital expenditure required for exchange site preparation is relatively low. It is therefore appropriate that, where the actual Site Preparation expenditure exceeds the up front Site Preparation price produced by the principles for any exchange by more than €20,000 EUR, *eircom* be allowed to recover the actual cost of the site preparation from the requesting operator.

Although the following tables provide for options of Standby generator / Air Conditioning / False Floor, these are not offered as optional items but are to be used based on the physical elements currently available at the requested site.

# 2.1 Site Preparation charges (per footprint) Effective from the 1st of April 2005:

Effective from the 1st of April 2005:								
Location Type	Standby	False	Air-conditioning	Small	Medium	Large		
	Generator	Flooring	Provision	Exchange	Exchange	Exchange		
	Provision							
Urban	No	No	No	€236.38	€287.41	€389.47		
			Yes	€236.38	€287.41	€389.47		
		Yes	No	€335.84	€381.64	€478.99		
			Yes	€350.73	€395.74	€492.39		
	Yes	No	No	€236.38	€287.41	€389.47		
			Yes	€236.38	€287.41	€389.47		
		Yes	No	€359.27	€403.83	€500.07		
			Yes	€374.15	€417.93	€513.47		
Rural	No	No	No	€287.97	€347.39	€466.22		
			Yes	€287.97	€347.39	€466.22		
		Yes	No	€421.44	€473.83	€586.34		
			Yes	€440.49	€491.88	€603.49		
	Yes	No	No	€287.97	€347.39	€466.22		
			Yes	€287.97	€347.39	€466.22		
		Yes	No	€450.94	€501.78	€612.89		
			Yes	€469.99	€519.83	€630.04		

# 2.2 Service Provision (per requested kW) Effective from the 1st of April 2005 to 31st March 2012:

Location Type	Standby Generator	Air-conditioning Provision	Small Exchange	Medium Exchange	Large Exchange
	Provision				
Urban	No	No	€2,250.58	€2,250.58	€2,250.58
		Yes	€3,774.41	€3,774.41	€3,774.41
	Yes	No	€2,590.00	€2,590.00	€2,590.00
		Yes	€4,356.27	€4,356.27	€4,356.27
Rural	No	No	€2,982.16	€2,982.16	€2,982.16
		Yes	€4,506.00	€4,506.00	€4,506.00
	Yes	No	€3,321.58	€3,321.58	€3,321.58
		Yes	€5,087.85	€5,087.85	€5,087.85

# 2.2.1 Service Provision (Capital Contribution per requested kW) Effective from the 1st of April 2012:

Location Type	Standby Generator Provision	Air-conditioning Provision	All exchange sizes
Urban	No	No Yes	€1,806.92 €3,271.66
	Yes	No	€1,896.74
Rural	No	Yes No	€3,430.58 €2,640.83
Kulai	110	Yes	€4,105.56
	Yes	No	€2,716.49
		Yes	€4,250.32

#### 2.3 MDF Terminations

The Basic charge includes the first 10m of external and the first 10m of internal cable installation. The per metre charge applies only to internal or external installations of more than 10m. e.g. an installation of 11m external and 9m internal fibre cable would attract a charge of €231.76 plus €14.29, an installation of 9m external and 11m internal fibre cable would attract a charge of €231.76 plus €8.89 and so on.

**Effective from the 1st of April 2005:** 

		Small Exchange	Medium Exchange	Large Exchange
MDF Block (per 100 pairs, includes cabling)		€241.64	€279.77	€356.04
Fibre Cable	Basic Charge	€231.76	€231.76	€231.76
Installation	External (per m)	€14.29	€14.29	€14.29
	Internal (per m)	€8.89	€8.89	€8.89

### 3. Site License Charges – per site

The basic rental licence fee figures are calculated in two parts. The first table provides factors which are applied to the schedule of basic annual rents (3.1.1 + 3.1.2) and from table (3.1.3) provides an additional rental to recover costs which do not vary with basic annual rent of a site. This is exclusive of the power and MDF requirements

To derive the actual licence fee for a particular site the results from both tables are added together. e.g. two footprints at Crown Alley (which is a large urban exchange with standby generator and air-conditioning) would attract a charge of  $2x1.85x \le 465$  plus  $2x \le 156.78$  i.e.  $\le 2,033.05$  per annum.

### 3.1.1 Basic Rental - Per square meter

Effective to 30 September 2009

30 September 2007						
Address	Location	Rental	A/C	False	Standby	Exch.
	Type	m sq per		Flooring	Generator	Size
		annum				
Main Street, Arklow	Urban	€185	Yes	No	Yes	Large
Barrack Street, Athlone	Urban	€150	Yes	No	Yes	Med
Piper Hill Ballina	Urban	€130	Yes	No	Yes	Large
St. Michael's Square,	Urban	€150	Yes	No	Yes	Med
Ballinsaloe						
SCHOLARSTOWN RD,	Urban	€275	Yes	No	yes	Large
D16						
	Address  Main Street, Arklow Barrack Street, Athlone  Piper Hill Ballina St. Michael's Square, Ballinsaloe SCHOLARSTOWN RD,	Address Location Type  Main Street, Arklow Urban Barrack Street, Athlone Urban  Piper Hill Ballina Urban  St. Michael's Square, Ballinsaloe SCHOLARSTOWN RD, Urban	Address       Location Type       Rental m sq per annum         Main Street, Arklow       Urban       €185         Barrack Street, Athlone       Urban       €150         Piper Hill Ballina       Urban       €130         St. Michael's Square, Ballinsaloe       Urban       €150         SCHOLARSTOWN RD,       Urban       €275	Address       Location Type       Rental m sq per annum         Main Street, Arklow       Urban       €185       Yes         Barrack Street, Athlone       Urban       €150       Yes         Piper Hill Ballina       Urban       €130       Yes         St. Michael's Square, Ballinsaloe       Urban       €150       Yes         SCHOLARSTOWN RD,       Urban       €275       Yes	Address       Location Type       Rental m sq per annum       A/C False Flooring         Main Street, Arklow       Urban       €185       Yes No         Barrack Street, Athlone       Urban       €150       Yes No         Piper Hill Ballina       Urban       €130       Yes No         St. Michael's Square, Ballinsaloe       Urban       €150       Yes No         SCHOLARSTOWN RD,       Urban       €275       Yes No	Address       Location Type       Rental m sq per annum       A/C False Flooring       Standby Generator         Main Street, Arklow Barrack Street, Athlone       Urban       €185       Yes       No       Yes         Piper Hill Ballina       Urban       €150       Yes       No       Yes         St. Michael's Square, Ballinsaloe       Urban       €150       Yes       No       Yes         SCHOLARSTOWN RD,       Urban       €275       Yes       No       yes

Beggars Bush	Shelbourne Road, Dublin 4.	Urban	€560	Yes	No	yes	Large
Belcamp	Newtown Industrial Estate, D.5.	Urban	€170	Yes	No	yes	Large
Carrick on Shannon	St. George's Terrace,	Urban	€150	Yes	No	yes	Med
Castletroy	Limerick	Urban	€150	Yes	Yes	Yes	Large
Cavan	Abbey Street, Cavan	Urban	€150	Yes	No	Yes	Large
Churchfield	Churchfield Road, Cork	Urban	€150	Yes		Yes	Large
Clondalkin	NANGOR ROAD,	Urban	€185	Yes	Yes	Yes	Large
Clonee	Meath	Urban	€150	Yes	No	Yes	Large
Clonmel	Constitution Hill	Urban	€150	Yes	Yes	Yes	Large
Clontarf	Dublin	Urban	€225	Yes	Yes	Yes	Large
Coolock	BROOKWOOD CR, Dublin 5	Urban	€225	Yes	No	Yes	Large
Cork Central	Oliver Plunkett	Urban	€260	Yes	Yes	Yes	Large
Crown Alley	7/8 Crown Alley 26/43 Temple Bar	Urban	€465	Yes	Yes	Yes	Large
Crumlin	SOMERVILLE PARK, D12	Urban	€185	Yes	No	Yes	Large
Custom House Dock	DUBLIN 1	Urban	€375		Yes	Yes	Med
Dennehys Cross	Cork	Urban	€185	Yes		Yes	Large
Dolphin's Barn	25 Longs Place, Canal Place	Urban	€185	Yes	No	Yes	Large
Dooradoyle	Raheen Heights, Sluggary	Urban	€150	Yes	No	Yes	Large
Drogheda	Patrick Street, Drogheda	Urban	€150	Yes	Yes	Yes	Large
Dun Laoghaire	38 Patrick Street, Dun Laoghaire	Urban	€325	Yes	Yes	Yes	Large
Dundalk	Louth	Urban	€150	Yes	Yes	Yes	Large
Ennis	Drumbiggle	Urban	€185	Yes	Partial	Yes	Large
Enniscorthy	Friary Lane/Lower Church L.		€130	Yes		Yes	Large
Galway HPO	Eglinton Street, Galway	Urban	€185	Yes	No	Yes	Large
Gorey	Barrack Street, Gorey	Urban	€130	Yes	No	Yes	Large
Greystones	Kimberley Road, Greystones	Urban	€225	Yes	No	Yes	Large
Kildare	Dublin Street, Kildare	Urban	€280	Yes	No	Yes	Med
Kilkenny	The Parade, Kilkenny	Urban	€325	Yes	Patrial	Yes	Large
Killarney	Bohereen Na Gonn, New St.	Urban	€150	Yes	Yes	Yes	Large
Letterkennv		Urban	€150	Yes	No	Yes	Large
						1	Large
							Large
Mahon		Urban	€185	Yes			Med
Letterkenny Limerick Lucan		Urban Urban Urban	€150 €185 €225	Yes Yes Yes	No Partial Yes	Yes Yes Yes Yes Yes Yes	Lar Lar Lar

Mallow B	Bank Place, Davies St	Urban	€150	Yes	No	Yes	Large
Merrion	Dublin 2	Urban	€560	Yes	Yes	Yes	Large
Mervue	Monivae Road, Ballybanebeg	Urban	€185	Yes	Yes	Yes	Large
Mullingar	Blackhall Street, Mullingar	Urban	€150	Yes	No	Yes	Large
Naas	Naas, Co. Kildare	Urban	€150	Yes	No	Yes	Large
Navan	Old Corn Market	Urban	€150	Yes	No	Yes	Large
North-Main	O'Connell Street, Dublin	Urban	€375	Yes	No	Yes	Large
Nutley	Nutley Lane, Donnybrook.	Urban	€520	Yes	No	Yes	Large
Phibsorough	PHIBSBOROUGH RD	Urban	€185	Yes	No	Yes	Large
Portlaoise	Knockmay, Portlaoise	Urban	€185	Yes	No	Yes	Large
Priory Park	PRIORY DRIVE	Urban	€275	Yes	Yes	Yes	Large
Quaker Road	3 Quaker Road, Cork	Urban	€185	Yes	Yes	Yes	Large
Rathmines	Rathmines Road	Urban	€465	Yes	No	Yes	Large
Rathredmond (Sligo)	Sligo	Urban	€130	Yes	No	Yes	Large
Roches Street	Limerick	Urban	€185	Yes	Partial	Yes	Large
Roslevin	Ballymahon Road, Athlone	Urban	€150	Yes	No	Yes	Large
Santry	SANTRY AVE	Urban	€225	Yes	Partial	Yes	Large
Shantalla	Galway	Urban	€150	Yes	No	Yes	Large
Ship Street	Ship Street, Leitrim House, Dublin 2.	Urban	€355	Yes	Yes	Yes	Large
Sligo HPO	Lower Knox Street	Urban	€150	Yes	No	Yes	Large
Summerhill	89 Summerhill, Dublin 1.	Urban	€225	Yes	Yes	Yes	Large
Tallaght	Belgard Road, Dublin 24	Urban	€185	Yes	No	Yes	Large
Terenure	Terenure Road West, Dublin 6.	Urban	€325	Yes	Yes	Yes	Large
Thurles	Castle Park Towns Park	Urban	€150	Yes	No	Yes	Large
Tralee	Wesleyville	Urban	€150	Yes	Yes	Yes	Large
Tyrrelstown	Dublin 15	Urban	€185	Yes	No		Med
Walkinstown	WALKINSTOWN AVE.	Urban	€185	Yes	No	Yes	Large
Waterford Central	Exchange Street	Urban	€185	Yes	Yes	Yes	Large
Waterford Tycor	Keanes Road, tycor, Waterford	Urban	€130	Yes	No	Yes	Large
Wellington Road	Cork	Urban	€185	Yes	No	Yes	Large
Westport	Castlebar Street, North Mall, Westport	Urban	€150	Yes	No	Yes	Med

Wexford	Distillery Rod, Maudlinstown	Urban	€130	Yes	Yes	Yes	Large
Whitehall	GRIFFITH AVE.	Urban	€275	Yes	No	Yes	Large
Wicklow	High Street	Urban	€185	Yes	No	Yes	Large

### Effective From 1 October 2009

Effectiv	e From 1 October 2009						
Exchange Name	Address	Location Type	Rental m sq per annum		False Flooring	Standby Generator	Exch. Size
Arklow	Main Street, Arklow	Urban	€185	Yes	No	Yes	Large
Athlone HPO	Barrack Street, Athlone	Urban	€150	Yes	No	Yes	Med
Ballina	Piper Hill Ballina	Urban	€130	Yes	No	Yes	Large
Ballinasloe	St. Michael's Square, Ballinsaloe	Urban	€150	Yes	No	Yes	Med
Ballyboden	SCHOLARSTOWN RD, D16	Urban	€275	Yes	No	yes	Large
Beggars Bush	Shelbourne Road, Dublin 4.	Urban	€400	Yes	No	yes	Large
Belcamp	Newtown Industrial Estate, D.5.	Urban	€170	Yes	No	yes	Large
Carrick on Shannon	St. George's Terrace,	Urban	€150	Yes	No	yes	Med
Castletroy	Limerick	Urban	€150	Yes	Yes	Yes	Large
Cavan	Abbey Street, Cavan	Urban	€150	Yes	No	Yes	Large
Churchfield	Churchfield Road, Cork	Urban	€150	Yes	No	Yes	Large
Clondalkin	NANGOR ROAD,	Urban	€185	Yes	Yes	Yes	Large
Clonee	Meath	Urban	€150	Yes	No	Yes	Large
Clonmel	Constitution Hill	Urban	€150	Yes	Yes	Yes	Large
Clontarf	Dublin	Urban	€225	Yes	Yes	Yes	Large
Coolock	BROOKWOOD CR, Dublin 5	Urban	€225	Yes	No	Yes	Large
Cork Central	Oliver Plunkett	Urban	€260	Yes	Yes	Yes	Large
Crown Alley	7/8 Crown Alley 26/43 Temple Bar	Urban	€465	Yes	Yes	Yes	Large
Crumlin	SOMERVILLE PARK, D12	Urban	€185	Yes	No	Yes	Large
Custom House Dock	DUBLIN 1	Urban	€375		Yes	Yes	Med
Dennehys Cross	Cork	Urban	€185	Yes	No	Yes	Large
Dolphin's Barn	25 Longs Place, Canal Place	Urban	€185	Yes		Yes	Large
Dooradoyle	Raheen Heights, Sluggary	Urban	€150	Yes	No	Yes	Large
Drogheda	Patrick Street, Drogheda	Urban	€150	Yes	Yes	Yes	Large
Dun Laoghaire	38 Patrick Street, Dun Laoghaire	Urban	€325	Yes	Yes	Yes	Large

Dundalk	Louth	Urban	€150	Yes	Yes	Yes	Large
Ennis	Drumbiggle	Urban	€185	Yes	Partial	Yes	Large
Enniscorthy	Friary Lane/Lower Church L.	Urban	€130	Yes		Yes	Large
Galway HPO	Eglinton Street, Galway	Urban	€185	Yes	No	Yes	Large
Gorey	Barrack Street, Gorey	Urban	€130	Yes	No	Yes	Large
Greystones	Kimberley Road, Greystones	Urban	€225	Yes	No	Yes	Large
Kildare	Dublin Street, Kildare	Urban	€280	Yes	No	Yes	Med
Kilkenny	The Parade, Kilkenny	Urban	€325	Yes	Patrial	Yes	Large
Killarney	Bohereen Na Gonn, New St.	Urban	€150	Yes	Yes	Yes	Large
Letterkenny	Donegal	Urban	€150	Yes	No	Yes	Large
Limerick	Roches Street	Urban	€185	Yes	Partial	Yes	Large
Lucan	Dublin	Urban	€225	Yes	Yes	Yes	Large
Mahon	Ballinure Road, Cork	Urban	€185	Yes	No	Yes	Med
Mallow B	Bank Place, Davies St	Urban	€150	Yes	No	Yes	Large
Merrion	Dublin 2	Urban	€560	Yes	Yes	Yes	Large
Mervue	Monivae Road, Ballybanebeg	Urban	€185	Yes	Yes	Yes	Large
Mullingar	Blackhall Street, Mullingar	Urban	€150	Yes	No	Yes	Large
Naas	Naas, Co. Kildare	Urban	€150	Yes	No	Yes	Large
Navan	Old Corn Market	Urban	€150	Yes	No	Yes	Large
North-Main	O'Connell Street, Dublin	Urban	€375	Yes	No	Yes	Large
Nutley	Nutley Lane, Donnybrook.	Urban	€520	Yes	No	Yes	Large
Phibsorough	PHIBSBOROUGH RD	Urban	€185	Yes	No	Yes	Large
Portlaoise	Knockmay, Portlaoise	Urban	€185	Yes	No	Yes	Large
Priory Park	PRIORY DRIVE	Urban	€275	Yes	Yes	Yes	Large
	3 Quaker Road, Cork	Urban	€185	_	Yes	Yes	Large
Rathmines	Rathmines Road	Urban	€465	Yes	No	Yes	Large
Rathredmond (Sligo)		Urban	€130	Yes		Yes	Large
Roches Street	Limerick	Urban	€185	Yes	Partial	Yes	Large
Roslevin	Ballymahon Road, Athlone	Urban	€150	Yes	No	Yes	Large
Santry	SANTRY AVE	Urban	€225	Yes	Partial	Yes	Large
Shantalla	Galway	Urban	€150	Yes	No	Yes	Large
Ship Street	Ship Street, Leitrim House, Dublin 2.	Urban	€300		Yes	Yes	Large
Sligo HPO	Lower Knox Street	Urban	€150	Yes	No	Yes	Large

Summerhill	89 Summerhill, Dublin 1.	Urban	€225	Yes	Yes	Yes	Large
Tallaght	Belgard Road, Dublin 24	Urban	€185	Yes	No	Yes	Large
Terenure	Terenure Road West, Dublin 6.	Urban	€325	Yes	Yes	Yes	Large
Thurles	Castle Park Towns Park	Urban	€150	Yes	No	Yes	Large
Tralee	Wesleyville	Urban	€150	Yes	Yes	Yes	Large
Tyrrelstown	Dublin 15	Urban	€185	Yes	No		Med
Walkinstown	WALKINSTOWN AVE.	Urban	€185	Yes	No	Yes	Large
Waterford Central	Exchange Street	Urban	€185	Yes	Yes	Yes	Large
Waterford Tycor	Keanes Road, tycor, Waterford	Urban	€130	Yes	No	Yes	Large
Wellington Road	Cork	Urban	€185	Yes	No	Yes	Large
Westport	Castlebar Street, North Mall, Westport	Urban	€150	Yes	No	Yes	Med
Wexford	Distillery Rod, Maudlinstown	Urban	€130	Yes	Yes	Yes	Large
Whitehall	GRIFFITH AVE.	Urban	€275	Yes	No	Yes	Large
Wicklow	High Street	Urban	€185	Yes	No	Yes	Large

If you are interested in a site or currently located in a site that is not listed in this table, please contact your Account Manager to confirm the facilities available and subject to charge.

Note: As part of a Site Offer for any given exchange or when any variation to an existing licence occurs eircom will provide the Operator with a detailed breakdown of all individual cost components including, but not limited to, rental, MDF, cabling and power charges.

# 3.1.2 Basic licence fee uplift per footprint – Excluding power consumption Effective from the 1st of April 2005:

Location Type	Standby Generator Provision	False Flooring	Air-conditioning Provision	Small Exchange	Medium Exchange	Large Exchange
Urban	No	No	No	1.63	1.54	1.46
			Yes	1.87	1.77	1.68
		Yes	No	1.63	1.54	1.46
			Yes	1.87	1.77	1.68
	Yes	No	No	2.01	1.91	1.81
			Yes	2.25	2.14	2.03
		Yes	No	2.01	1.91	1.81
			Yes	2.25	2.14	2.03
Rural	No	No	No	2.18	2.07	1.97
			Yes	2.50	2.36	2.25
		Yes	No	2.18	2.07	1.97
			Yes	2.50	2.36	2.25
	Yes	No	No	2.67	2.53	2.40
			Yes	2.98	2.82	2.68
		Yes	No	2.67	2.53	2.40
			Yes	2.98	2.82	2.68

# 3.1.3 Plus: Licence Fee for additional services - Excluding power consumption Effective from the 1st of April 2005:

Location Type	Standby	False	Air-conditioning	Small	Medium	Large
	Generator Provision	Flooring	Provision	Exchange	Exchange	Exchange
X		) Y	<b>.</b>	COO 47	0100.10	6121.72
Urban	No	No	No	€90.47	€100.18	
			Yes	€95.94	€105.37	€126.65
		Yes	No	€113.15	€121.67	€142.13
			Yes	€122.02	€130.07	€150.11
	Yes	No	No	€99.08	€108.34	€129.47
		Yes	€104.56	€113.53	€134.40	
		Yes	No	€127.10	€134.89	€154.69
			Yes	€135.97	€143.29	€162.67
Rural	No	No	No	€114.74	€125.70	€150.47
			Yes	€121.75	€132.34	€156.78
		Yes	No	€145.17	€154.53	€177.86
			Yes	€156.52	€165.29	€188.08
	Yes	No	No	€125.59	€135.98	€160.24
			Yes	€132.59	€142.62	€166.54
		Yes	No	€162.74	€171.18	€193.68
			Yes	€174.09	€181.93	€203.89

# 3.2 Power service provision standing charge - per requested Kw, per annum Effective from the 1st of April 2005 to 31st March 2012:

Location Type	Standby Generator Provision	Air-conditioning Provision	Small Exchange	Medium Exchange	Large Exchange
Urban	No	No	€636.40	€636.40	€636.40
		Yes	€1,044.80	€1,044.80	€1,044.80
	Yes	No	€727.37	€727.37	€727.37
		Yes	€1,200.75	€1,200.75	€1,200.75
Rural	No	No	€844.57	€844.57	€844.57
		Yes	€1,252.97	€1,252.97	€1,252.97
	Yes	No	€935.53	€935.53	€935.53
		Yes	€1,408.91	€1,408.91	€1,408.91

# 3.2.1 Service Provision (Annual standing charge per requested kW) Effective from the 1st of April 2012:

Location Type	Standby Generator Provision	Air-conditioning Provision	All exchange sizes
Urban	No	No	€548.47
		Yes	€914.66
	Yes	No	€570.93
		Yes	€954.39
Rural	No	No	€806.03
		Yes	€1,172.22
	Yes	No	€824.94
		Yes	€1,208.41

# 3.3 MDF and Cabling - Licence Fee (per annum) Effective from the 1st of April 2005:

		Small Exchange	Medium Exchange	Large Exchange
_	er 100 pairs, includes cabling)	€20.96	€20.96	€20.96
Fibre Cable	Basic Charge			
Installation	External (per m)			
	Internal (per m)			

# 3.4 Power consumption charges (per annum per requested Kw) Effective from the 1st of April 2005 to the 30th of September 2008:

Site with Air-conditioning	€1,417.52
Site without Air-conditioning	€708.76

# 3.4.1 Power consumption charges (per annum per requested Kw) Effective from the1st of October 2008 to the 31st of March 2012:

Site with Air-conditioning	€1,497.00
Site without Air-conditioning	€798.00

# 3.4.2 Power consumption charges (per annum per requested Kw) Effective from the 1st of April 2012:

Site with Air-conditioning	€1,458.59
Site without Air-conditioning	€1,121.99

#### 4.0 Attendance Service

These services will be logged per site attendance and will be invoiced on the calendar month. These charges will only apply where the Access Seeker has sought escorted access and not where unescorted access, following accreditation, is utilised.

### A. Planned Access Charges effective to the 30th September 2008:

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€60.46	€12.12
After Hours	€100.77	€20.19

## Planned Access Charges effective from the 1st October 2008:

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€62.59	€12.85
After Hours	€93.89	€18.97

### B. Unplanned Access Charges effective to the 30th September 2008:

	First 30 Mins on Site	Subsequent 15 mins
Standard Hours	€121.04	€18.17
After Hours	€217.90	€33.32

### **Unplanned Access Charges effective from the 1st October 2008:**

	First 30 Mins on Site	Subsequent 15 mins
Standard Hours	€87.89	€18.97
After Hours	€125.83	€28.46

### C. Unescorted Access Accreditation

The Access Seekers Staff (including their contractors) must be individually accredited to be given "Accredited Access Rights". The charges for Unescorted Access Accreditation are set out in the table below.

1st Time Application	€341.11
Re Test	€268.88
Annual Renewal of Card	€76.08

### D. Escorted Access Accreditation

The Access Seekers Staff (including their contractors) must be individually accredited to be given "Accredited Access Rights". The charges for Escorted Access Accreditation are set out in the table below.

Application for Escorted Access Registration	€76.08
Annual Renewal of Card	€76.08

## ANNEX C SERVICE SCHEDULE 102

### Unbundled Local Metallic Path Service

The charges applicable to the Unbundled Local Metallic Path Service are as follows:

### 1.1. Connection Charges

Service	Price €	Applicability
ULMP Connection Charge with Successful Completion	€45.00	Effective from
(existing metallic path) – PU & PUI Order Type * / ** /		01/10/08 to 31/01/11
(Note1) (Note6)		
ULMP Connection Charge with Successful Completion	€42.75	Effective from
(existing metallic path) – PU & PUI Order Type * / ** /		01/02/11 to 31/03/11
(Note1) (Note6)		
ULMP Connection Charge with Successful Completion	€29.30	Effective from
(existing metallic path) – PU Order Type * / ** / (Note1)		01/04/11
(Note6)		
ULMP Connection Charge with Successful Completion	€0.00	Effective from
(insitu metallic path) – PUI Order Type */**/ (Note1)	20.00	01/09/11 to 30/11/11
(Note6)		01,03,11 to 20,11,11
ULMP Connection Charge with Successful Completion	€29.30	Effective from
(insitu metallic path) – PUI Order Type * / ** / (Note1)	027.30	01/12/11 to 02/01/12
(Note6)		01/12/11 to 02/01/12
ULMP Connection Charge with Successful Completion	€0.00	Effective from
(insitu metallic path) – PUI Order Type * / ** / (Note 9)	€0.00	03/01/12 to 30/06/12
	C20.20	Effective from
ULMP Connection Charge with Successful Completion	€29.30	
(insitu metallic path) – PUI Order Type * / ** /	00.00	01/07/12 to 01/07/12
ULMP Connection Charge with Successful Completion	€0.00	Effective from
(insitu metallic path) – PUI Order Type * / ** / (Note 10)		02/07/12 to 30/06/13
(Note 11)	~~~	700
ULMP Connection Charge with Successful Completion	€29.30	Effective from
(insitu metallic path) – PUI Order Type * / ** /		01/07/13
ULMP Connection Charge with Successful Completion	€65.00	Effective from
(existing metallic path) – Survey Option Selected on Order		01/10/08 to 31/01/11
Form - PUS Order Type * (Note6)		
ULMP Connection Charge with Successful Completion	€61.75	Effective from
(existing metallic path) – Survey Option Selected on Order		01/02/11 to 31/03/11
Form - PUS Order Type * (Note6)		
ULMP Connection Charge with Successful Completion	€50.60	Effective from
(existing metallic path) – Survey Option Selected on Order		01/04/11 to 07/06/11
Form - PUS Order Type * (Note6)		
ULMP Connection Charge with Successful Completion	€0.00	Effective from
(existing metallic path) – Survey Option Selected on Order		08/06/11 to 31/12/11
Form - PUS Order Type *		
ULMP Connection Charge with Successful Completion	€50.60	Effective from
(existing metallic path) – Survey Option Selected on Order		01/01/12 to 02/01/12
Form - PUS Order Type *		
ULMP Connection Charge with Successful Completion	€0.00	Effective from
(existing metallic path) – Survey Option Selected on Order		03/01/12 to 30/06/12
Form - PUS Order Type * (Note 9)		22. 22. 22 00 00, 12
ULMP Connection Charge with Successful Completion	€50.60	Effective from
(existing metallic path) – Survey Option Selected on Order	220.00	01/07/12 to 01/07/12
Form - PUS Order Type *		01/07/12 to 01/07/12
ULMP Connection Charge with Successful Completion	€0.00	Effective from
(existing metallic path) – Survey Option Selected on Order	0.00	02/07/12 to 30/06/13
CAISTING Include path) Survey Option Selected on Order		02/07/12 to 30/00/13

Form - PUS Order Type * (Note 10) (Note 11)		
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form - PUS Order Type *	€50.60	Effective from 01/07/13
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type *	€92.39	Effective from 01/01/12 to 02/01/12
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type * (Note 9)	€0.00	Effective from 03/01/12 to 30/06/12
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type *	€92.39	Effective from 01/07/12 to 01/07/12
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type * (Note 10) (Note 11)	€0.00	Effective from 02/07/12 to 30/06/13
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type *	€92.39	Effective from 01/07/13
PUS Order Failing Completion Undeliverable	€29.39	Effective from 01/10/08 to 31/01/11
PUS Order Failing Completion Undeliverable	€27.92	Effective from 01/02/11 to 31/03/11
PUS Order Failing Completion Undeliverable	€20.54	Effective from 01/04/11
PU & PUI Order Failing Completion Undeliverable	€0	Effective from 01/03/07
ULMP Connection Order failing validation (existing metallic path) *	€0.64	Effective from 01/10/08 to 31/01/11
ULMP Connection Order failing validation (existing metallic path) *	€0.61	Effective from 01/02/11to 31/03/11
ULMP Connection Order failing validation (existing metallic path) *	€0.50	Effective from 01/04/11
ULMP Connection Order failing validation – ( PUS order type)	€5.14	Effective from 01/10/08 to 31/01/11
ULMP Connection Order failing validation – ( PUS order type)	€4.88	Effective from 01/02/11 to 31/03/11
ULMP Connection Order failing validation – ( PUS order type)	€2.08	Effective from 01/04/11
Connection Order Cancelled (within four working days of Order)	€10.93	Effective from 01/10/08 to 31/01/11
Connection Order Cancelled (within four working days of Order)	€10.38	Effective from 01/02/11 to 31/03/11
Connection Order Cancelled	€4.00	Effective from 01/04/11

<sup>\*</sup> the connection charges will be reduced as the cumulative volume of orders increase in accordance with Table 1.6 below.

<sup>\*\*</sup>Prior to 1/03/07 a "Failed Completion" resulted in the full connection charge/full connection with survey charge being raised.

<sup>(</sup>Note1) Applicable to PUI only - See Promotional Details Below

<sup>(</sup>Note 9) Applicable to PUI only - See Promotional Details Below (Note 10) Applicable to PUI only - See Promotional Details Below (Note 11) Applicable to PUI only - See Promotional Details Below (Note 11) Applicable to PUI only - See Promotional Details Below

### **Migrations Services**

Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations completed prior to 31st March 2011 are subject to a 25% discount on the above Connection Charges. Thereafter, these orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk	€15.00	Effective from
Migrations		01/04/11

#### 1.2 **Disconnection Charge**

Service	Price €	Applicability
ULMP Disconnection	€35.44	Effective from
		1/02/05 to 30/09/08
ULMP Disconnection *** (Note7)	€24.09	Effective from
		01/10/08 to 31/03/11
ULMP Disconnection *** (Note7)	€15.00	Effective from
		01/04/11

<sup>\*\*\*</sup> disconnection only applies when initiated by access seeker when there is no gaining operator

#### 1.3 **Recurring Charge**

Service	Price €	Applicability
ULMP Monthly Rental	€14.65	Applies from the
		01/12/04 to the
		09/12/05
ULMP Monthly Rental	€15.09	Applies from
		10/12/05 to 30/11/06
ULMP Monthly Rental	€15.68	Applies from
		01/12/06 to 30/11/07
ULMP Monthly Rental (Note1)	€16.43	Effective from
		01/12/07 to 08/03/10
ULMP Monthly Rental (Note1) (Note2) (Note3) (Note4)	€12.41	Applies from
(Note5) (Note8) (Note 9)		09/03/10
	·	

(Note1) Applicable to PUI only - See Promotional Details Below

(Note2) Applicable to PUI only - See Promotional Details Below

(Note3) Applicable to PUI only - See Promotional Details Below

(Note4) Applicable to PUI only - See Promotional Details Below

(Note5) Applicable to PUI only - See Promotional Details Below (Note8) Applicable to PUI only - See Promotional Details Below

(Note 9) Applicable to PUI only - See Promotional Details Below

(Note 10) Applicable to PUI only - See Promotional Details Below

### 1.4 Usage Charge

Service	Price €	Applicability
ULMP Line Testing	€42.16	Effective from
		1/02/05 to 30/09/08
ULMP Line Testing ****	€32.30	Effective from
		01/10/08
ULMP Fault Clearance (incl. Line Test)*****	€117.31	
ULMP Fault Clearance (excl. Line Test)*****	€109.97	Effective from
		01/10/08

<sup>\*\*\*\*</sup> the Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

Note: eircom will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

eircom will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

#### **Dead on Arrival**

Eircom define Dead on Arrival (DOA) as instances where eircom advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

### **Early Life Faults**

Eircom define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

#### **Repeat Faults**

Eircom define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### 1.5 Line Categorisation for Unbundled Local Metallic Path

	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from
		1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from
		1/03/08
Order Related Line Categorisation per line	€3.66	Effective from
		1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from
		1/03/07

<sup>\*\*\*\*</sup> the Fault Clearance (incl. Line Test) charge is currently under review.

<sup>\*\*\*\*\*</sup> this charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

### 1.6 Impact of Volumes on prices for connections

Connection charges for all LLU provide orders (combined ULMP, Line Share and GLUMP) will be reduced by a further 5% on the first day of the month following the month in which 100,000 provide orders are completed. This volume threshold also represents the combined industry volume of provide.

### 1.7 Bulk Data Charges

Bulk Data charges outlined in the table below apply up to the 31<sup>st</sup> March 2011. Thereafter, Bulk Data files are available free of charge via eircom's Unified Gateway.

Sites	Price
Up to 20 Sites	€60.72
21 to 50 Sites	€77.58
51 to 100 Sites	€101.19
> 100 Sites	€138.30

The Bulk Data files provide the OAO with information on the capacitance of lines at particular eircom sites. The charges above relate to the provision of this data by eircom to the OAO.

#### Promotional Details (Note1)-

#### Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 12 months on the eircom network.

The Promotion will be run in 2 phases - The first phase began on 18 September and is due to finish mid December. The second phase of the promotion will be run on a nation wide basis instead of on a geographic basis. The second phase of the promotion will begin on 20 January 2010 for a period of four months. A list of all lines qualifying for this nation wide promotion will be provided in early December.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from free LLU connections and a discount of 100% on the current LLU line rental at time of order for a period of 12 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 12 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 12 month period has elapsed.

#### Promotional Details (Note2)-

#### Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 12 months on the eircom network.

The Promotion will commence on 8 June 2010 and run until 31 August 2010. A list of all lines qualifying for this nation wide promotion will be provided in May.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from free LLU connections and a discount of 100% on the current LLU line rental at time of order for a period of 12 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 12 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 12 month period has elapsed.

### Promotional Details (Note3)-

### Terms & Conditions:

Regarding promotion note 1 above, this is now being enhanced to offer a further 50% discount on the full LLU line rental price for 7 months. This will come into effect on completion of the initial 100% discount period which is applicable under promotion note 1 above.

#### Promotional Details (Note4)-

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the eircom network.

The Promotion will commence on 1st September 2010 and run until 15th December 2010. A list of all lines

qualifying for this nation wide promotion will be provided in August.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of

10 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 10 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 10 month period has elapsed.

#### Promotional Details (Note 5)-

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the eircom network.

The Promotion will commence on 10th January 2011 and run until 9th July 2011. A list of all Lines qualifying for this nation wide promotion will be provided in August.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of

16 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 16 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 16 month period has elapsed.

#### Promotional Details (Note 6)-

Line Share and ULMP Promotion – New Connections

The intention of this offer is to reward Operators for achieving incremental growth in new Line Share and ULMP connections in the first three months of 2011. The Operator will receive a rebate of €30 for every new connection achieved over and above their normal run rate. The terms and conditions of the promotion are as follows:

- Incremental growth is defined as the total number of completed new Line Share and ULMP connections in January, February and March 2011 minus the total number of new Line Share and ULMP connections in September, October and November 2010.
- Completed connections are defined as PLS, PUG, PUI and PUS orders that have a completion date in the specified periods above.
- The level of rebate will be equal to the incremental growth multiplied by  $\in 30$ .
- Each Operator will be notified in December 2010 of the run rate they achieved in September to November (inclusive).
- The rebate will be calculated in April 2011 and will be credited against the next available Line Share and ULMP bill. The calculation of the rebate will be provided to each Operator.

#### Promotional Details (Note 7)-

Line Share and ULMP Retention Promotion – Reduction in Ceases

The intention of this offer is to reward Operators for reducing the level of Line Share and ULMP ceases in the first three months of 2011. The Operator will receive a rebate of €15 for every incremental reduction in Line Share and ULMP ceased achieved over the promotional period versus their normal run rate. The terms and conditions of the promotion are as follows:

- Incremental reduction is defined as the total number of completed new Line Share and ULMP ceases in September, October and November 2010 minus the total number of new Line Share and ULMP ceases in January, February and March 2011.
- Completed ceases are defined as CLS, CU and relevant PGC orders that have a completion date in the specified periods above.
- The level of rebate will be equal to the incremental reduction multiplied by €15.
- Each Operator will be notified in December 2010 of their cease run rate for September to November (inclusive).
- The rebate will be calculated in May 2011 and will be credited against the next available Line Share and ULMP bill. The calculation of the rebate will be provided to each Operator.
- The average monthly cease rate for each Operator will be measured for September, October and November. Separately, the average cease rate will be measured for January, February, March and April. The rebate will only apply if the average monthly cease rate for January to April (inclusive) is less than the average cease rate for September through to November (inclusive).

Promotional Details (Note 8)-

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the eircom network.

The Promotion will commence on 11<sup>th</sup> July 2011 and run until 10<sup>th</sup> January 2012. A list of all lines qualifying for this promotion will be provided in June 2011.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 10 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 10 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 10 month period has elapsed.

Promotional Details (Note 9)-

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the eircomnetwork

The Promotion will commence on 10th January 2012 and run until 30th June 2012. A list of all lines qualifying for this promotion will be provided in January 2012.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 10 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 10 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 10 month period has elapsed.

Promotional Details (Note 10)-

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the eircom network.

The Promotion will commence on 2<sup>nd</sup> July 2012 and run until 31<sup>st</sup> December 2012. A list of all lines qualifying for this promotion will be provided in June 2012.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 10 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 10 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 10 month period has elapsed

Promotional Details (Note 11)-

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the eircom network.

The Promotion will commence on 1st January 2013 and run until 30th June 2013. A list of all lines qualifying for this promotion will be provided in December 2012.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 10 months from

the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 10 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 10 month period has elapsed.

## ANNEX C SERVICE SCHEDULE 103

Line Sharing Service

The charges applicable to the Line Sharing Service are as follows:

### 1.1. Connection Charges

Service	Price €	Applicability
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) * / ** (Note1)	€45.00	Effective from 01/10/08 to 31/01/11
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) * / ** (Note1)	€42.75	Effective from 01/02/11 to 31/03/11
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) * / ** (Note1)	€29.30	Effective from 01/04/11
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) * / ** (Note1)	€65.00	Effective from 01/10/08 to 31/01/11
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) * / ** (Note1)	€61.75	Effective from 01/02/11 to 31/03/11
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) * / ** (Note1)	€50.60	Effective from 01/04/11
Connection Order failing validation *	€0.64	Effective from 01/10/08 to 31/01/11
Connection Order failing validation *	€0.61	Effective from 01/02/11 to 31/03/11
Connection Order failing validation *	€0.50	Effective from 01/04/11
Connection Order Cancelled within four working days of Order	€10.29	Effective from 01/10/08 to 31/01/11
Connection Order Cancelled within four working days of Order	€9.78	Effective from 01/02/11 to 31/03/11
Connection Order Cancelled	€4.00	Effective from 01/04/11
Upgrade from LS to ULMP on the same pair	€41.36	Effective from 01/10/08 to 31/01/11
Upgrade from LS to ULMP on the same pair	€39.29	Effective from 01/02/11 to 31/03/11
Upgrade from LS to ULMP on the same pair	€15.00	Effective from

		01/04/11
Soft Migration from LS to ULMP / GLUMP on the same pair	€4.00	Effective from
•		03/10/12

<sup>\*</sup> the connection charges will be reduced as the cumulative volume of orders increase in accordance with Table 1.6 below.

### **Migrations Services**

Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations completed prior to 31st March 2011 are subject to a 25% discount on the above Connection Charges. Thereafter, these orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk	€15.00	Effective from
Migrations		01/04/11

### 1.2. Disconnection Charge

Service	Price €	Applicability
LS Disconnection	€53.61	Effective from
		1/02/05 to 30/09/08
LS Disconnection *** (Note2)	€41.15	Effective from
		01/10/08 to 31/03/11
LS Disconnection *** (Note2)	€15.00	Effective from
		01/04/11

<sup>\*\*\*</sup> disconnection only applies when initiated by access seeker when there is no gaining operator

### 1.3. Recurring Charge

Service	Price €	Applicability
LS Monthly Rental	€8.03	Applies from
		01/12/06 to 30/11/07
LS Monthly Rental	€8.41	Applies from
		01/12/07 to 31/10/09
LS Monthly Rental	€0.77	Applies from
		01/11/09

### 1.4. Usage Charges

Service	Price €	Applicability
LS Line Testing ****	€14.52	Effective from
		1/02/05 to 30/09/08
LS Line Testing ****	€9.70	Effective from
		01/10/08
LS Fault Clearance (incl. Line Test) *****	€117.31	

<sup>\*\*</sup> A "Failed Completion" results in the full connection charge/full connection with survey charge being raised.

LS Fault Clearance (excl. Line Test) *****	€107.61	Effective from
		01/10/08

\*\*\*\* the Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

\*\*\*\* the Fault Clearance (incl. Line Test) charge is currently under review. \*\*\*\*\* this charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

Note: eircom will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

eircom will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

#### **Dead on Arrival**

Eircom define Dead on Arrival (DOA) as instances where eircom advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

#### **Early Life Faults**

Eircom define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

#### **Repeat Faults**

Eircom define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

#### 1.5 Line Categorisation for Line Sharing

	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from
		1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from
		01/03/08
Order Related Line Categorisation per line	€3.66	Effective from
		1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from
		01/03/07

### 1.6 Impact of Volumes on prices for connections

Connection charges for all LLU provide orders (combined ULMP, Line Share and GLUMP) will be reduced by 5% on the first day of the month following the month in which 50,000 provide orders are completed. This volume threshold represents the combined industry volume of provide orders.

Connection charges for all LLU provide orders (combined ULMP, Line Share and GLUMP) will be reduced by a further 5% on the first day of the month following the month in which 100,000 provide orders are completed. This volume threshold also represents the combined industry volume of provide.

## 1.7 Bulk Data Charges

Bulk Data charges outlined in the table below apply up to the  $31^{st}$  March 2011. Thereafter, Bulk Data files are available free of charge via eircom's Unified Gateway.

Sites	Price
Up to 20 Sites	€60.72
21 to 50 Sites	€77.58
51 to 100 Sites	€101.19
> 100 Sites	€138.30

The Bulk Data files provide the OAO with information on the capacitance of lines at particular eircom sites. The charges above relate to the provision of this data by eircom to the OAO.

#### Promotional Details (Note 1)-

Line Share and ULMP Promotion – New Connections

The intention of this offer is to reward Operators for achieving incremental growth in new Line Share and ULMP connections in the first three months of 2011. The Operator will receive a rebate of €30 for every new connection achieved over and above their normal run rate. The terms and conditions of the promotion are as follows:

- Incremental growth is defined as the total number of completed new Line Share and ULMP connections in January, February and March 2011 minus the total number of new Line Share and ULMP connections in September, October and November 2010.
- Completed connections are defined as PLS, PUG, PUI and PUS orders that have a completion date in the specified periods above.
- The level of rebate will be equal to the incremental growth multiplied by €30.
- Each Operator will be notified in December 2010 of the run rate they achieved in September to November (inclusive).
- The rebate will be calculated in April 2011 and will be credited against the next available Line Share and ULMP bill. The calculation of the rebate will be provided to each Operator.

#### Promotional Details (Note 2)-

Line Share and ULMP Retention Promotion – Reduction in Ceases

The intention of this offer is to reward Operators for reducing the level of Line Share and ULMP ceases in the first three months of 2011. The Operator will receive a rebate of €15 for every incremental reduction in Line Share and ULMP ceased achieved over the promotional period versus their normal run rate. The terms and conditions of the promotion are as follows:

- Incremental reduction is defined as the total number of completed new Line Share and ULMP ceases in September, October and November 2010 minus the total number of new Line Share and ULMP ceases in January, February and March 2011.
- Completed ceases are defined as CLS, CU and relevant PGC orders that have a completion date in the specified periods above.
- The level of rebate will be equal to the incremental reduction multiplied by €15.
- Each Operator will be notified in December 2010 of their cease run rate for September to November (inclusive).
- The rebate will be calculated in May 2011 and will be credited against the next available Line Share and ULMP bill. The calculation of the rebate will be provided to each Operator.

The average monthly cease rate for each Operator will be measured for September, October and November. Separately, the average cease rate will be measured for January, February, March and April. The rebate will only apply if the average monthly cease rate for January to April (inclusive) is less than the average cease rate for September through to November (inclusive).

## ANNEX C SERVICE SCHEDULE 104

## Sub Loop Unbundling

The charges applicable to Sub Loop Unbundling are as follows:

### 1.1 Survey Charges

Service	Price €
Cabinet Survey	99.17

### 1.2 Offer

Service	Price €
Cabinet Site Offer	81.96
Cabinet Site Preparation (including Process Charge)	Actual cost of Materials and Labour plus a process charge 15% of the direct costs

### 1.3 Connection Order with Successful Completion

Service	Price €
Sub Loop ULMP (with survey for spare pair)	168.65
Sub Loop ULMP (without survey)	135.92
Sub Loop Line Sharing (with survey for spare pair)	172.51
Sub Loop Line Sharing (without survey)	139.78

### 1.4 Connection Order Failing Validation

Service	Price €
Sub Loop ULMP (with survey for spare pair)	45.21
Sub Loop ULMP (without survey)	17.38
Sub Loop Line Sharing (with survey for spare pair)	45.43
Sub Loop Line Sharing (without survey)	17.60

### 1.5 Cancel Order

Service	Price €
Sub Loop ULMP	24.12
Sub Loop Line Sharing	24.12

## 1.6 Monthly Rental

Service	Price €	Applicability
Sub Loop ULMP	€13.62	Applies from 10/12/05 to 30/11/06
Sub Loop ULMP	€14.15	Applies from 01/12/06 to 30/11/07

Sub Loop ULMP	€14.83	Effective from
		01/12/07 to 08/03/10
Sub Loop ULMP	€10.53	Applies from 09/03/10
Sub Loop Line Sharing	€7.27	Applies from 01/12/06
		to 30/11/07
Sub Loop Line Sharing	€7.61	Applies from 01/12/07
		to 31/10/09
Sub Loop Line Sharing	€0.77	Applies from 01/11/09

### 1.7 Line Test

Service	Price €
Sub Loop ULMP Line Test	49.18
Sub Loop Line Sharing Line Test	18.09

### 1.8 Fault Clearance

Service	Price €
Sub Loop ULMP Fault Clearance	110.86
Sub Loop Line Sharing Fault Clearance	110.86

### 1.9 Disconnection

Service	Price €
Sub Loop ULMP Disconnection	69.03
Sub Loop Line Sharing Disconnection	92.34

### 1.10 Attendance Charges

### A. Planned Access Charges effective to the 30th September 2008

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€60.46	€12.12
After Hours	€100.77	€20.19

## Planned Access Charges effective from the 1st October 2008:

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€62.59	€12.85
After Hours	€93.89	€18.97

## B Unplanned Access effective to the 30th September 2008

	First 30 Mins on Site	Subsequent 15 mins
Standard Hours	€121.04	€18.17
After Hours	€217.90	€33.32

# **Unplanned Access Charges effective from the 1st October 2008:**

	First 30 Mins on Site	Subsequent 15 mins
Standard Hours	€87.89	€18.97
After Hours	€125.83	€28.46

## ANNEX C SERVICE SCHEDULE 106

# GLUMP, combined GNP (Geographic Number Portability) and ULMP (Unbundled Local Metallic Path) Service

The charges applicable to the GLUMP are as follows:

### 1.1 Connection Charges

Service	Price €	Applicability
GLUMP Connection Charge with Successful Completion	€48.50	Applies from 01/10/08
(existing metallic path) * / ** / *** (Note1)		to 31/01/11
GLUMP Connection Charge with Successful Completion	€46.08	Effective from
(existing metallic path) * / ** / *** (Note1)		01/02/11 to 31/03/11
GLUMP Connection Charge with Successful Completion	€32.63	Effective from
(existing metallic path) * / ** / *** (Note1)		01/04/11
GLUMP Connection Charge with Successful Completion	€68.50	Applies from 01/10/08
(existing metallic path) – Survey Option Selected on Order		to 31/01/11
Form (to allow connection of spare path with new drop wire)		
* / ** / *** (Note1)		
GLUMP Connection Charge with Successful Completion	€65.08	Effective from
(existing metallic path) – Survey Option Selected on Order		01/02/11 to 31/03/11
Form (to allow connection of spare path with new drop wire)		
* / ** / *** (Note1)		
GLUMP Connection Charge with Successful Completion	€53.93	Effective from
(existing metallic path) – Survey Option Selected on Order		01/04/11
Form (to allow connection of spare path with new drop wire) */**/*** (Note1)		
Number Porting Component failing validation	€6.98	Effective from
		01/08/06 to 31/01/11
Number Porting Component failing validation	€6.63	Effective from
		01/02/11 to 31/03/11
Number Porting Component failing validation	€1.15	Effective from
		01/04/11
ULMP Component failing validation *	€0.64	Effective from
		01/10/08 to 31/01/11
ULMP Component failing validation *	€0.61	Effective from
		01/02/11 to 31/03/11
ULMP Component failing validation *	€0.50	Effective from
		01/04/11

<sup>\*</sup> the GLUMP connection charge will be charged in two discrete elements. €3.33 will be charged following a successful number port of an accepted order. The remaining balance will be charged following the successful unbundling of the metallic path, without and with survey option, associated with that accepted order.

<sup>\*\*</sup> the ULMP components of the connection charges will be reduced as the cumulative volume of orders increase in accordance with Table 1.7 below.

<sup>\*\*\*</sup> the Number Porting Component of the GLUMP Connection Charge is subject to separate review under ComReg Document No. 08/65.

### **Migrations Services**

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Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations completed prior to 31st March 2011 are subject to a 25% discount on the above Connection Charges. Thereafter, these orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk	€18.33	Effective from
Migrations		01/04/11

### 1.2 Failed Completion Charges

Service	Price €	Applicability
Number Porting Component requiring Rollback	€11.00	Applies from 01/08/07 to 30/09/08
Number Porting Component requiring Rollback ***	€3.50	Applies from 01/10/08 to 31/01/11
Number Porting Component requiring Rollback ***	€3.33	Effective from 1/02/11
GLUMP Failed Completion requiring Rollback (existing metallic path) * / ** / ***	€66.00	Applies from 01/08/07 to 30/09/08
GLUMP Failed Completion requiring Rollback (existing metallic path) * / ** / ***	€48.50	Applies from 01/10/08 to 31/01/11
GLUMP Failed Completion requiring Rollback (existing metallic path) * / ** / ***	€46.08	Effective from 1/02/11 to 31/03/11
GLUMP Failed Completion requiring Rollback (existing metallic path) * / ** / ***	€32.63	Effective from 01/04/11
GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) */**/***	€90.85	Applies from 01/08/07 to 30/09/08
GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) */**/***	€68.50	Applies from 01/10/08 to 31/01/11
GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) */**/***	€65.08	Effective from 1/02/11 to 31/03/11
GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) */**/***	€53.93	Effective from 01/04/11

<sup>\*</sup> the GLUMP failed completion charge will be charged in two discrete elements. €3.33 will be charged following the rollback of the number porting component. The remaining balance will be charged following the rollback of the ULMP component, without and with survey option, associated with the GLUMP failed completion.

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<sup>\*\*</sup> the ULMP components of the failed completion charges will be reduced as the cumulative volume of orders increase in accordance with Table 1.7 below.

<sup>\*\*\*</sup> the number porting component and the number porting component of the GLUMP failed completion is subject to separate review under ComReg Document No. 08/65.

## 1.3 Disconnection Charge

Service	Price €	Applicability
ULMP Disconnection ****	€35.44	Effective from
		1/02/05 to 30/09/08
ULMP Disconnection **** (Note2)	€24.09	Effective from
		01/10/08 to 31/03/11
ULMP Disconnection **** (Note2)	€15.00	Effective from
		01/04/11

<sup>\*\*\*\*</sup> disconnection only applies when initiated by access seeker when there is no gaining operator

## 1.4 Recurring Charge

Service	Price €	Applicability
ULMP Monthly Rental	€15.09	Applies from
		10/12/05 to 30/11/06
ULMP Monthly Rental	€15.68	Applies from
		01/12/06 to 30/11/06
ULMP Monthly Rental	€16.43	Effective from
		01/12/07 to 08/03/10
ULMP Monthly Rental	€12.41	Applies from
		09/03/10

### 1.5 Usage Charge

Service	Price €	Applicability
ULMP Line Testing	€42.16	Effective from
		1/02/05 to 30/09/08
ULMP Line Testing ****	€32.30	Effective from
		01/10/08
ULMP Fault Clearance (incl. Line Test)****	€117.31	
ULMP Fault Clearance (excl. Line Test)*****	€109.97	Effective from
		01/10/08

<sup>\*\*\*\*</sup> the Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

Note: eircom will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

eircom will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

#### **Dead on Arrival**

Eircom define Dead on Arrival (DOA) as instances where eircom advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

### **Early Life Faults**

Eircom define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

#### **Repeat Faults**

Eircom define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

#### 1.6 Line Categorisation for Unbundled Local Metallic Path

	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from
		1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from
		1/03/08
Order Related Line Categorisation per line	€3.66	Effective from
		1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from
•		01/03/07

<sup>\*\*\*\*</sup> the Fault Clearance (incl. Line Test) charge is currently under review.

<sup>\*\*\*\*\*\*</sup> this charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

### 1.7 Impact of Volumes on prices for connections

Connection charges for all LLU provide orders (combined ULMP, Line Share and GLUMP) will be reduced by 5% on the first day of the month following the month in which 50,000 provide orders are completed. This volume threshold represents the combined industry volume of provide orders.

Connection charges for all LLU provide orders (combined ULMP, Line Share and GLUMP) will be reduced by a further 5% on the first day of the month following the month in which 100,000 provide orders are completed. This volume threshold also represents the combined industry volume of provide.

#### Promotional Details (Note 1)-

Line Share and ULMP Promotion – New Connections

The intention of this offer is to reward Operators for achieving incremental growth in new Line Share and ULMP connections in the first three months of 2011. The Operator will receive a rebate of €30 for every new connection achieved over and above their normal run rate. The terms and conditions of the promotion are as follows:

- Incremental growth is defined as the total number of completed new Line Share and ULMP connections in January, February and March 2011 minus the total number of new Line Share and ULMP connections in September, October and November 2010.
- Completed connections are defined as PLS, PUG, PUI and PUS orders that have a completion date
  in the specified periods above.
- The level of rebate will be equal to the incremental growth multiplied by €30.
- Each Operator will be notified in December 2010 of the run rate they achieved in September to November (inclusive).
- The rebate will be calculated in April 2011 and will be credited against the next available Line Share and ULMP bill. The calculation of the rebate will be provided to each Operator.

#### Promotional Details (Note 2)-

Line Share and ULMP Retention Promotion - Reduction in Ceases

The intention of this offer is to reward Operators for reducing the level of Line Share and ULMP ceases in the first three months of 2011. The Operator will receive a rebate of €15 for every incremental reduction in Line Share and ULMP ceased achieved over the promotional period versus their normal run rate. The terms and conditions of the promotion are as follows:

- Incremental reduction is defined as the total number of completed new Line Share and ULMP ceases in September, October and November 2010 minus the total number of new Line Share and ULMP ceases in January, February and March 2011.
- Completed ceases are defined as CLS, CU and relevant PGC orders that have a completion date in the specified periods above.
- The level of rebate will be equal to the incremental reduction multiplied by €15.
- Each Operator will be notified in December 2010 of their cease run rate for September to November (inclusive).
- The rebate will be calculated in May 2011 and will be credited against the next available Line Share and ULMP bill. The calculation of the rebate will be provided to each Operator.

The average monthly cease rate for each Operator will be measured for September, October and November. Separately, the average cease rate will be measured for January, February, March and April. The rebate will only apply if the average monthly cease rate for January to April (inclusive) is less than the average cease rate for September through to November (inclusive).